



FINGAL COUNTY COUNCIL ANNUAL REPORT 2016



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FOREWORD

Mayor of Fingal, Councillor Darragh Butler



The Annual Report gives us the opportunity to reflect on the activities and achievements of Fingal County Council during 2016. Having been a councillor since 2007, I was elected as Mayor at the start of my tenth year on Council and it has been a great honour to represent the county as its first citizen.

One of the highlights of 2016 was accepting the Local Authority of the Year Award on behalf of Fingal County Council at the Chambers Ireland Excellence in Local Government Awards. The award reflected the great work done on a daily basis for the citizens of the county by our staff, across all departments, and was fully deserved.

During my term I have had the pleasure of attending a number of significant events for the County. A few days after my election in June I had the pleasure of being at Dublin Airport to welcome the Vice-President of the United States of America, Joe Biden, to Fingal and Ireland and it was also a great moment to represent the county at the All-Ireland Senior Football Final and Replay when Dublin edged past Mayo to retain the Sam Maguire Cup for the first time in 40 years.

Many of the events I, and my predecessor, Cllr David O'Connor, attended during 2016 commemorated the centenary of the 1916 Rising. The Council played an important role in ensuring that the deeds of the Fingal volunteers were recalled and supported the film, *Fingal's Finest*, to ensure that their story will be passed on to future generations.

I would like to thank my fellow Councillors on Fingal County Council for their invaluable support during my term as Mayor of Fingal, and also express my appreciation to Deputy Mayor, Cllr Eithne Loftus, for her assistance. I wish to thank the Chief Executive, Paul Reid for the valuable guidance and support he has given me. I would like to thank all our Council staff, both indoor and outdoor, for all their hard work in supporting the people of Fingal and delivering a wide range of services. Finally I would like to pay tribute to all the people, who help to build stronger communities and who ensure that Fingal is a great place to live, to work, to visit and to do business. I acknowledge all of your efforts and look forward to working with you all in the future.

Councillor Darragh Butler
Mayor of Fingal



INTRODUCTION

Chief Executive, Paul Reid



While 2016 has brought many challenges, it has been a very active, productive and successful year for Fingal County Council. During 2016, we continued to work across all Council Directorates to realise our vision for Fingal: 'To be the place of choice to live, work, visit and do business in Ireland'.

The preliminary results from Census 2016 indicated that Fingal continues to grow and expand and is Ireland's fastest growing County. It has almost doubled in the past 25 years, rising from 152,766 in 1991 to 296,214 in 2016. This growth presents both a challenge and an opportunity for the County. A significant achievement during 2016, was the provision of a framework for the development of Fingal and its population in the medium-term through the adoption the adoption of the County Development Plan 2017-2023.

In addressing the national challenge of housing and homelessness, Fingal County Council continues to work tirelessly to meet our national targets and support those, at risk of or, in homeless circumstances. We are on track to exceed our targets for the provision of social housing and working with all relevant agencies in delivering on the commitments in the various pillars of the Rebuilding Ireland Action Plan for Housing and Homelessness. Addressing the housing challenge will continue to be a priority for us in the years to come.

Fingal County Council has embraced the opportunities provided by the reforms set out in the Local Government Act 2014, and the Council is at the forefront in implementing these key changes. We are leading economic, social and community development and delivering efficient and good value services. Building on the foundations laid in previous years, the elected members put in place a continuous and extensive engagement process with a wide range of stakeholders to support economic growth and community development in the County and resulting in the adoption of a review of the Council's Corporate Plan 2015 -2019 and the Local Economic and Community Plan 2016-2021.

There is an increasing onus on us to communicate and demonstrate the value we provide, especially in the context of the Local Property Tax, commercial Rates and other income that we receive. In this context, we circulated the 'Your Council, Your Services' brochure to all households in the County during 2016 to give further understanding of our role and the services we deliver.

I would like to thank the Mayor, Councillor Darragh Butler and his predecessor Councillor David O'Connor and all Members of the Council for their co-operation and support on so many issues during 2016 and look forward to a continuation of this co-operation in 2017 and beyond.

I would like to pay a special tribute to all Council staff for their commitment and enthusiasm in the delivery of services to the people of Fingal. I look forward to us all working together for the future of Fingal in 2017.

Paul Reid
Chief Executive



MEMBERSHIP OF FINGAL COUNTY COUNCIL

Mayor (Jan – Jun 2016)
Cllr David O'Connor



Mayor (Jun – Dec 2016)
Cllr Darragh Butler



Deputy Mayor (Jan – Jun 2016)
Cllr Eoghan O'Brien

Deputy Mayor (Jun – Dec 2016)
Cllr Eithne Loftus

BALBRIGGAN ELECTORAL AREA



Tom O'Leary,
Fine Gael



Brian Dennehy,
Fianna Fáil



Ken Farrell,
The Labour Party



Gráinne Maguire,
Independent



Barry Martin,
People Before Profit



Tony Murphy,
Independent



David O'Connor,
Independent



Malachy Quinn,
Sinn Féin

CASTLEKNOCK ELECTORAL AREA



Howard Mahony,
Fianna Fáil



Sandra Kavanagh,
Anti-Austerity Alliance



Ted Leddy,
Fine Gael



Eithne Loftus,
Fine Gael



Mags Murray,
Fianna Fáil



Roderic O'Gorman,
Green Party



Natalie Treacy,
Sinn Féin



HOWTH MALAHIDE ELECTORAL AREA



Jimmy Guerin,
Independent



David Healy,
Green Party



Anthony Lavin,
Fine Gael



Brian McDonagh,
The Labour Party



Daire Ní Laoi,
Sinn Féin



Eoghan O'Brien,
Fianna Fáil



Cian O'Callaghan,
Independent



Keith Redmond,
Renua

MULHUDDART ELECTORAL AREA



Kieran Dennison,
Fine Gael



Paul Donnelly,
Sinn Féin



Tania Doyle,
Anti-Austerity
Alliance



Edmund Lukusa,
Sinn Féin



Mary McCamley,
The Labour Party



David McGuinness,
Independent



Lorna Nolan,
Independent



Matthew Waine
Anti-Austerity Alliance

SWORDS ELECTORAL AREA



Darragh Butler,
Fianna Fáil



Eugene Coppinger,
Anti-Austerity
Alliance



Anne Devitt,
Independent



Adrian Henchy,
Fianna Fáil



Philip Lynam,
Sinn Féin



Paul Mulville,
Independent



Joe Newman,
Independent



Justin Sinnott,
Independent



Duncan Smith,
The Labour Party



KEY ACHIEVEMENTS OF FINGAL COUNTY COUNCIL IN 2016

PART 8/PART XI PLANNING APPROVALS

- Construction of 20 New Dwelling Units at Wellview Green, Mulhuddart, Dublin 15
- Construction of Kellystown Cemetery
- Skatepark at Mill Pond Park, Balbriggan
- Playlot at Quay Street Park, Balbriggan
- Playground at Band Stand Park, Balbriggan
- Extension to Balgriffin Cemetery
- Construction of a new entrance lobby to the ground floor of the Atrium at County Hall, Fingal County Council, Main Street, Swords
- Construction of 20 New Dwelling Units at Rowlestown
- Extension of the All Weather Facilities at the PLSC Carrickhill Portmarnock

STUDIES

- Dublin Airport Central Master Plan

REPORTS

- Strategic Review on Heritage Properties
- Report of the Fingal 1916 Centenary Programme
- Fingal Tourism Brand Strategy

SPEED LIMITS

- 30 KPH Speed Limits Millview and Seabury

STRATEGIES

- Part VIII Planning and Development Regulations 2001-2015 - Proposed Dublin Enterprise Zone Signage Strategy
- Strategy towards Climate Change Action Plans for the Dublin Local Authorities
- Covenant of Mayors for Climate & Energy

PLANS

- Fingal Corporate Plan 2015-2019 (Revised)
- Annual Service Delivery Plan 2016
- Your Council Your Service Booklet
- Fingal Local Economic & Community Plan 2015-2021

PLANNING

- Development Contribution Rebate Scheme
- Donabate Local Area Plan

GRANTS

- Financial Assistance to Approved Housing Bodies under the Capital Assistance Scheme
- 2016 Centenary Community Grants
- Summer Projects 2016
- Artists Support Scheme
- Partnership Fund LA22/2016

SECTION 85 AGREEMENTS

- Agreement with Kildare County Council Leinster Bridges Expansion Joint Replacement Contract

FINANCIAL MATTERS

- Annual Budget 2017
- Report on Schedule of Uncollected Rates for year ended 31st December 2015
- Approval of Annual Financial Statement 2015 and Statutory Audit Report
- Overdraft Accommodation 2017
- Local Property Tax – Setting of local adjustment factor for 2017 – Variation downwards by 15% on the basis rate of local property tax for 2017
- Capital Programme 2016 – 2018



CORPORATE AWARDS 2016

During 2016 there was tremendous recognition of the work Fingal County Council does on a daily basis with the highlight being declared winners of the 2016 Local Authority of the Year at the Chambers Ireland Excellence in Local Government Awards.

Among the Awards won by the Council during 2016 were:

- Local Authority of the Year (Chambers Ireland Excellence in Local Government Awards).
- Heritage and Built Environment Award for the Swords Castle Digging History (Chambers Ireland Excellence in Local Government Awards).
- Accessibility Award for the Online Consultation Portal (Ireland eGovernment Awards)
- Technology Award for "Unfolding News Story" App (ESRI Ireland Award).

- President's Choice Award for Lesotho Planning and Mapping Project (Irish Planning Institute Awards).
- Customer Service Excellence Award for Fingal Tourism (Fingal Dublin Chamber Awards)

Several projects and organisations which the Council has supported and nominated for awards were also successful. These include:

- Special Award for Community Endeavour for Mulhuddart Motocross Project (Pride of Place Awards).
- Runners-Up in Community Over 5,000 People Category for Donabate / Portrane (Pride of Place Awards)
- Communications Award for Fingal's Senior Citizens Forum (Age Friendly Ireland National Recognition Awards)



CORPORATE PLAN PROGRESS REPORT 2016

Department	Supporting Strategy	Progress Report
Architectural Services	AR 1. Provide quality architectural design, conservation, urban design, building procurement and quantity surveying services to all departments of the Council.	<p>Architectural services and advice delivered to various council departments throughout 2016 across a range of project types.</p> <p>The diverse services offered ranged from feasibility studies, site assessment, statutory consent processes, tender and contract administration, procurement, cost planning and control, urban and interior design and administration of conservation grants to protect the built heritage. The services were provided in relation to various project types including new build, extensions, refurbishment, conservation and maintenance services.</p>
Architectural Services	AR 2. Prepare a Swords Castle Architectural Masterplan proposing works and measures which will regenerate Swords Castle and its environs.	<p>Significant works were completed at Swords Castle throughout 2016 including conservation and consolidation of the castle wall and gatehouse and upgrade of landscaping and services infrastructure to provide an improved visitor experience.</p> <p>The demolition of the North Street derelict buildings opened up obscured views of the Castle and facilitated further design to continue on conservation measures at Swords Castle in 2017.</p> <p>Initial design concept work was initiated in 2016 to facilitate the development of a Swords Civic Centre and a new civic space and public realm upgrade in the vicinity of Swords Castle.</p>
Community Services	CS 1. Review the Fingal Community Development Strategic Plan 2010-2015	Community Development Strategic Plan to be reviewed by Q4 2017



Community Services	CS 2.	Develop a strong Public Participation Network and implement a Well-Being Plan for the citizens of Fingal.	The numbers of group registered on the PPN increased by 28 to 462 at December 2016. Work has begun on the development of a Well-Being Plan.
Community Services	CS 3.	Implement the Arts Plan 2013-2017	Continue to implement the actions of the Arts Plan.
Community Services	CS 4.	Implement the "Opportunities for All – A strategy for Public Libraries 2013-2017.	Strategy continues to be implemented and consultation on new national strategy is underway.
Community Services	CS 5.	Implement the Sports Strategy – Supporting Sport in Fingal, 2011-2016	Actions of the Sports Strategy being implemented. The Strategy to be reviewed by Q4 2017
Community Services	CS 6.	Implement the actions under the Fingal Age Friendly Strategy Initiative 2012-2017	Actions under the Age Friendly Strategy being implemented. The preparation of the Draft Age Friendly Strategy 2017 – 2022 has begun.
Community Services	CS 7.	Provide support and assistance to people, emerging and established communities to access services, participate in and contribute to their community.	Continue working with established and new communities to develop their capacity to contribute to their area.
Corporate Affairs	CA 1.	Support the Elected Members in delivering their policy making, oversight and representational roles	All scheduled Council and Area Committee meetings were serviced and took place throughout the year.
Corporate Affairs	CA 2.	Provide strong executive business management, risk management, procurement, audit and corporate governance structures and systems	Structures and systems developed throughout 2016 to support the work of Council Departments and the Executive Management Team.
Corporate Affairs	CA 3.	Measure and Report on the performance of the organisation	Performance monitoring and reporting to Executive Management Team on a quarterly basis.
Corporate Affairs	CA 4.	Provide a consistent and high quality customer service and complaints handling approach across the organisation	A draft updated Customer Charter and Customer Action Plan is being prepared. All complaints are processed in a timely manner.
Corporate Affairs	CA 5.	Develop strategies and channels that use literacy friendly techniques to promote the County, the work of the Council and enable effective communication, consultation and	A booklet, <i>Your Council Your Services</i> , and a complementary video were produced in 2016 using literacy friendly techniques to show the work of the Council and the breadth of services being provided. A Communications Strategy was also



		engagement with people and organisations.	prepared.
Corporate Affairs	CA6.	Implement the Fingal County Council Irish Language Scheme 2015 -2018	The Irish Language Scheme 2015-2018 is being implemented as per its stated timelines and was reviewed in 2016 by the Commissioner na Teanga.
Corporate Affairs	CA7.	Make information available and accessible and ensure a culture of openness exists within the organisation.	Data and Information requests processed in a timely manner.
Corporate Affairs	CA8.	Promote and Implement the Public Sector Duty obligations of the organisation	Continuous improvement to service delivery, organisational and staff development.
Economic Development	ED 1	Support local economic development by promoting Fingal as a location in which to invest and by developing and implementing sectoral policy initiatives.	The Council continues to work closely with the IDA, EI and the Chambers in promoting Fingal as a business friendly destination. The Council also continued to support business through the development of an Investment Programme and a marketing campaign for the Dublin Enterprise Zone.
Economic Development	ED 2	Facilitate the work of the Local Community Development Committee (LCDC) and Economic, Enterprise and Tourism SPC.	The LCDC met five times in 2016 and has overseen and arranged for the implementation of community actions in the 6 year Local Economic and Community Plan. It has also facilitated the improvement of all the publicly funded local community development programmes in the administrative area. The EETD SPC met 5 times in 2016 and has fulfilled its role in the development of policy initiatives and also in assessing policy implementation.
Economic Development	ED 3	Deliver the actions set out in Fingal's Local Community & Economic Plan and support the implementation of wider economic, enterprise and tourism policies at a regional and national level	A number of flagship initiatives were identified in the LECP and have been delivered in 2016 across each of the 6 high level themes identified in the Plan. The Council also implemented a number of national initiatives including the Town and Village Renewal Scheme.



Economic Development	ED 4	Co-ordinate, manage and oversee the implementation of local community development programmes including the government's Social Inclusion Community and Activation Programme (SICAP) and Leader	The Council oversaw the full implementation of SICAP and ensured that the Programme Implementer achieved the two KPI's.
Economic Development	ED 5	Foster local enterprise development by delivering business advice, information and financial support through Fingal Local Enterprise Office and implement the Annual Enterprise Plan	<p>Local Enterprise Office Fingal had a very busy and successful year in 2016, with all key targets being achieved or exceeded. Some 43 projects were approved for funding totalling €696,500, enabling the direct creation of 140 net new jobs in the local economy.</p> <p>The demand for many programmes offered to small businesses and start-ups expanded in 2016, as the national and local economy continued to grow. Strong participation was a feature of all core initiatives among both start-up/aspiring entrepreneurs and existing small business owner/managers, such as Start Your Own Business programmes, Mentoring, Business Clinics, Management Development Workshops and the many other Management Development initiatives provided by LEO Fingal.</p> <p>Major Flagship events included the Fingal Student Enterprise Awards and the inaugural "Local Enterprise Week" in March 2016, both of which were hugely successful and the biggest events of their kind in the country.</p>
Economic Development	ED 6	Implementation of the Tourism Strategy is ongoing. A review of the strategy is under way to update and renew actions. Actions emanating out of the Fingal Heritage Property Strategic Review are also being implemented.	Implementation of the Tourism Strategy is ongoing. A review of the strategy is underway to update and renew actions. Actions emanating from the Fingal Heritage Property Strategic Review are being implemented.



Economic Development	ED 7	Execute property acquisitions and disposals and ensure the Council's property portfolio, strategic land banks and enterprise centres are utilised to maximise social and economic benefit.	All Council disposals are carried out in accordance with the legal requirements set out in the Local Government Act 2001. The Council's landbank and property portfolio are managed to ensure maximum social and economic value is obtained. Work continued in 2016 on the Property Interest Register.
Environment & Water Services	ENW 1.	Develop an adaptation policy regime in line with the National Climate Change Adaptation Framework & Dublin's Climate Change Strategy	A Draft Strategy Towards Climate Change Action Plans for the Dublin Local Authorities published and finalised following public consultation. Work underway on establishing baseline data for Action Plan.
Environment & Water Services	ENW 2.	Protect and enhance the natural environment of Fingal through effective education, awareness, monitoring and enforcement of national and local legislation and policy.	Implementation of RMCEI Plan as agreed with EPA, including monitoring, inspections, enforcement and delivery of environmental education initiatives.
Environment & Water Services	ENW 3.	Improve energy efficiency by 3% per year and an overall target of 33% by 2020.	Public Lighting LED replacement programme ongoing.
Environment & Water Services	ENW 4.	Act as Irish Water's agents under the Service Level Agreement that was adopted on 1 January 2014.	Service provided in line with Annual Service Plan agreed with Irish Water.
Environment & Water Services	ENW 5.	Implementation of the Eastern and Midlands Region Waste Management Plan 2015-2021 and the River Basin Management Plan 2015-2021.	Ongoing.
Financial Services	F1.	Advance the delivery of the Council's adopted Capital Programmes subject to available funding.	Finance fulfilled the statutory requirement of delivered the three years Capital Programme for 2017-2019. We monitored the capital programme on a quarterly basis.
Financial Services	F2.	Monitor the short and long term financing needs of the Council	We prudently managed the Councils financial resources in 2016 and did not avail of the Overdraft Accommodation.
Financial Services	F3.	Optimise the use of resources and obtain value for money	We produced a balanced budget for 2017 and a small surplus on the 2016 Annual Financial Statements.
Housing Services	HS 1.	Implement the Government Housing Strategy in Fingal.	2016 target achieved.
Housing Services	HS 2.	Address Homelessness in the county	Demand Led Localised assessment, information and support services in place



Housing Services	HS 3.	Adopt and Implement a progressive County Development Plan 2017-2023 that supports the roll out of the Fingal Housing Strategy.	Plan in place.
Housing Services	HS 4.	Maximise occupancy of social housing stock.	Performance standard of less than 1% voids at any time achieved.
Housing Services	HS 5.	Deliver the social housing procurement programme in line with the Fingal Housing Strategy.	Targets under FCC Housing Strategy achieved.
Housing Services	HS 6.	Plan, administer and manage the Housing Assistance Payment	Rollout plan in place and resource requirements identified for commencement of the service in Q1 2017.
Housing Services	HS 7.	Implement the actions under the Traveller Accommodation Programme 2014 - 2018	Implementation of actions ongoing. Fire Safety Audit completed and programme of fire prevention measures commenced and ongoing.
Human Resource Management	HR 1.	Promote the development of a culture that allows staff to reach their full potential and to contribute positively to the Council.	The contribution and development of staff continues to be proactively managed through implementing the PMDS system as a normal business process.
Human Resource Management	HR 2.	Support staff and organisational development through the implementation of the Performance Management Development System, Competency Frameworks and development programmes.	The PMDS system, competency frameworks and corporate training programme continue to be implemented.
Human Resource Management	HR 3.	Optimise staff deployment and opportunity through Work Force Planning, succession and mobility programmes.	This objective continues to be supported by implementing workforce planning, recruitment and staff mobility programmes.
Human Resource Management	HR 4.	Improve staff engagement and communication structures through PMDS, line management and improvement of internal communications channels.	Staff engagement and internal communications are being supported by trade union participation, staff forums and regular team meetings and staff briefings.
Human Resource Management	HR 5.	Promote staff wellbeing through occupational health and wellbeing, diversity and equality programmes.	The H.R. Dept. and staff consultation groups continue in collaboration with Managers to promote and implement action programmes in these areas.
Human Resource	HR 6.	Adopt best practice in relation to all Health & Safety matters.	Training courses, an active safety inspection regime and best practice dissemination is



Management			supporting this objective.
Legal Services	L1	Provide a comprehensive in-house legal service to the Chief Executive and all of the Council's Departments relating to the broad and varied range of statutory functions that the local authority is responsible for.	Legal services continue to be provided as required by the Chief Executive and all Council Departments.
Operational Services	OP 1.	Improve accessibility for citizens	<p>To realise this objective, we put heightened focus on our CRM closure times. This ensured that both citizen and councillor representations were responded to in a timely manner. We also provided a full year agenda for the Transportation SPC, with topics spanning the year to give opportunity for input and further deliberation.</p> <p>As part of the JPC, we managed public meetings and ensured heightened awareness of these meetings within communities by producing a multilingual leaflet to encourage attendance.</p> <p>The content of the annual works programme was brought to area committee level for approval, as were the additional items included when Operations were granted a budget increase for the works programme</p>
Operational Services	OP 2.	Provide safe transport infrastructure	<p>New and improved infrastructure is provided under various headings in operation including -</p> <ul style="list-style-type: none"> · Resurfacing Programme · Footpath renewal programme · Traffic Signals · Pedestrian Crossings
Operational Services	OP 3.	Deliver core operational services in the most efficient and effective manner possible.	<p>New delivery service put in place for maintenance and capital investment in golf courses</p> <p>Extended opening hours at Coolmine Recycling centre</p>



			Enhanced maintenance provision for tree services and footpath repairs
Operational Services	OP 4.	Train and resource personnel to meet the demands of the citizens across all operational areas.	Establishment and training of new crews for Tree Maintenance, Footpath repair and Spraying has commenced Additional staff have also been provided in Coolmine Recycling Centre
Operational Services	OP 5.	Keep our beaches clean and free from pollution	Summer staff recruitment for beach clean ups Coordination with other state agencies to ensure prevention of pollution spread to public beach Blue Flag retained for Portmarnock Green Flag for two beaches
Operational Services	OP 6.	Manage and maintain the four Harbours in Fingal to an acceptable standard.	Approval of funding for works on Harbours has been received.
Planning & Strategic Infrastructure	PL 1.	Conclude the review of the Fingal County Development Plan and set out the strategy and objectives for the sustainable development of the county.	The Fingal Development Plan 2017-2023 was adopted by Fingal County Council on 16th February 2017 and took effect on 16th March 2017.
Planning & Strategic Infrastructure	PL 2.	Develop a programme that supports increased housing output to meet demand as set out in Construction 2020 A Strategy for a Renewed Construction Sector.	Four Major Urban Housing Development Sites were identified in Fingal and the Planning & Strategic Infrastructure Department are actively engaged with the DoHPCLG's Housing Delivery Office in identifying and resolving constraints on these sites in order to kick-start additional housing supply. Following an application for funding from the Local Infrastructure Housing Activation Fund (LIHAF), the Government announced in March 2017 that Fingal County Council would receive a total allocation of €26.5m



			for 3 projects. The Planning & Strategic Infrastructure Department is working with landowners and other infrastructural providers to advance these projects in order to deliver housing quickly, at scale and at affordable prices.
Planning & Strategic Infrastructure	PL 3.	Collaborate with other stakeholders and statutory providers in developing the essential infrastructure necessary for economic and social development	The Castle Mills Access Road was completed and opened in 2016 and now services a number of schools in the Balbriggan area. The extension of the Back Road Bridge is scheduled for completion in Q3 2017 and shall enhance pedestrian facilities in the area. A number of projects were brought to Part XI stage in 2016 and detailed design work is ongoing with a view to construction commencing in late 2017/early 2018
Planning & Strategic Infrastructure	PL 4.	Contribute to the achievement of a sustainable transport system for all the citizens.	Liaison continues with transport stakeholders, such as the National Transport Authority and Transport Infrastructure Ireland, with a view to ensuring provision of funding for projects within the County which deliver the aims of the stakeholder and the Council. These projects aim to relieve congestion, improve public transport facilities and usage, and encourage active travel. This includes discussions around the New Metro North project.
Planning & Strategic Infrastructure	PL 5.	Deliver an effective and efficient development management and enforcement service to the public.	The number of applications determined in 2016 was 1,078, of which 91.5% were grants of permission. The Department also dealt with planning consultations with prospective applicants (and/or their agents) and responded to An Bord Pleanála appeals as required. On the enforcement side 203 complaints were received and 183 warning letters issued during 2016.



REPORT ON STRATEGIC POLICY PROGRAMME 2016

Arts, Culture, Heritage & Community Development Strategic Policy Committee



Chair – Cllr Anne Devitt

Meeting Date 2016	Theme/Policy issue	Update
April	Presentation from the Alzheimer Society of Ireland	Raise awareness of the services provided by ASI and to develop greater links with Fingal County Council
	Library Services	Presentation on the services provided by Fingal Libraries
	Review of the Corporate Plan 2015-2019	Noted
	Coiste Gaelige	SPC approved the Terms of Reference
July	Sports Office update	Presentation on Sports Programmes and funding
September	Presentation on Activity Grants	Detailed report presented to SPC recommended

	Process	that the possibility of an online application form be explored
	Presentation on Community Development & Community facilities	Comprehensive presentation was given on the work of this section
	Framework for Collaboration – New Agreement between the Arts Council and Local Government	Presentation given on the new Collaboration between the Arts Council and the CCMA
December	Heritage	Presentation on the work of the Heritage Office
	Swords Civic & Cultural Centre	Presentation on the restoration works to Swords Castle and progress report on the project to date.
	Draft SPC Work Plan 2017	Agreed
	Annual Service Delivery Plan 2017	Discussed and noted



**Economic Development & Enterprise
Strategic Policy Committee**



Chair – Cllr Kieran Dennison

Meeting Date 2016	Theme/Policy issue	Update
January	LEO activities and enterprise centres in Fingal	The draft enterprise plan was discussed in detail. In addition members considered a range of issues relating to the county's enterprise centres
March	Benchmarking Fingal's Competitiveness	This work is being developed as part of the Council's role in the Dublin Economic Monitor and was specifically considered in the May meeting
May	Mapping economic clusters in Fingal – the agri-food sector	Data relating to the sector has been compiled. As part of the next phase of work, consultants have been

		appointed to develop an agri-food strategy.
July	Fingal's FDI promotion strategy	Work is ongoing and aspects were considered in the July meeting
September	The economic impact of FCC Budget 2017	A presentation was made on this topic at the September meeting and the outputs of the SPCs work in this regard were incorporated into the Council's 2017 Budget deliberations
November	Monitoring the supply and demand of skills in Fingal	This was initially considered in the May meeting and a steering group with SPC and external members has been appointed to explore the issue further

In addition to the initial policy programme, a number of major pieces of work have been developed through the SPC over the course of 2016. These have included:

- A regional enterprise strategy for Dublin
- A new strategic approach to managing our heritage properties
- A tourism marketing plan for Fingal.



Housing Strategic Policy Committee



Chair – Cllr Ken Farrell

Meeting Date 2016	Theme/Policy issue	Update
February	Dublin Region Homeless Executive	Presentation on <i>Homeless Families in the Dublin Region</i> by Bernie O'Donoghue Hynes, PhD, Head of Research, DRHE
	Housing Strategy 2020	Report presented outlining delivery on Housing Strategy 2020 targets to date
	Incremental Purchase Scheme	Main points of the Scheme outlined & discussed
	Land zoned for Residential Development	Report presented on Council owned land zoned for residential development
	SPC Workplan	Plan agreed
May	Review Corporate Plan	Plan discussed & NOTED
May - Special Meeting	Housing Overview – by Housing Agency	Presentation made by Conor Skehan, Chairman of the Housing Agency
	Social Housing Supply	Presentation made by Jim

	Mechanisms – Overview of Options by Housing Agency	Baneham, Senior Executive of the Housing Agency
September	Housing Strategy 2020	Report presented outlining delivery on Housing Strategy 2020 targets to date
	'ReBuilding Ireland' Action Plan on Housing & Homelessness	Presentation made outlining the 5 pillars of the action plan
	Irish Council for Social Housing	Presentation on <i>Housing Associations – Role, Delivery & Outcomes</i> made to committee by Caren Gallagher, Director of Policy, ICSH
	Travellers – Fire Safety Audit	Report on Audit carried out by Dublin Fire Brigade.
		- Works Programme – Caravan/Mobile Homes
		- Works Programme – Traveller Specific Stock
November	Housing Strategy 2020 / ReBuilding Ireland	Report presented outlining delivery on Housing Strategy 2020 targets to date
	Housing Agency Report: <i>Family</i>	Presentation by Brian Harvey, co-author of



<i>Experiences of Pathways into Homelessness</i>	<i>Housing Agency Report: Family Experiences of Pathways into Homelessness</i>
Incremental Tenant Purchase Scheme	Update Report presented profiling under-utilised properties

Planning and Strategic Infrastructure Strategic Policy Committee



Chair – Cllr Cian O'Callaghan

Meeting Date 2016	Theme/Policy issue	Update
April	Review of Corporate Plan	Presented at SPC meeting of April 25 th 2016. Observations from SPC submitted to Corporate Affairs
	Development Plan 2017 -2023	Progress Report – given at each SPC meeting
	Strategic Flood Risk Assessment	Presented at SPC meeting of April 25 th 2016
	Lesotho Project	Presented at SPC meeting of April 25 th 2016
	Draft Regional Parks & Open Space Bye-Laws	Presented at SPC meeting of April 25 th 2016.

		Suggested changes to some items that would be included in the advertised version of the draft Bye-Laws
	Planning Enforcement	Deferred to SPC meeting of August 31 st 2016
August	Development Plan 2017 -2023	Progress Report – given at each SPC meeting
	Local Area Plans/Masterplans	Presented at SPC meeting of August 31 st 2016
	Planning Enforcement	Presented to SPC meeting of August 31 st 2016. Follow up actions for next SPC meeting
	School sites/ forward planning of school provision	Presented at SPC meeting of August 31 st 2016
October	Development Plan 2017 -2023	Progress Report – given at each SPC meeting
	Local Area Plans/Masterplans	Deferred to 2017 Programme
	Taking in Charge	Deferred to 2017 Programme
	Strategic Infrastructure	Deferred to 2017 Programme
	Planning Enforcement	Presented at SPC meeting of October 24 th



	2016
Local Infrastructure Housing Activation Fund	Presented at SPC meeting of October 24 th 2016
Rebuilding Ireland – Action Plan for Housing and Homelessness	Presented at SPC meeting of October 24 th 2016
Car parking spaces in new developments	Presented at SPC meeting of October 24 th 2016

Transportation Strategic Policy Committee



Chair – Cllr Eoghan O'Brien

Meeting Date 2016	Theme/Policy issue	Update
January	Coastal Cycleway	Report was NOTED
	Dublin Agglomeration Environmental Noise Action Plan 2013 -2018	Report was NOTED
	Green School Audit Report	Report was NOTED - It was agreed results of the An Taisce's Green School Audit Reports for their area.

	Audit & Transport Interchanges	It was recommended comments and suggestions by the Community Forum could be forwarded to the NTA, and also forwarded to the Planning Department for consideration as part of the current review of the County Development Plan.
July	Burial Grounds	Observations to be submitted and brought back to the SPC
	Update on 30kph	Report was Noted
	Update on Road Safety Working Together Group	Report was Noted
	Update on proposed Strategic Roads and Cycle Schemes	Report was Noted
	Enforcement of 3 Ton Traffic Limitations and Tax/Insurance/Abandoned MPVs	Report was Noted - It was agreed to invite An Garda Siochana to the next Transportation SPC to discuss issues in the area
	Promotion and facilitation of Public Transport – dedicated person.	Report was Noted - It is recommended that the



		proposal is kept under review”
October	Bus Eireann 105 Route	Report was Noted
	Cycling & Walking Officer	Commitment given to present a Report to the January 2017 SPC
	Noise on M50	Commitment given by Council to arrange a meeting with the TII.
	Role of the SPC	Report circulated & Noted
	Motion(Ray Ryan) – Cycling & Walking Officer	Report circulated & Noted
	Motion (Bob Laird) – Review of Rural Roads	Motion Agreed
	Motion (Cllr R’O’Gorman), Noise on M50	Motion Agreed

Water and Environmental Services Strategic Policy Committee



Chair - Cllr Paul Donnelly

Meeting Date 2016	Theme/Policy issue	Update
April	Climate Change Adaptation	Update provided 6 th September, Draft Strategy due for presentation to SPC November meeting
	Presentation of RMCEI Plan	Plan presented to Members
	Bathing Water 2016 Programme	Programme presented to Members
June	Domestic Waste Water Treatment Systems	Report presented to Members
	Update on enforcement of Smoky Coal Regulations	Update presented to Members
September	Update on Water	Update presented to Members
	Burial Grounds Presentation	Presentation given to Members
November	Draft Dublin Climate Change Strategy	Report Presented to Members
	Irish Water Capital Programme- Fingal Projects Presentation	Presentation given to Members



FINANCIAL POSITION

REVENUE ACCOUNT STATEMENT

for year ended 31st December 2016

	DRAFT 2016	2015
	€	€
Expenditure		
Housing & Building	39,232,828	35,299,506
Roads Transportation & Safety	21,889,506	21,882,876
Water & Sewerage	17,932,195	19,528,157
Development Incentives & Controls	15,495,689	15,658,350
Environmental Protection	35,262,500	33,999,676
Recreation & Amenity	34,317,645	33,093,236
Agriculture, Education, Health & Safety	909,112	1,485,765
Miscellaneous	12,278,745	13,621,197
Total Gross Expenditure	177,318,220	174,568,763
Income		
Housing & Building	45,049,727	42,762,316
Roads Transportation & Safety	7,261,925	7,237,292
Water & Sewerage	20,122,805	21,143,253
Development Incentives & Controls	4,358,115	4,700,527
Environmental Protection	3,926,301	4,071,871
Recreation & Amenity	3,699,137	3,789,548
Agriculture, Education, Health & Safety	354,289	688,526
Miscellaneous	10,541,825	3,436,294
Total Income	95,314,124	87,829,627
Net Expenditure	82,004,096	86,739,136
<i>Which is funded by:</i>		
County Rates	115,776,504	120,232,076
Local Property Tax	2,408,452	2,408,452
Pension Related Deduction	2,315,909	3,013,910
TOTAL	120,500,865	125,654,438
Surplus/(Deficit) for Year before Transfers	38,496,769	38,915,302
Transfers from/(to) Reserves	(38,494,251)	(38,910,727)
	2,518	4,575
Incoming Balance @ 1st January	15,972,157	15,967,583
Closing Balance @ 31st December	15,974,675	15,972,158



CAPITAL ACCOUNT STATEMENT

for year ended 31st December 2016

	DRAFT 2016	2015
	€	€
Expenditure (Net of Internal Transfers)*		
Housing and Building	54,331,739	48,357,869
Road Transportation & Safety	5,661,537	20,571,720
Water Supply & Sewerage	1,247,706	2,253,264
Development Incentives & Controls	34,063,751	35,921,898
Environmental Protection	1,459,777	4,600,677
Recreation & Amenity	7,326,788	2,610,855
Miscellaneous Services	699,505	1,051,951
	104,790,803	115,368,234
Income (Net of Internal Transfers)*		
Housing and Building	52,783,107	52,309,112
Road Transportation & Safety	4,460,038	5,827,271
Water Supply & Sewerage	619,729	-942,277
Development Incentives & Controls	67,366,555	58,433,245
Environmental Protection	4,323,800	6,083,667
Recreation & Amenity	13,766,129	7,140,291
Miscellaneous Services	5,955,256	3,685,234
	149,274,614	132,536,543
Surplus/(Deficit) for year	44,483,811	17,168,309
Balance (Debit)/Credit @ 1st January	84,879,674	67,711,365
Balance (Debit)/Credit @ 31 December	129,363,485	84,879,674

*Excludes internal transfers, includes transfers to and from Revenue account



MEMBERSHIP AND ACTIVITIES OF JOINT POLICING COMMITTEE

Membership

15 Local Authority Members: Cllr. Kieran Dennison (Chair) and Cllr. Grainne Maguire (Vice-Chair), Cllr. J.P. Browne (resigned September 2016), Cllr. Tom O'Leary (co-opted to replace J.P. Browne), Cllr. Malachy Quinn, Cllr. Adrian Henchy, Cllr. Paul Mulville, Cllr. Anthony Lavin, Cllr. Jimmy Guerin, Cllr. Jack Chambers (resigned February 2016 following election to Dáil Eireann), Cllr. Howard Mahony (co-opted to replace Jack Chambers), Cllr. Mags Murray, Cllr. Eithne Loftus, Cllr. Roderic O'Gorman, Cllr. Natalie Treacy, Cllr. Tania Doyle, Cllr. Mary McCamley.

Oireachtas Members

Ruth Coppinger TD, Alan Farrell TD, Brendan Ryan TD, Senator Darragh O'Brien up to the dissolution of 31st Dáil (effectively did not meet in 2016, as 31st Dáil was dissolved before first Committee Meeting on 4th March 2016).

Louise O'Reilly TD, Alan Farrell TD, Brendan Ryan TD, Senator James Reilly, Senator Lorraine Clifford-Lee from establishment of 32nd Dáil

PPN (Community) Representatives

Jossy Akwuobi, Rev. Kenneth Lindsay, Eamonn Price (Social Inclusion), Myles Caulfield, Ray Smyth (Community & Voluntary) and Maria Tormey (Environment). A vacancy for PPN representative arose following co-option of Howard Mahony to Fingal County Council to replace Jack Chambers.

An Garda Síochána

Chief Superintendent Clavin (DMR-W), replaced by Chief Superintendent Wheatley (DMR-W) in September 2016, and Chief Superintendent O'Brien (DMR-N)

Fingal County Council

Mr. Paul Reid (Chief Executive) and Mr. Liam Burke (SEO Housing Department)

ACTIVITIES

The Fingal Joint Policing Committee is established under the Garda Síochána Act 2005, and its function is to serve as a forum for consultations, discussions and recommendations on matters affecting the policing of the local authority's administrative area, and in particular to keep under review –

- The levels and patterns of crime, disorder and anti-social behaviour in that area (including the patterns and levels of misuse of alcohol and drugs), and
- The factors underlying and contributing to the levels of crime, disorder and anti-social behaviour in the area.
- This is managed through the Annual Work Programme of the Joint Policing Committee which sets out four strategic areas for collaboration between Fingal County Council and an Garda Síochána.

In 2016, the Fingal Joint Policing Committee met quarterly (4th March, 27th May, 9th September and 2nd December) and hosted a series of four public meetings in April at Balbriggan on 6th April (for North County area), Swords on 13th April (for Swords/Malahide area), Dublin 15 on 20th April (for Dublin 15 area) and at Sutton on 27th April (for Howth/Baldoyle/Sutton area). The report from the series of public meetings was agreed by the Committee on 27th May 2016 and published on the website at www.fingaljpc.ie/FingalJPC



REPORTS ON SERVICE DELIVERY

ARCHITECTS

The Architects' Department provided architectural design, conservation, urban design, building procurement and quantity surveying services to all departments of the Council during 2016. The department has worked on a wide variety of projects over the year - the provision of new social housing, best use of our existing housing stock and work on public and community buildings.

SWORDS CULTURAL QUARTER

The Council continued work related to Swords Castle.



Consolidation works were completed on the Gatehouse and east wall. A new tourist information facility was provided and the internal paths were upgraded.

Demolitions of buildings on North Street were completed in preparation for a public realm project.

Preliminary works progressed in relation to the development of Swords Civic Centre.

A new brand identity was developed for Swords Cultural Quarter.

NEWBRIDGE DEMESNE



Works commenced on site on the reordering of Newbridge House and Farm. The works included resurfacing of the farm courtyard, reconfiguration of the south range courtyard building to provide new visitor facilities and a new drainage scheme for the demesne.

KELLYSTOWN CEMETERY

A design was prepared in relation to a new cemetery at Kellystown, Dublin 15 and Part XI Planning consent was obtained in 2016.



CASINO MALAHIDE

Part XI Planning consent was obtained in 2016 for an extension and refurbishment project. The



building will house an exhibition related to the Fry Model Railway.

DRINAN COMMUNITY CENTRE & SPORTS HALL

Works commenced on site on the construction of a sports hall comprising a multi-purpose sports hall with associated stores and a community centre building with all associated site works and landscaping.



COUNTY HALL

The re-design of the County hall atrium was largely completed and work continued with commencement of works on a new Entrance lobby and a public landscaped area.

Alterations to the Local Enterprise Office on the first floor were tendered to provide improved public areas.

BALGRIFFIN CEMETERY

Tender documentation was completed and tenders were sought.

BLAKESTOWN COMMUNITY CENTRE

Upgrades were completed at the Community Centre.

SCHOOLS SITES / PILOT PROJECTS / ENHANCED FACILITIES FOR COMMUNITY USE

The Department continued to liaise with Community Recreation and Amenities Department dealing with post-completion issues of existing shared facilities and liaison in connection with 2 new facilities at Ardgillan Community College, Balbriggan and Luttrellstown Community College Dublin 15.

- Gardens, Castlepark View, Balbriggan.

HOUSING CONSTRUCTION PROGRAMME

The Department continued to work on the design and procurement of social housing schemes within the County in 2016; completion was achieved for 3 housing projects:

- Specially adapted infill dwelling at St Cronan's Cottages
- 14 new dwellings at St Cronan's Green, Swords
- 14 new dwellings at Cappaghfinn



Consultation in accordance with Part XI of the Planning and Development Act was completed for 2 housing projects:

- 25 dwellings at Pinewood Green, Balbriggan.
- 20 dwellings at Rowlestown, Swords.

Tenders were sought and received for 2 housing projects:

- 20 dwellings at Wellview, Mulhuddart.
- 24 dwellings at Kilsough



Construction commenced on site for a further 2 housing projects:

- 74 dwellings at Racecourse Common, Lusk in November 2016
- 8 dwellings at Ballyboughal in December.

The procurement process was commenced for sites in Balbriggan and Dublin 15 under the Rapid Programme.

Completion was achieved in the refurbishment of Moyne Park, 10 bay halting site, Baldoyle, in May 2016.



PYRITE REMEDIATION

This department was involved in Pyrite Remediation works at Ravenswell, Rush.

INSPECTIONS

Advice continued to be given and inspections carried out for house purchases as requested by the Housing Department. 246 inspections were carried out in 2016.

HOUSE ADAPTIONS, EXTENSIONS AND SMALL WORKS

47 new accessible showers, 20 new stair-lift installations and 12 external ramps were completed.

HOUSING MAINTENANCE

The Department continued to manage the maintenance of the Council's stock of 4,737 council dwellings along with 138 Long Term Lease units; attending to just over 10,767 requests for repair (including requests from the Traveller Accommodation Unit), as well as scheduled external maintenance and repair to 619 dwellings and heating maintenance to over 4179 dwellings.

246 vacant houses were repaired prior to re-letting in 2016 (this is an increase of 7% over 2015).

An extensive Window and Door replacement programme was carried out of over 207 occupied dwellings in Blanchardstown and North County Dublin. The Council was granted approximately €980,000 for these works by the Department of Environment and Local Government.



ARCHITECTS

Service Delivery Objective	Service Performance Standard	Update
Assist with particular built heritage protection issues including managing the Building Conservation Office and the assessment and administration of grant supports.	Built heritage of the county protected	Achieved Grant Programmes delivered
Procure professional expert consultant services and construction services	Councils procurement procedures are accurately recorded and open to independent scrutiny	Achieved
To engage with relevant government departments in relation to budget approvals, administration of grant schemes and policy on the built environment as it relates to the council	The interests of Fingal protected through effective operation of grants schemes and through input to and interpretation of policy matters	Achieved
To ensure that building projects commissioned by the council meet statutory requirements in relation to Planning, Health and Safety, Building Control and Environmental and Heritage protection.	Practice procedures updated in accordance with changing legislation and accurate project recording	Achieved all standards met
To manage and implement efficient cyclical and planned maintenance services for existing Fingal housing stock	Painting, joinery maintenance and other planned maintenance programmes; Response maintenance services; Mechanical and electrical installations and maintenance.	KPI`s achieved
To manage construction budgets and process contractor claims for payment efficiently and fairly	Accurate professional budgeting of projects Accurate recording of tender prices and claims Accurate recording and processing of payments within set timelines	Achieved
To provide a quality professional Architectural Service to meet the requirements of the client departments	Annual work programme agreed with client departments	Programmes delivered
To provide a service for the efficient management of re-let repair projects to minimise void housing	Void houses are inspected, tendered and repaired promptly	KPI`s achieved Voids >1% housing stock



COMMUNITY CULTURE & SPORTS

COMMUNITY OFFICE

The Community Development Office supports and enables community and voluntary groups to effect change and combat social exclusion within their own communities.

Funding in 2016:

- Activity and Summer Project Programme - €110,000
- Management Assistance Funding - €370,000

Highlights:

- Opening of Castleland Community Centre, Balbriggan
- Memory Makers Event – including publication of the next volume of Reflections and Recollections
- Pathways to Participation Training Programmes
- Support to the Fingal Public Participation Network (FPPN)

Local Authority Swimming Pool Programme:

The Department of Transport, Tourism & Sport allocated a grant of €300,000 to Portmarnock Sports & Leisure Centre for the upgrading of their swimming pool in 2016.



SPORTS OFFICE

The Sports Office, part of the Sport Ireland network of Local Sports Partnerships works with a myriad of agencies/organisations to deliver its programmes to all communities.

Sportscon, a specialised training module developed for children of all ages and abilities was delivered in 2016. School and community sports programmes included Soccer & Tag Rugby, Indoor Cricket Leagues, Tennis programmes, Women in Sport, Older Active and Sports for People with Disability. A Football and Fitness course, which uses sport and fitness as a means to assist unemployed people to seek employment or further education was delivered in conjunction with the FAI and in association with BAP.



Transition Year Football Development Course:

In partnership with the FAI the Sports Office implemented a pilot TY Football Development Course with 25 students, supported by BAP, Department of Education & Skills, Parents and Clubs.

Highlights:

- School & Youth Sports: 61,669 Participants
- Women in Sport: 1,600 participants
- Older Adults: 607 participants
- Disability Sports: 690 participants
- Youth Sports Grants - funding of €64,800.
- Fingal Primary School Athletics League Finals



- “KIDSMARATHON” - 310 children ran the final mile in the Dublin Marathon in October.

- €70,000 to Community Arts Festivals and Traditional Music Festivals
- €60,000 under the Arts Grant scheme.
- €40,000 under the Artists’ Support Scheme

ARTS OFFICE

The Fingal Arts Development Plan 2013 -2017 sets out a vision on how the arts will be catered for over a five year period. The work of the Arts Office includes community development programmes, grant funding schemes, early years, youth and education programmes and the commissioning of public art works under the percent for arts scheme. Amateur and professional arts sector is supported through development programmes.

The Seamus Ennis Arts Centre and Draíocht, owned and funded by the Council offer a range of events and programmes.

Highlights:

Youth and Education

- Invitation to Collaboration Award
- 1916 Centenary Project - Waves
- Room 13 Inquiry

Public Art 2016 Programme

- The Mobile Monuments
- Swords Civic and Cultural Centre
- Resort Revelations
- The Hide Sculpture

Other Programmes

- Loughshinny Boathouse
- Graphic Studio Award
- Studio Award at The RHA



Fingal Age Friendly Cities & Counties Programme **Fingal Age Friendly Alliance**



In partnership with Age Friendly Ireland we hosted the International Conference *‘Increasing Capacity for Age Friendly Environments in Europe’ - An Action Agenda for European Cities and Communities.*



Launch of Care & Repair Service for North County Dublin launched October 2016:

Over 120 older people from Skerries and surrounding areas attended this event. The Care & Repair Service is free to people over 65 years; the client only pays for the cost of materials.

Launch of the HaPAI Report

Funding:



The Minister of State for Communities & the National Drugs Strategy, Catherine Byrne, TD, launched the Fingal Healthy & Positive Ageing Indicators Report.



Fingal 2016 Centenary Programme Highlights:



The Centenary Programme was launched on 12th January with a number of key commemorative events were held across the county.

- Launch of Oral History Collection

- Public Arts Commission 'Mobile Monuments'
- Flagship Event 24th April 2016.
- Exhibitions including 'Fingal and the Fingal for Irish Freedom'; Memorabilia days;
- Launch of the Commemorative Garden at County Hall, Swords
- Launch of the Film 'Fingal's Finest' - a drama/documentary which tells the unique story honouring the contribution of the men and women in Fingal.

Corporate Awards:

- **Chambers - Excellence in Local Government Awards 2016 Age Friendly Category**
Skerries Age Friendly Town Initiative was shortlisted for the work undertaken in the town as part of the Age Friendly Town Process.
- **2016 Pride of Place Awards - Mulhuddart Motorcross Project** won first prize in the Special Projects Category; **Donabate & Portrane Pride of Place Committee** were runners up in category for population of 5000+.

Service Indicators 2016:

Y1: Participation in the Comhairle na nÓg Scheme: the total number of secondary schools in Fingal at 31/12/16 is 30 and the number of second level schools from which representatives attended the AGM is 10.

Y2: Groups associated with the Public Participation Network (PPN)

The number of organisations included in the County Register at 31/12/2016 was **462** and the proportion of those organisations that opted to be part of the Social Inclusion College with the PPN was **59**.



COMMUNITY SERVICES – REPORT ON ANNUAL SERVICE DELIVERY PLAN 2016

Service Delivery Objective	Service Performance Standard	Update
1916 - 2016 Commemoration	Delivery of the Fingal County Programme	2 Year programme completed successfully Dec 16
Continue to deliver Community Facilities and Community Supports	<p>1. Delivery of Castlelands Community Centre.</p> <p>2. Research for Proposed Community Facility at Charlestown/Meakstown carried out and published.</p> <p>3. Continued support of existing Community Centres.</p>	<p>1. Castlelands Community Facility open to the public in October 2016.</p> <p>2. In progress, working with the Committee to develop capacity.</p> <p>3. 31 Community Facilities received financial and mentoring support.</p>
Continue to implement the actions of the Fingal Arts Plan 2013-2017	Arts Programmes and Artists Support Scheme to be delivered	All programmes delivered within timeframe and successful.
Continue to support the work of Age Friendly Alliance	Develop Age Friendly Housing Working Group Action Plan for 2016.	90% Complete. FCC Sub Committee to sign off in Jan 17 and also by other organisations/agencies.
Delivery of Sports Programmes	Continued engagement to deliver programmes for School/Youth Sports Programmes, women in sport, older adult programmes and disability sports.	All Programmes delivered on time
Develop a Fingal Integration Policy	Public consultation process through workshops and focus groups and discussion with relevant state agencies. Produce Fingal Integration Policy Report.	Concept development and scoping document process commenced in September 2016
Support the work of the Fingal Community Network(FCN)	Develop and Deliver a workplan	2016 work plan developed and reviewed at Q2 and delivered.
Swords Civic Centre	Continue to work with the interdepartmental team on the development of the Swords Civic Centre	Regular meetings held



CORPORATE AFFAIRS & GOVERNANCE

This department's functions are:

- Corporate Services
- Customer Care
- Procurement
- Higher Education Grants
- School Meals
- Register of Electors
- Corporate Plan 2015 - 2019
- Internal Audit
- Communications
- Irish Language Scheme
- Emergency Management
- Freedom of Information

Procurement

The Procurement Unit ensures that good practice in relation to public procurement is observed and that Council procedures are followed in relation to all purchasing. Compliance with local national and EU procurement rules is monitored and categorised. Key achievements in 2016 included:

- Developed a Corporate Procurement Plan 2016-2018
- Implemented electronic Quick Quotes using E-tenders Website
- Increased use of e-procurement
- Participated in Office of Government Procurement (OGP) National Frameworks
- Developed compliance reporting model.
- Continued business engagement with SME's.

REGISTER OF ELECTORS

The final Register of Electors for 2016/2017 was published on 01/02/2016. The total number of Electors on the final register was 183,820. A draft register of electors for 2016/2017 was published on 01/11/2016. The total number of electors on draft register was 185,288.

CORPORATE PLAN 2015 -2019

The Corporate Plan was prepared in 2015 and sets out the strategic direction for Fingal County

Council for the five year period 2015-2019. The Plan was reviewed in September 2016 and is in force until 2019.

INTERNAL AUDIT

Internal Audit is an independent, objective assurance and consulting activity designed to add value and improve the Council's operations. Working in partnership with Management, Internal Audit strives to improve the effectiveness of internal controls, risk management and governance processes within the organisation. It can provide Management with assurances in relation to the existence, adequacy and effectiveness of such arrangements. Internal Audit also provides support to the Audit Committee, who have an independent role in the provision of assurance to the Council, and to the Local Government Auditor.

COMMUNICATIONS OFFICE

The Communications Office oversees corporate communications and internal communications on behalf of Fingal County Council. Its activities in 2016 include:

- Providing communications advice to all departments.
- Providing communications support for Council-run events.
- Issuing of press releases and media briefing notes.
- Responding to all queries from local, national and international media.
- Publication of Your Council Your Services booklet
- Promotion of Council activities and events.
- Management of Council's Social Media accounts
- Management of content on fingal.ie
- Participation in LGMA's 'Tweet Day'
- Publication of daily staff messages bulletin
- Publication of The Raven staff newsletter
- Management and promotion of the Fingal brand



FINGAL LOCAL AUTHORITIES IRISH LANGUAGE SCHEME

As part of the implementation and in accordance with the aims of Fingal County Council's Irish Language Scheme 2015 - 2018 to improve the Irish language service to the public, Irish language training was provided to selected staff, improvements were made to the Irish language content of the Website, forms and publications were made available in Irish and Irish language events for the public were held in County Hall and as part of the 1916 Commemorative programme.

FREEDOM OF INFORMATION

The Freedom of Information (FOI) Act 2014 was introduced to help access official information to records created after 21st October 1998. The act gives citizens the legal right to access information

held by public bodies, have official information relating to them amended where it is incomplete, incorrect or misleading and be informed of reasons for decisions that affect them. Details of the information requests submitted and dealt with during 2016 are set out in Appendix X.

EMERGENCY MANAGEMENT

The Emergency Management Unit supports Fingal County Council to meet its obligations under "A Framework for Major Emergency Management". Fingal County Council is a Principal Response Agency and works closely with the two other Principal Response Agencies, An Garda Síochána and the Health Service Executive, in regard to all aspects of Emergency Management.



CORPORATE AFFAIRS & GOVERNANCE – REPORT ON ANNUAL SERVICE DELIVERY PLAN 2016

Service Delivery Objective	Service Performance Standard	Update
To ensure effective internal and external communications and the promotion of Council activities	Communications strategy to be developed and in place by quarter 2.	Strategy in place.
To promote the use of the Irish language through the implementation of the Irish Language Scheme	Delivery of the Irish Language Scheme Implementation Plan & Improved availability of services through the Irish language	Coiste Gaeilge established May. Seachtain na Gaeilge events facilitated. Library events held throughout year.
To ensure the provision of good customer service across the organisation	All customer contacts dealt with and council properties maintained to required standards.	Approx. 22,000 customers served at customer care unit during 2016. All Council properties maintained to statutory requirements.
To ensure the effective delivery and transparency of democratic processes within the Council.	All Council meetings serviced and statutory requirements adhered to.	All Council and committee meetings serviced with agendas and minutes issued.
To Plan for Major Emergency Management in the County.	Training events arranged, equipment maintained, volunteers trained, facilities inspected and on-going representation at all regional working/sub groups throughout year.	Nine courses/exercises attended/facilitated. Replacement van acquired. Seventy seven exercise sessions/events attended by volunteers
To achieve best practice and value for money in procurement	Council is compliant with Public Procurement requirements	Corporate Procurement Plan in place. Ongoing compliance monitoring and reporting to Executive Management Team.
To ensure that data and information held by the Council is protected and accessible	All requests processed within required timeframes	95% of requests processed on time.
To promote best practice in corporate governance	Full support to Executive Management Team	Corporate Business Planning system implemented. Public



		Spending Code Quality Assurance Report for 2015 submitted to NOAC. Risk Management Policy updated. Quarterly Governance Review meetings in place.
To promote good governance through effective internal audit functions	Audit Plan implemented	Audit Committee role supported. 10 audit reports completed.
To uphold the Citizen Charter and good customer service	Complaints processed within required timeframes	All complaints processed in a timely manner.



ECONOMIC, ENTERPRISE & TOURISM DEVELOPMENT

TOURISM STRATEGY 2015-2018

In 2016, work continued on the implementation of the Tourism Strategy 2015-2018. A total of 54 actions in the strategy were progressed.

In June 2016, the brand strategy for Fingal was launched, optimising the new Fáilte Ireland brand for Dublin “A Breath of Fresh Air” and showing this Council’s commitment to the development of Tourism in the County.



Fingal County Council



fingal.ie

DIT COLLABORATION

In 2016, Fingal County Council entered into a collaboration with the School of Hospitality Management & Tourism, DIT.



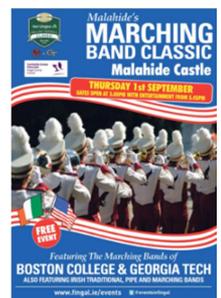
The students focus was to complete projects on developing the tourism offering in Castleknock/Blanchardstown, Rural Villages & Balbriggan.

EVENTS

The Events Unit, Fingal County Council continued to directly manage and support a range of events and festivals across the County in 2016.

These included:

- St. Patrick’s Day Festivals
- Dublin Bay Prawn Festival, Howth
- Fingal 2016 Commemoration Event
- Blanchardstown Spring Break Music Festival
- Flavours of Fingal County Show
- International Cricket Matches, Malahide
- Fingal 10k Road Race
- D15 Family Fun Day
- Swords Summer Festival
- Fingal Festival of Fire



EVENTS REVIEW

A full review of events took place in 2016 with regard to the development of the role of the events team and events being delivered by other organisations.



HERITAGE PROPERTIES

STRATEGIC REVIEW OF HERITAGE PROPERTIES

The strategic review of the Heritage Properties by SLR Consultants was completed and presented to the Council at the full Council Meeting in December 2016.

SWORDS CASTLE

The launch of the new brand for Swords Cultural Quarter took place in Swords Castle in November 2016.



NEWBRIDGE HOUSE & FARM

Development of new café and visitor facilities in Newbridge began in June 2016.

OTHER WORKS IN 2016 INCLUDED:

- Preliminary design work commenced in 2016 on the refurbishment of Howth Courthouse.
- Part XI Consultation process commenced in 2016 for refurbishment of the Malahide Casino.

PROPERTY SERVICES DIVISION

PROPERTY ACQUISITION

The Property Acquisition Section continued to progress the acquisition and disposal of school sites in accordance with Memorandum of

Understanding between the Department of Education and Skills and the CCMA.

PROPERTY MANAGEMENT

The following summarises main areas of work in 2016:

- Development of new Property Interest Register
- Security and maintenance of Council property
- Letting of Council lands for tillage and grazing
- Temporary Convenience Lettings
- Collection of rent
- Disposal of property and granting of wayleaves
- The Council acquired the nationally significant lands at Drumanagh, Loughshinny

DEVELOPING AND MANAGING INDUSTRIAL PARKS

Development and management of Industrial Parks at Damastown, Cappogue, Stephenstown, College Business and Technology Park, Blanchardstown and Turvey.

Highlights:

- Opening of Mallinckrodt in College Business Park
- Expansion of West Pharmaceutical Services in Damastown
- Grimme, a German multinational, commenced construction on a new facility at Stephenstown



The Council continued to undertake a comprehensive marketing campaign to attract new investment into the Dublin Enterprise Zone.

SOCIO-ECONOMIC DEVELOPMENT

LOCAL COMMUNITY DEVELOPMENT COMMITTEE (LCDC)

The LCDC has fulfilled its role in overseeing the implementation of the Social Inclusion and Community Activation Programme (SICAP). The LCDC also provides members of the Dublin Rural Local Action Group (LAG).



FINGAL LOCAL ECONOMIC & COMMUNITY PLAN 2016 - 2021

The LECP was formally launched in 2016

A number of flagship actions in the LECP were advanced during 2016:-

- Economic analysis of the impact of the Council's spend to economic output
- Advisory Committee for Fingal Skills Strategy
- Tender award for development of Fingal Agri-Food Strategy
- Town and Village Renewal Scheme

- Pilot shop front enhancement scheme in Balbriggan

SOCIAL INCLUSION & COMMUNITY ACTIVATION PROGRAMME (SICAP)

SICAP in 2016 was €1.186M spent on three specific themes of Community Engagement, Education and Training and Employment and Enterprise. Highlights in 2016 -

- 205 jobs created by new start ups
- 541 people participated in free life-long learning courses
- 489 people progressed along the education continuum
- 124 young people helped by education and job initiatives
- 81 local community groups received assistance

LEADER—RURAL DEVELOPMENT PROGRAMME

The allocated fund for the LEADER Programme in the Dublin Rural Area for the period 2014-2020 is €6.42M. The contract between the Minister for Arts, Heritage, Regional, Rural and Gaeltacht Affairs, Fingal LEADER Partnership (FLP) and the Council in its capacity as the financial partner for the LEADER programme was signed in 2016.

ENTERPRISE CENTRES

Fingal County Council continues to support three Enterprise Centres in the County. Drinan (Swords) BASE (Mulhuddart) and BEAT (Balbriggan). Occupancy rates at the Council's three enterprise centres remained high in 2016 supporting 70 businesses and 328 jobs.



LOCAL ENTERPRISE OFFICE FINGAL



Oifig Fiontair Áitiúil
Local Enterprise Office

FUNDING APPROVED

During 2016, LEO Fingal approved grant aid to 43 businesses totalling €696,500 creating 60 jobs with potential for another 174 jobs within the first 36 months.



TRAINING PROGRAMMES

14 Start Your Own Business Programmes were delivered with 165 participants as well as Management Development Workshops, Ideas Generation Workshops, Business Briefings, E-commerce and Digital Marketing Training.

A series of Core Management Development Programmes were delivered including Accelerate, The Food Academy, Hi-start and Plato for existing businesses. LEO Fingal also supported the Dublin Food Chain and Export Trade Missions.



OTHER SUPPORTS

The Local Enterprise Office approved 93 mentoring assignments approved during 2016. 739 would-be-entrepreneurs and start-ups also attended the weekly Business Advice Clinics. 2016 saw the continued growth of "Fingal Enterprising Women", with over 450 participants.



LOCAL ENTERPRISE WEEK

Local Enterprise Week was held during March and is recognised as the biggest and most successful Enterprise Week nationally.



STUDENT ENTERPRISE PROGRAMME

The Fingal Student Enterprise Awards Programme continued to be very successful with over 2,000 second and primary-level students taking part.



OTHER PROGRAMMES

Fingal ran the “Ireland’s Best Young Entrepreneur” competition in 2016, with three winners of investments totalling €50,000 emerging. This is a National competition in its third year.

ECONOMIC, ENTERPRISE AND TOURISM DEVELOPMENT – REPORT ON ANNUAL SERVICE DELIVERY PLAN 2016

Service Delivery Objective	Service Performance Standard	Update
Achieve the objectives set out in Fingal’s Local Community & Economic Plan (LECP) in a manner that both reflects and supports the implementation of the existing Regional Planning Guidelines, proposed Regional Spatial and Economic Strategies and wider economic, enterprise and tourism policies at a regional and national level	Produce Implementation Report Deliver 2016 Actions Promote DEZ Promote investment in Stephenstown & Balbriggan	2016 LECP actions delivered
Channel a range of supports to local businesses in Fingal	Deliver business advice and screening clinics Organise and successfully deliver Fingal Enterprise Week Circulate e-zines and information to subscribers Support job creation in local enterprise Channel supports to microenterprises Deliver training to local businesses	Business development workshops delivered to 385 clients Enterprise week held Business clinics delivered to 700 clients c. €700,000 in financial aid delivered



		141 trading online vouchers delivered (since '14) 150 start your own business courses delivered
Co-ordinate, manage and oversee the implementation of local community development programmes including the government's Social Inclusion Community and Activation Programme (SICAP) and Leader	Deliver LDS Strategy Oversee SICAP roll-out	LDS strategy approved SICAP headline indicators satisfied
Implement the Fingal Tourism Strategy, 2015-2018	Deliver 2016 Tourism Strategy Actions Deliver 2016 Programme of events Roll-out tourism marketing plan Develop new events policy and operational standards Develop/maintain services, governance and structural integrity of heritage properties	2016 actions delivered Marketing plan developed Heritage property performance improved
Support investment by monitoring competitiveness, sectoral trends, economic conditions and the economic impact of major Council decisions	Benchmark Fingal's Competitiveness Assess Economic Impact of FCC Budget 2017 Update Property Interest Register (PIR)	Actions delivered Work ongoing on PIR deadline now Q4 2017
Support the work of the local Community Development Committee (LCDC) and Economic, Enterprise & Tourism SPC	Ensure all documents issued to SPC members 1 week in advance Agree and deliver SPC work programme to schedule Support LCDC meetings	Standards achieved



ENVIRONMENT & WATER SERVICES

ENVIRONMENT

Functions in this Division include landfill operation and aftercare, waste management planning, waste regulation, monitoring and enforcement, water pollution, litter enforcement, air quality and noise pollution, environmental awareness and climate change action co-ordination.

RECOMMENDED MINIMUM CRITERIA FOR ENVIRONMENTAL INSPECTIONS (RMCEI) PLAN

The RMCEI Plan 2016 was implemented through the combined resources of the Environment Division to ensure the efficient monitoring and implementation of environmental legislation.

WASTE ENFORCEMENT / LITTER CONTROL

Environment Division continue to monitor and enforce Waste Regulations and Litter Pollution Acts.

- 57 enforcement actions were initiated for breaches of the Waste Management Acts in 2016
- 16 waste tyre inspections were carried out in 2016
- 7 Waste Facility Permits were issued/reviewed in 2016
- 47 inspections under the Packaging Regulations 2014 carried out in 2016
- 41 inspections carried out under the European Waste Electrical and Electronic Equipment Regulations 2014 were carried out
- 67 Food Waste inspections were carried out in 2016
- 518 premises registered with the European Recycling Platform (ERP), 11 registered with Fingal in 2016
- 847 litter fines were issued in 2016

- 252 files were prepared for prosecution in 2016

AIR QUALITY / NOISE CONTROL

This is provided on an agency basis by the Health Service Executive (HSE) Environmental Health Officers (EHO's).

In preparation for the 2017 Noise Mapping of the county a review of the data inputs used in the 2012 Fingal Noise mapping exercise was commenced in 2016.

WATER POLLUTION CONTROL

The 2nd Cycle of the Water Framework Directive runs from 2017 to 2021 and has a new three tier governance structure. Fingal County Council is part of a revised National River Basin District in tier 3 of the structure with the primary objective to achieve compliance with statutory obligations set out in the Directive relating to surface, ground and coastal waters, including the implementation of the Bathing Water Regulations.

WASTE MANAGEMENT PLAN – EASTERN MIDLANDS REGION

Fingal County Council continues to implement the Regional Waste Management Plan 2015 - 2021.

New Regional Lead Authorities (NLA's) were formed in 2016, with Dublin City Council taking up the role for the Eastern Midlands Region Waste Management Office. All enforcement priorities are now set by the Waste Enforcement Regional Lead Authority (WERLA), which is also based in Dublin City Council.

LANDFILL RESTORATION AND AFTERCARE

Fingal County Council is currently responsible for the management of 2 licences issued by the Environmental Protection Agency (EPA) for Balleally and Dunsink Landfill sites.

HISTORIC LANDFILLS

Fingal County Council is currently responsible for site investigations in 12 historic / legacy landfills.



RECYCLING and RECOVERY OPERATIONS

The Council operates two civic amenity sites (Estuary & Coolmine); a network of 70 bottle banks throughout the county and 26 clothes banks.

Fingal County Council is party to an agreement to develop a waste energy recovery facility at Poolbeg. This facility will be fully commissioned by the end of 2017.

ENVIRONMENTAL AWARENESS

Fingal County Council employs an Environmental Educational Officer to promote environmental awareness programmes.

Climate Change

A joint *"Draft Strategy Towards Climate Change Action Plans"* was published by the 4 Dublin Local Authorities and finalised following public consultation.

Water Services

Under legislation enacted in December 2013, Irish Water, the national water utility, took over responsibility for the operation of public water services in January 2014. This includes the supply and treatment of drinking water and the provision of waste water (foul sewer) services to homes and businesses.

The Council continues to provide water services on behalf of Irish Water in accordance with a 12 year Service Level Agreement (SLA), agreed protocols and a detailed Annual Service Plan (ASP).

Capital Projects

The Council continued to administer capital projects in the Fingal area on behalf of Irish Water. In 2016 the **Rush Foul Sewer Network** contract was signed by Irish Water.

Construction of the **Swords Waste Water Treatment Plant** Expansion is nearing completion

and is providing additional treatment capacity for the Swords catchment.



A number of other projects are being progressed by the Council as part of the Irish Water Capital Investment Programme.

Current projects continuing through the planning, procurement and design stages include:

- **Swords 30" Watermain Rehabilitation**
- **Rush Road Pumping Station**
- **9C Foul sewer Duplication, Blanchardstown**
- **Liffey Siphon Rehabilitation**
- **Oldtown–Mooretown Drainage Area Plan**
- **Howth Water Supply Scheme**
- **Jordanstown to Kilsough Trunk Main Scheme**
- **Ballycoolen to Kingston Trunk Main Scheme**
- **Swords & Malahide Drainage Area Plans**



ENVIRONMENTAL & WATER SERVICES – REPORT ON ANNUAL SERVICE DELIVERY PLAN 2016

Service Delivery Objective	Service Performance Standard	Update
Co-ordination of Climate Change Adaptation Plan	Progress on development of Plan	Plan preparation underway.
Ensure contracts are operating satisfactorily at Estuary and Coolmine Recycling Centres and at bring banks. Identify sites for bring banks	Number of sites identified for bring banks	Two additional bring bank sites identified.
Implement the Eastern-Midlands Region Waste Management Plan 2015 - 2021	Effective delivery of actions under the Plan As set out by Regional Lead Authority	Awareness initiatives roll out ongoing.
Landfill Operation and Aftercare	Compliance with EPA Licences, Implement Programme of Specified Engineering Works	Compliance assured through regular monitoring
Monitor Air and Noise Pollution	Monitor Air Quality. Implement Environmental Noise Action Plan. Meet Targets set out in RMCEI Plan	Noise Mapping Exercise Underway
Monitor and Enforce Waste Regulations	Investigate all environmental complaints and meet inspection targets set out in RMCEI Plan	ELV inspections including Multi agency inspection carried out.
Monitor Historic and Legacy Landfills	Review current information on known/suspected sites in conjunction with site visits.	Ongoing site investigation at two historical sites and seven visits made to legacy sites.
Operate Dog Warden and Pound Service	Control of Dogs Act implemented	Service being provided in line with legislation.
Operate Litter Warden Service	Litter Pollution Acts implemented	Service being provided in line with legislation.
Provide Horse Seizure and Pound Service	Control of Horses Act implemented	Service being provided in line with legislation.
Water Quality Protection	Maintain and Improve water quality in accordance with obligations under the Water Framework Directive and meet monitoring targets as per RMCEI Plan	Full Compliance with EPA requirements.
Maintenance of the Surface Water Network	Effective operation and maintenance of the surface water networks in the County in co-operation with Operations Department.	Ongoing.
Provision of water services on behalf of Irish Water	Provision of water services, including delivery of capital projects, on behalf of Irish Water is in accordance with 12 year Service Level Agreement, agreed protocols and Annual Service 2016. This is the third year of the SLA implementation.	Service ongoing. Capital projects on target.



FINANCE

The Finance Department deals with the short and long term financing of the Council's operations both of a Revenue and Capital nature.

This involves:-

- monitoring and controlling income and expenditure in all areas
- arranging borrowing and leasing requirements
- treasury and cash flow management and
- ensuring that statutory and financial accounting principles are complied with.

The Council's revenue or day-to-day expenditure is defrayed from sources such as:-

- Commercial Rates
- Government Grants
- Local Property Tax
- Housing Rents
- Planning application fees
- Non principal private residence charges

The amount of money available for capital or infrastructural developments is dependent on State Grants, Local Property Tax, borrowing and/or development levies.

The main functions of the Finance Department include:-

- Preparation of the Annual Budget
- Preparation of Annual Financial Statement
- Financial Management and Control
- Revenue Collection – commercial rates, entry year property levies, non-principal residence charge
- Payment of accounts
- Payroll administration
- Insurance and claims administration
- Cash Office operations

Prompt Payment of Accounts Act 1997

The Prompt Payment of Accounts Act 1997 and the European Communities (Late Payment in Commercial Transactions) Regulations 2002 aims to ensure that all Public Bodies and Contractors on public sector contracts pay amounts due to suppliers promptly. In the event of a payment not being made within a 30 day period from the date of receipt of their valid invoice, there is an obligation to pay an interest penalty.

In accordance with Government decision S29296 coupled with the National Recovery Plan and the EMU/IMF Programme of Support for Ireland, Fingal County Council operates the 15 day prompt payment rule.

Constant monitoring of the level and nature of outstanding invoices was conducted throughout the year and action was taken where appropriate to ensure that the Council met all prompt payment deadlines.

In the course of the year 2016 no interest penalties were incurred by the Council and 89% of invoices were paid within 15 days.



FINANCE - REPORT ON ANNUAL SERVICE DELIVERY PLAN 2016

Service Delivery Objective	Service Performance Standard	Timetable for Delivery
Active Debt Management (Rates/PEL/NPPR/Water)	Ongoing / % collected	Rates 95.63% PEL 82% NPPR €2.04m
Effective Management of Liability Claims and Insurance Policies	Review claims and property schedules annually	Annual Reviews completed
Ensure Budgets are reviewed and monitored	Quarterly Budget Reviews/Budget is on line at year end	Quarterly Budget Reviews conducted
Production of 3 Year Capital Programme	To Members by 31st December	Presented at October Meeting
Production of Annual Budget	By Statutory Date	Adopted at November Budget Meeting
Production of Annual Financial Statement	Publication of the Annual Financial Statement by 1st July	Published on 31 March 2016



HOUSING

HOUSING DEVELOPMENT/ CONSTRUCTION

The Council continues to work towards the delivery of social housing units as set out under the Social Housing Strategy 2020 and the Action Plan for housing and homelessness - Rebuilding Ireland.

During 2016 a total of 586 social housing units were delivered under a range of housing delivery mechanisms including, the construction programme, leasing programme (RAS and LTL), acquisitions programme including acquisitions under Part V agreements, void stock management/turnaround and the Homeless HAP Scheme. The Council also works in partnership with Approved Housing Bodies in the delivery of social housing units through the Capital Advance Leasing Facility (CALF), Mortgage to Rent and Capital Assistance Schemes.

DISABILITY STEERING GROUP

The Strategic Plan for Housing People with a Disability 2017 – 2020 was completed during 2016. It was prepared by the Fingal Housing and Disability Steering Group, comprising multi agency stakeholders. The Strategy will help to inform and guide housing provision for those with a disability, thereby facilitating easier access to a wide range of housing options, appropriate to specific needs.

HOUSING ADAPTATION GRANTS

The Council approved a total of 263 grants for works to private dwellings during 2016. There were 83 adaptations carried out to Council owned stock during the year.

HOUSING STOCK

Rental

At 31st December 2016 the Council had 4,719 social properties and 138 long-term lease

properties in its housing stock. The Rental income from these properties was €15,363,523.

Loans

At 31st December 2016, 1,560 live loan accounts yielded €17,232,206 in monthly mortgage repayments.

ESTATE MANAGEMENT

Revenue Expenditure:

€5.2m revenue expenditure was incurred on response maintenance and general upkeep of the Council's Housing Stock and estates and a further €1.4m revenue expenditure was incurred in respect of the Traveller's Accommodation Unit's response maintenance.

- 10,754 response maintenance requests were received during 2016.
- 4,287 boilers are part of the Council's Boiler Servicing Programme.
- 653 allegations regarding Anti-Social Behaviour and breach of tenancy were received during 2016.
- Vacant possession of 3 anti-social tenancies was recovered.
- 437 dwellings received garden maintenance and grass cutting undertaken (senior citizens and vulnerable tenants) under the grass cutting programme.
- Estate Improvement Works were undertaken at a number of locations to deal with laneway issues and to alleviate problems at anti-social behaviour black spots.



Capital Expenditure:

Capital expenditure of €4.4m was incurred on planned maintenance programmes and other improvements some of which are outlined below:

- Re-Let Repairs completed with grant funding received from the DHCLG in respect of 148 dwellings in the amount of €1.7m.
- 18 weeks average void turnaround time during 2016
- 212 dwellings received central heating installation and boiler upgrading works.
- 617 dwellings – painting and joinery works under the cyclical maintenance programme.
- 210 dwellings – windows, and where necessary doors, replaced under the Window and Door Replacement Programme.

Housing Support

Allocations of Housing Support took place during 2016 as follows;

Standard housing stock (casual vacancies)	75
Standard housing stock (new purchase)	69
Part V	7
New build	30
Rental Accommodation Scheme (RAS)	35

RAS in situ	24
Voluntary (Casual vacancies)	38
Voluntary (new build)	82
Voluntary (unsold affordable)	2
Capital Assistance Scheme (CAS)	7
Long Term Lease	32
Homeless HAP	149
Total Allocations	550

Homeless

Our homeless support team continue to offer support to those in homeless circumstances. Tenancy Protection advice is provided in partnership with Threshold. During 2016, the homeless circumstances of 275 households were alleviated through allocation of the various forms of social housing support, detailed in the Allocation of Housing Support data above. Spring and Winter Rough Sleeper Counts were conducted. On the night of the Winter Rough Sleeping Count, 22nd November 2016, four rough sleepers were located. Support is offered from the Council's Homeless Support Team in liaison with the Rough Sleepers Intake Team operated by Focus Ireland and the Peter McVerry Trust.

TRAVELLER ACCOMMODATION

The 2016 Annual Count of Traveller Families showed that a total of 501 families are resident in the County.

Part 2 of Phase 1 of the Moyne Park Refurbishment completed 3 additional units during 2016, giving the site a total of 10 refurbished units.

Fingal County Council provided 38 units of standard accommodation to Travellers in 2016.



HOUSING SERVICES - REPORT ON ANNUAL SERVICE DELIVERY PLAN 2016

Service Delivery Objective	Service Performance Standard	Update
Efficient Housing Vacancies / Voids Turnaround	less than 1% voids at all time	Standard achieved. 227 units delivered to end Dec 2016 (since start of 2015).
Implement the actions under the Traveller Accommodation Programme 2014-2018	Actions implemented	Fire Safety Audit completed and programme of fire prevention measures commenced and ongoing.
Implement the Social Housing Strategy 2020 to increase the supply of housing in the County	Housing Strategy targets met 2015 - 2017	To December 2016: Target exceeded with 70% delivered and a further 48% at approved status.
Manage & deliver homeless services including prevention services in accordance with the Dublin Homeless Action Plan	Localised assessment, information and support services in place- Demand Led	To December 2016: <ul style="list-style-type: none"> • 275 lettings to homeless households inclusive of HAP. • Weekly Homeless prevention clinics provided with partnership with Threshold.
Management & Maintenance of Housing Stock	Planned Preventative Maintenance Programme	To December 2016: <p>Windows and doors programme.</p> <ul style="list-style-type: none"> • upgrading works completed to 210 houses. <p>Scheme painting programme.</p> <ul style="list-style-type: none"> • 617 houses completed.



HUMAN RESOURCES

The Human Resources Department continued to play a major role in collaboration with the services Directorates in a number of Organisational Restructuring projects designed to maintain efficiency and service delivery.

At the end of 2016, 53 people were employed on various Gateway projects.

The Health and Safety Unit for the 6th consecutive year received an award in the National Irish Safety Organisation’s Annual Occupational Safety Awards. We were awarded the Local Authority Distinction Award and also were awarded a Consistent High Achiever Award in recognition of our safety management work practices in service provision.

Staffing Resources

Fingal County Council employed 1257 staff (FTE) at year end 31/12/2016 as detailed in the following table:-

	<i>Total</i>
Management	8
Administration	474
Professional/Technical	257
Outdoor	518
Total	1257

RETIREES

38 people retired from the Council in 2016.

Staff Training

209 Training courses were run in 2016 resulting in the provision of 2,987 Training Days to staff.

50 employees availed of the Staff Education Scheme in 2016

Industrial Relations

The Council maintained its good industrial relations record.

Health & Safety

The following activities were carried out during 2016-

- 304 safety inspections
- 83 safety audits

NETWORK FINGAL FORUM (Fingal’s Workplace Partnership Committee)

The Network Fingal Forum was engaged in the following projects and initiatives during 2016:

- Remembrance Ceremony
- Staff calendar
- Health & Safety Week
- Corporate Wellbeing Stands and Corporate Health Checks for staff
- Reviewed and up-dated the policy for a Smoke and Vapour free Workplace.
- Transition Year Programme for Fingal County Council



HUMAN RESOURCES - REPORT ON ANNUAL SERVICE DELIVERY PLAN 2016

Service Delivery Objective	Service Performance Standard	Update
To foster and embed an effective performance management and development culture in the organisation	PMDS implemented as normal business process	PMDS operating as normal business process
To maintain a harmonious and high-trust work environment and culture	no days lost due to industrial disputes good attendance patterns	No days lost to industrial action Work absences not affecting service delivery
To optimise the availability and skills of the Council's human resources	Timely Recruitment of staff	46 recruitment competitions held to fill vacancies
To participate in government sponsored labour activation schemes	Terms of the Scheme implemented	53 people employed under the Gateway Scheme
To promote a safe and healthy work environment	A reduction in the number of Serious Workplace Accidents	0.11% of attendance days lost to work place accidents



INFORMATION TECHNOLOGY

The Information Technology (IT) Department is responsible for the strategic use of information technologies in Fingal County Council to support business areas in delivering their objectives through improved efficiencies and effectiveness.

The provision of services to citizens, staff and elected public representatives is enabled through multiple channels such as front desks, mobile devices, Internet and using technologies such as GIS and Web 2.0. These digital technologies enable transformational change in the delivery of Fingal County Council services.

eGovernment Award

Fingal County Council was awarded first place for the **Fingal Online Consultation Portal** consult.fingal.ie in the Accessibility category at the Ireland eGovernment Awards at Dublin Castle in January 2016.



eGovernment Award

Maps Make Sense Award

Fingal County Council's **Unfolding News Story** app gis.fingal.ie/unfolding-news won the annual ESRI Maps Make Sense competition in 2016.



Maps Make Sense Award

IT Projects

The IT Department successfully completed 25 projects in 2016 including –

Development Plan

The development and implementation of systems to enable Phase II and Phase III of the Fingal Development Plan 2017-2023 process including –

- Development Plan website
- Public Submissions system
- Online Interactive Development Plan Maps
- Councillors Motions Submission system
- Back-office Submissions Analysis system

HR/Payroll/Superannuation System

The implementation of the national HR/Payroll/Superannuation system for Fingal commenced in 2016. Payroll was Phase I of the project and was successfully implemented in 2016.

1916 Commemoration Events

An interactive map story was developed as part of the 1916 commemoration programme which illustrates the story and locations of the 1916 Rising in Fingal. Extensive use was made of technology to support the 1916 commemoration programme including interactive exhibits in County Hall and at locations throughout Fingal and the development of the Fingal 1916 website.



System Upgrades

The OHMS Housing System, Information@Workdocument management system and Citrix remote access system were all upgraded during the year.

Mobile Device Management System

A Mobile Device Management System was implemented to improve the management and security of Council mobile devices.

Shared Initiatives

The Council continued its active participation in the regional Smart Dublin initiative which incorporates the Dublinked data-sharing project. Work commenced in late 2016 on a Smart Dublin strategy which will be completed in 2017.

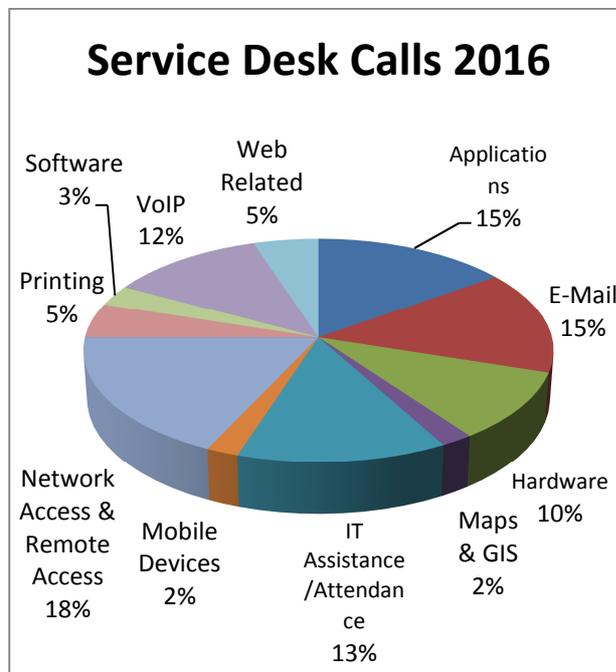
Fingal County Council represents the Local Government sector on the National Public Bodies Working Group on Open Data.

IT Operations

The Department maintained and supported the information technology and communications infrastructure for Fingal County Council throughout the year including the network, server infrastructure, business systems and computing devices.

Service Desk Statistics

Call Statistics	2016	2015	2014
Service Desk Calls Logged	5,025	5,190	6,290
Average calls per month	419	432	524
Average calls per day	14	14	17
Resolved with 24 hours	52%	60%	58%



Online Statistics

Website	3,433,047 Page Views
	1,333,043 Visits
Webcasting	137,940 Views
Twitter @fingalcoco	11,399 Followers
	+ 1,722 Followers Change
	3,638 Tweets
	4,114,710 Impressions
Facebook fingalcoco	7,156 Page Likes
	+ 2,658 Page Likes Change
	694 Posts
	2,896,726 Impressions



INFORMATION & COMMUNICATION SERVICES REPORT ON ANNUAL SERVICE DELIVERY PLAN 2016

Service Delivery Objective	Service Performance Standard	Update
Analysis, design and deployment of IT systems to support business processes.	Analyse requests and deliver approved IT systems efficiently	New Business Value of IT appraisal procedure for Projects introduced for evaluation and prioritisation of IT projects. 25 projects successfully completed. The multi-year Development Plan and HR/Payroll projects continue to progress on target.
Deliver an efficient support service for our Staff and Councillors.	Provide support service for 1385 staff and 40 Councillors	All Full Council meetings supported with 1 hour on site support. Service Desk calls closed within 24 hours above target. Target availability was achieved for 96% of applications.
Encourage sustainable business change through design for digital	Increased enabling of Citizen access to information and services at a time and place of their choosing	Increased use of online systems to support Development Plan process. Enhanced online mapping system implemented.
Promote a culture of continuous improvement	Underlying patterns in processes and behaviours are reviewed and challenged on a regular basis, and changes implemented as required	New Business Value of IT appraisal procedure for Projects introduced for evaluation and prioritisation of IT projects. Review carried out of required Service Levels for systems.
Promote innovation solutions through the mediums of Web, GIS, CRM, Data Analytics, BPI, Open Data and Knowledge Management	Innovative solutions provided for Corporate Value, Citizen Value and value for Elected Members	Enhanced councillors' representation system deployed in July. Use of online systems to support Development Plan process. Introduction of Service Planning System to manage Objectives, Risks and KPIs.



LAW

The Law Department provides a comprehensive in-house legal service to the Chief Executive and all of the Council's Departments relating to the broad and varied range of statutory functions.

These services include:-

- Advising and consulting with Council departments in relation to the regulatory framework governing local authorities
- District Court proceedings on a weekly basis in relation to code enforcement
- Litigation services relating to matters such as contract law and procurement, disputes in relation to land, debt collection including rates collection, judgments and judgment mortgages, injunctions including statutory injunctions, public and employers liability claims, housing repossessions for non-payment of rent/mortgage and antisocial behaviour, personal injury litigation and trespass
- Conveyancing and property management services dealing with acquisitions and disposal of Council properties including clubs and community centres, agreements/licences, commercial leases of the Council's industrial sites, dedications of open spaces, equity buy outs, first registrations, loans and mortgages, shared ownerships, tenant purchases under the sales schemes, voluntary housing schemes
- Providing training to Council Departments
- Judicial Review

- Representing the Council at arbitrations and oral hearings.

The provision of legal services involves regular communications with external bodies such as Court Services, Property Registration Authority, Government Departments, members of the legal profession and other consultants. Internally, staff interact actively with client departments, both individually and in teams, to ensure the provision of a comprehensive, inclusive legal service and legal risks are minimised.

Review and upgrade of the Department's case management system continued in 2016, which has proved an effective tool in the provision of legal services.

In 2016 ongoing training was provided to staff who attended a broad range of courses in the areas of professional development, legal knowledge and I.T.



LEGAL SERVICES – REPORT ON ANNUAL SERVICE DELIVERY PLAN 2016

Service Delivery Objective	Service Performance Standard	Update
To provide legal services to the Chief Executive and all Council Departments	Legal services provided across range of Departments and Services	Ongoing



LIBRARIES

In 2016, there were 1.14m visits (3.87 per head of population) to Fingal's 10 branch libraries, 4 mobile libraries and to the Local Studies and Archives section. Just under 1.12m items were borrowed, which is a 9% increase on the 2015 figure. The cost of providing the library service in Fingal was €11.63m, which represents an investment of €39.29 by the Council for every citizen in the County.

Digital Services

Digital services provided by Fingal Libraries continue to increase in popularity with a 54% increase in their use since 2015. There were over 91,461 transactions in 2016, with users accessing ebooks, emagazines, enewspapers and online learning resources. Three new digital services were added in 2016: the newspaper database Proquest, ComicsPlus and ArtistWorks.

Cultural and Educational Programming

Hundreds of events took place in Libraries in 2016 and highlights include:

- The **Summer Stars Reading Programme**, which saw over 2,000 children attend storytelling and related events in Fingal Libraries. 930 certificates were awarded in ceremonies to celebrate children's reading during the summer months.
- The **Design a Book Project**, which was undertaken by Fingal Libraries in collaboration with the Institute of Technology Blanchardstown, with the aim of enhancing literacy supports. Students studying for a BA in Early Childhood Care and Education were invited to design a book, to support the personal, social and emotional development of young children. The winning book '*Sonias and Dáithí*' by student Orlagh McDonald, was published by the Council and is now available for loan from Fingal Libraries.
- The 4th **Battle of the Book** sponsored by the Dublin Airport Authority saw six primary schools from across Fingal

engage in various projects centred on the book, '*The Ghosts of the Magnificent Children*' by Caroline Busher.

- The **One City, One Book** festival was expanded to incorporate Belfast and Libraries N.I. as part of the 1916 Commemorations. Bookclubs in Fingal and in Belfast took part in events and in reciprocal visits to Howth Literary Festival and Readers' Day at Belfast Central Library.
- The **Write Time** featured a programme of creative writing workshops and talks in Libraries across Fingal during October and November 2016.
- **Bealtaine**, Ireland's National Celebration of the Arts and Creativity as we age, included gardening and painting workshops, flower arranging, origami and nutrition talks throughout libraries.
- **Culture Night** 2016 attracted a combined total of 600 visitors to Swords and Blanchardstown Libraries for a variety of family friendly events.



Battle of the Book photocall at Swords Castle

2016 Centenary Commemorations

Fingal Local Studies and Archives provided the historical background and contextual information to the Council's Commemorations Committee and also:

- Published a booklet '*Fingal and the Fight for Irish Freedom*' and a schools pack on Fingallians and the 1914-1918 period
- Curated an exhibition on the Fingal (5th) Brigade Volunteers



- Oversaw an oral history project which involved interviewing descendants of members of the Fingal Brigade

The extensive series of lectures and workshops held in Fingal Libraries in 2016 provided a forum for intellectual exploration and a county-wide conversation about the pivotal role played by Fingallians in the fight for Irish freedom. Highlights included Genealogy and Family History days, History Ireland Hedge School: Women of the Irish Revolution, and talks by local historical groups.

Fingal Libraries held three Memorabilia Days as part of the Centenary Programme in Malahide, Blanchardstown and Balbriggan. The aim of these events was to give families an opportunity to present their precious items, related to the revolutionary period 1915 -1923, for cataloguing and digitisation, in order to make them available for future generations.



Audience enjoying puppet show at Blanchardstown Library on Culture Night

Blanchardstown Library Europe Direct Information Centre

In 2016 the Blanchardstown Europe Direct Information Centre was refurbished and moved to a new location within the library. Key events included the annual regional Soapbox competition chaired by MEP Lynn Boylan, a Language Cafe to celebrate European Day of Languages and a high level visit led by Sixtine

Bouygues, Director for Strategy and Corporate Communication, European Commission, Brussels.



Memorabilia Day at Malahide

Work Matters

In 2016, during the first phase of this pilot support service at Blanchardstown Library for nascent entrepreneurs and unemployed people, the service worked closely with the Local Enterprise Office Fingal to offer a range of services to the population of Dublin 15, including fortnightly Business Advice Clinics and two 10 week Start your own business courses. Other events included a 3 week English for Work Purposes course which proved to be very popular with new communities in the area. Balbriggan Library was chosen as the location for the second phase of the Work Matters pilot, following on from the success of the service at Blanchardstown Library. Work began in Balbriggan Library at the end of 2016 on the setting up of a designated business, enterprise and employment centre.

IT initiatives

With a view to promoting social enterprise, Fingal Libraries installed a 3D printer in Donabate Portrane Community Library as part of the Makerspace pilot.

The national Library Management System, which went live in 6 authorities including Fingal in 2015, was extended to a further eleven library authorities in 2016.



LIBRARY SERVICES – REPORT ON ANNUAL SERVICE DELIVERY PLAN 2016

Service Delivery Objective	Service Performance Standard	Update
To ensure the highest possible standard in the delivery and operation of library spaces.	Further develop and enhance library infrastructure.	Baldoyle floor monitored with architects; Planning for Skerries Library refurbishment underway; Roof repairs in Blanchardstown partially done; Libraries facilities plan / ISSUES uploaded onto CRM. All H&S requirements adhered to.
To ensure the libraries budget is spent appropriately and in line with the Council's procurement policies.	Council's procurement and financial management systems accurately record libraries procurement and spending activities.	Libraries budget 2016 was spent in line with the Council's procurement policies
To ensure uninterrupted access to library services.	Maintain a six day week service over a network of 10 branches, Local Studies and Archives, mobile and housebound services.	Achieved
To further develop and implement Fingal Libraries ICT Enhancements.	Strategy continues to underpin an efficient and relevant public library service.	Phase 1 LMS implemented; 3d Printing Service procured and installed. E Services developed.
To further develop strong links and partnerships with outside agencies to underpin our role as a socially inclusive, community, cultural, educational, information and learning centre.	Develop and Implement programmes in collaboration with internal and external stakeholders.	Strong Links and Partnerships developed, e.g. with ITB, local schools via educational programming & initiatives.
To maintain a high quality workforce who receive training and support to deliver services.	Staff deliver services as required	Training and support delivered.



OPERATIONS

The Operations Department is responsible for the general maintenance and improvement of regional and local roads, bridges, parks, public open spaces and litter collection in all public areas in Fingal. It is also responsible for beaches, harbours and public conveniences.



TRANSPORTATION

A wide range of services are provided including the improvement, maintenance and lighting of existing roads, the implementation of traffic management measures and the operation of a Road Safety Section and school warden service. The Department is also responsible for taking in charge new roads, temporary and permanent closures of roads, the making of bye-laws relating to roads and related areas (e.g. speed limits, parking places etc.) and the operation of Pay and Display parking.

TRAFFIC

A wide range of traffic control, traffic planning and traffic management measures are undertaken including:

- Travel Demand Management.
- Provision and maintenance of traffic signals
- Signing and road marking of road network.
- Improvements to walking and cycling networks.
- Facilitating the improvements to the bus network in conjunction with the National Transport Authority (NTA)
- Promotion of road safety

Traffic Elements in 2016	Total	RMS*
Traffic Signals	103	100
Junctions	102	101
Pedestrian Signals	46	46
Toucan Crossings		3
School Warning Signals		50
Zebra Crossings		22
Bus Gates		1
Speed Readers/vehicle activated signs		45

*Remote Monitoring System

SUSTAINABLE TRANSPORT PROJECTS

In 2016 the following projects were advanced:

- Various road safety schemes progressed through the use of antiskid / signage / vehicle activated warning signage.
- 7 vehicle activated speed readers and 3 school warning signs were installed.
- Remedial works were carried out to traffic calming ramps at various locations throughout the county.
- New traffic calming was provided at Whitestown Road, Rush, The Warren, Melrose Estate, Aspen Road, Hartstown Road, Phibblestown Road, Waterville, Sycamore Avenue, Castlecurragh and Church Road, Mulhuddart.
- A contract for the refurbishment of signals at Old Yellow Walls Road/ Millview Road and the installation of 11 Pedestrian/Toucan crossings was awarded and begun during 2016 for the various locations across the county.

SPEED LIMITS

Signage for 30kph pilot speed limits was erected during 2016 at various locations.

FLEET MANAGEMENT AND PLANT HIRE

The Fleet Management and Plant Hire Section (FMPH) managed a council owned fleet of 318 vehicles and 211 items of plant in 2016. FMPH also managed 58 vehicles on hire to Irish Water. As part of ongoing fleet renewal, 25 vehicles and items of plant were replaced in 2016. Average age of Council fleet at the end of 2016 was 4.5 years.



STREET LIGHTING

In 2016, maintenance of the council's stock of 31,000 lights resulted in the issuing of 7,978 repair job requests; 4,542 from routine scouts and 3,436 from phone calls to the Lighting Contractor. As part of the end-of-life column replacement programme, 300 new columns were installed in 2016. The LED energy efficiency programme saw the replacement of 2,850 lanterns giving a saving of over 620,000kWh in a full year.

ROAD SAFETY (SCHOOL WARDENS AND GENERAL)

The total number of School Wardens employed in 2016 was 119.



Road Safety in the County in 2016 continued through:

- Production of information/campaign materials, leaflets, armbands, rulers and pencils with the Fingal Road Safety message
- Administration of Cycling training courses
- Educational talks and competitions promoting Road Safety in schools
- Junior school warden training course
- Promotion of Road Safety Week
- Road Safety Road Show in Crowne Plaza Hotel for transition year students

- Promotion of the safe routes to schools and walking buses
- Bike for your Breakfast mornings in schools
- Cycle events during Bike Week
- Cycle to school / Bike to work campaigns
- Participation in the European Cycle Challenge
- Continuous assessment and recommendation for improvement to School Crossings

ROAD MAINTENANCE

Within the Fingal Area there are 65km of National Roads including Motorways, 264km of Regional Roads and 1011km of Local Roads.

There are three depots at Balbriggan, Swords and Coolmine. An extensive Programme of Works was carried out in 2016 comprising road resurfacing, surface dressing, road strengthening, drainage and flood relief works and general maintenance repairs on the county roads.

Footpath renewal and repairs were also undertaken throughout 2016.

BRIDGES – MAINTENANCE and RECONSTRUCTION

During 2016 the Council undertook the reconstruction / rehabilitation of four bridges in the County:

1. Portmarnock Bridge on the R106 – complete deck replacement
2. Kinsealy Bridge – complete deck replacement
3. Ballymadun Bridge (near Garristown) – parapet wall replacement and new culvert
4. Doolagh Road Bridge (near Stamullen) – parapet wall replacement

ADMINISTRATION

The Administration Division serviced Area Committee Meetings and also dealt with:



Item	2014	2015	2016
Wayleave/ Communications,	418	439	811
Road Opening Licences			138
Temporary Road Closures	39	19	28
Taking in Charge Certs	717	532	1426
Abnormal Load Permits	380	350	456

BEACHES & BATHING WATER

88 kilometres of coastline are maintained including 10 designated beaches at Balbriggan, Skerries South, Loughshinny, Rush South, Portrane, Donabate, Malahide, Portmarnock, Sutton (Burrow Road) and Claremont, Howth. 37 lifeguards were employed from June to end August 2016. Monitoring of seawater samples was carried out to ensure compliance with Bathing Water Quality requirements.



HARBOURS & PIERS

A number of harbours and piers at Balbriggan, Skerries, Rush, Loughshinny and Malahide Slipway are managed and maintained.



BURIAL GROUNDS

There are 36 Burial Grounds operated and maintained by the Fingal County Council.

PUBLIC CONVENIENCES

Maintenance of 14 public conveniences – 7 open year round and 7 open during the summer season.

PARKS

Management and maintenance of:

- c. 5,000 acres (2,000 Ha.) of public open space including Regional and neighbourhood parks in Fingal.
- c. 900 allotments
- 39 playgrounds
- 170 pitches for a range of team sports
- 8 all-weather pitch facilities
- Cricket grounds in Malahide Demesne, Town Park, Balbriggan, Porterstown and Lanesborough
- 12 Multi Use Games Areas (MUGA) across the County.
- 2 Skateparks at Balheary, Swords and Millennium Park, Blanchardstown.
- Public tennis courts in Malahide, Holywell, Swords, Balrothery, Skerries, Lusk, Riverwood and Carpenterstown.
- A bowling green administered by the Skerries Bowling Club is in operation in the Town Park, Skerries.
- Adult exercise equipment in 14 locations.

170
Grass playing
pitches
provided and
maintained
10 All Weather
pitches provided

In addition the Operations Department was actively involved in National Tree Week and National Tree Day and provided drop off points for Christmas Tree Recycling.



OPERATIONAL SERVICES REPORT ON ANNUAL SERVICE DELIVERY PLAN 2016

Service Delivery Objective	Service Performance Standard	Update
Maintenance and management of the 2 Fingal Recycling Centres	100% delivery of operational plan actions	Completed
Maintenance of a safe Road Infrastructure	100% delivery of operational plan actions	Completed
Management and Maintenance of Harbours at Balbriggan, Skerries, Rush and Loughshinney	100% delivery of operational plan actions	Completed
Management and Maintenance of Open Space, Pitches and Recreational Facilities	100% delivery of operational plan actions	Completed
Management and Maintenance to provide a safe beach environment	100% delivery of operational plan actions	Completed
Provision of a Burial Ground service	100% delivery of operational plan actions	Completed



PLANNING & STRATEGIC INFRASTRUCTURE

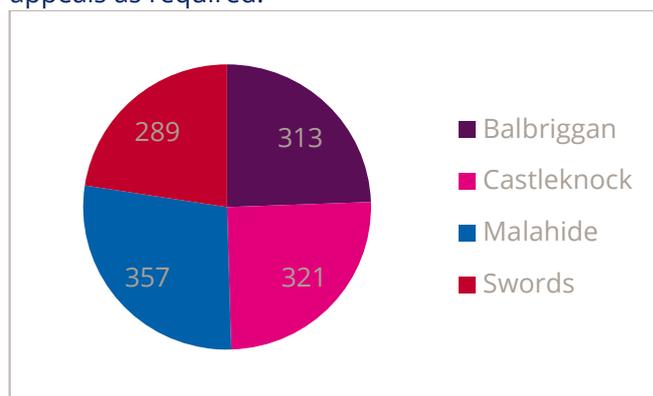
DEVELOPMENT MANAGEMENT

Planning Applications/Decisions

The number of planning applications received

Location	Envisaged Medium Term Housing Yield	Envisaged Total Housing Yield
Hansfield SDZ	1000	2500
Donabate LAP	1500	2200
Oldtown-Mooretown LAP	1500	3200
North City Fringe	800	1500

was 1280 (The volume of applications received by area is illustrated below. The number of applications determined in 2016 was 1,078, of which 91.5% were grants of permission. The Department also dealt with planning consultations with prospective applicants (and/or their agents) and responded to An Bord Pleanala appeals as required.



Strategic Infrastructure Applications

One SID application was lodged with An Bord Pleanala for amendments to the National Forensic Mental Health Service Hospital. The Department also discharged the pre-commencement compliances for this hospital and the northern runway.

Bonds & Contributions

A sum of €22 million was collected in 2016. Payments and phased payment agreements are continuously agreed, monitored and reviewed.

Development Plan 2017 - 2023

The Development Plan sets out the strategic spatial vision and future direction for Fingal for the next 6 years and will come into effect in 2017. The strategic vision of the new Fingal Development Plan is to build on previous successes and to strengthen our strategic advantage as a County, to ensure that we utilise the strengths of our citizens, communities, built and natural heritage, infrastructure and tourism to their full potential.

Major Urban Housing Development Sites

Four Major Urban Housing Development Sites were identified in Fingal at the locations set out in the Table below.

The Department is actively engaged with the DoHPCLG's Housing Delivery Office in identifying and resolving constraints on these sites in order to kick-start additional housing supply.

The Local Infrastructure Housing Activation Fund

Following an application for funding from the Local Infrastructure Housing Activation Fund (LIHAF), the Government announced in March 2017 that Fingal County Council would receive a total allocation of €26.5m for the following public infrastructure works:

1. Donabate: Distributor Road & bridge
2. Mooretown/Oldtown: upgrading of the Rathbeale Road
3. Baldoyle/Stapolin: Ramp to provide pedestrian & cyclist access to Clongriffin Train Station, attenuation areas, a regional park & 'Hole in Wall' staggered junction upgrade

The Department is working with landowners and other infrastructural providers to advance these projects in order to deliver housing quickly, at scale and at affordable prices.



TRANSPORTATION SECTION PLANNING

The Transportation Section manages the delivery of transportation capital infrastructural works, contributes also on transportation matters and assesses the transportation impacts of planning applications and local area plans. The Castle Mills Access Road was opened in 2016 and now services a number of schools in the Balbriggan area. A number of projects were brought to Part XI stage in 2016 and detailed design work is ongoing with a view to construction commencing in late 2017/early 2018.

BUILT ENVIRONMENT INSPECTORATE SECTION

Planning Enforcement

Unauthorised developments are investigated and enforcement action taken where required. 203 cases were lodged in 2016 and 83 cases were closed.

Building Control

In 2016 140 BER Certificates were requested. 173 applications for Disabled Access Certificates were received and 374 properties were inspected for disabled persons grants, A total of 246 applications for Fire Safety Certificates were received.. A total of 2013 new buildings commenced in 2016 of which 224 were inspected giving a National KPI percentage of 11.1% for 2016.

Safety of Structures and Places

The Local Government (Sanitary Services) Act, 1964 may be used in addressing any safety concerns that may arise in relation to structures or places which may include unfinished developments/estates. The Inspectorate routinely inspect road bridges.

Derelict Sites

The Inspectorate is empowered under to direct the owner/occupier of land which is or may become derelict to take such measures considered necessary to prevent it from becoming/continuing to be a derelict site. 31 complaints were investigated in 2016.

Unfinished Housing Estates

The number of unfinished developments remaining is 7, a reduction of 43% on the previous year.

Taking In Charge Estates

Estates are only taken in charge when completed in compliance with planning and building control legislation. 3 estates were taken in charge during 2016.

FORWARD PLANNING/DEVELOPMENT MANAGEMENT (WATER SERVICES)

This Section advises on the water, foul and surface water drainage requirements for all planning applications. The Section also liaises with Irish Water, as a statutory consultee. This Section deals with inspection of the onsite wastewater treatment systems for one off houses built prior to 2014. In 2016, 99 treatment systems were inspected and bonds were released for 57.

The Section manages the implementation of the 2009 Guidelines for Planning Authorities on The Planning System and Flood Risk Management (published by OPW) and the EU Flood Directive 2007/60/EC. This Section manages the implementation of sustainable drainage systems through preparation of development guidance and through the pre planning process and engages both internally and across the sector on current best practice and provides significant pre-planning consultation services and liaises on strategic infrastructure projects.

FINGAL HERITAGE PLAN

The Heritage Plan is a five year action plan which deals with all aspects of our heritage including our wildlife, coast and countryside, architectural heritage, archaeology, local history and culture. The second Fingal Heritage Plan was adopted by the Council in April 2012. The Plan contains 49 actions to be undertaken over a 6 year period led by the Council's Heritage Officer.



PLANNING & STRATEGIC INFRASTRUCTURE - REPORT ON ANNUAL SERVICE DELIVERY PLAN 2016

Service Delivery Objective	Service Performance Standard	Update
Deliver Open Space Strategy "Keeping It Green", including delivery of parks and green infrastructure	Delivery of Open Space Strategy "Keeping It Green" and delivery of parks and green infrastructure	Extensive Public Consultation in progress on the Open Space Bye-laws. The Strategy will return to full Council for adoption in 2017.
Deliver strategic infrastructure	Strategic infrastructure is delivered	Castlemill Link Road complete LIHAF funding being sought for 4 areas in the County. Planning progressed for a number of road schemes in 2016.
Deliver the County Development Plan 2017-2023 in accordance with statutory timeframes	Deliver the County Development Plan 2017-2023 in accordance with statutory timeframes	County Development Plan was on display for public submissions on material alteration to Draft Plan. The Plan is scheduled for adoption after a series of meetings in February 2017.
Deliver the Heritage Plan 2011 - 2017	Delivery of Heritage Plan 2011 - 2017	Delivery ongoing
Develop policy, guidelines and standards	Development of relevant policy, guidelines and standards	Ongoing
Ensure compliance with Building Regulations	Compliance with Building Regulations	Ongoing
Ensure compliance with Health & Safety statutory requirements	Compliance with Health & Safety statutory requirements	Statutory requirements being met.
Ensure compliance with planning permission	The expeditious inspection of, and prosecution of, suspected unauthorised developments and non-compliance with planning permissions	Ongoing enforcement work through a combination of Planning Inspectors & Senior Executive Planners
Ensure compliance with statutory requirements	Compliance with statutory requirements	Statutory requirements being met.
Ensure planning decisions are transparent and are decided in accordance with proper planning and sustainable development and comply with statutory requirements	Planning decisions are decided in accordance with proper planning and sustainable development and comply with statutory requirements	Planning decisions are compliant with statutory requirements and transparent.
Ensure the required standard of public roads, open spaces, public lighting & public realm areas	Standards met for public roads, open spaces, public lighting & public realm areas	Ongoing progress being made in respect of taking in charge of legacy unfinished developments.
Prioritise the delivery of Local Area Plans (LAPs) to deliver housing and	Delivery of Local Area Plans (LAPs)	Donabate LAP complete Airport LAP (in progress) Procurement to commence in 2017 for



contribute to the economic development of the County		frameworks for LAP/ Masterplan consultancy services.
Protect Biodiversity	Protection of biodiversity	Revised Biodiversity Plan for completion in 2017
Protect Built Heritage	Built Heritage is protected.	Record of Protected Structures was reviewed with the addition of 92 structures, the deletion of 172 structures and 4 amendments. Policies reviewed and new objectives added subsequent to the draft County Development Plan 2017-2023. 3 Grant Schemes administered in 2016 to the value of c. €96,000.
Support Construction 2020 Strategy as amended by Rebuilding Ireland –An Action Plan for Housing and Homelessness, including the delivery of infrastructure	To develop a programme to support Construction 2020 Strategy as amended by Rebuilding Ireland –An Action Plan for Housing and Homelessness.	Under the Local Infrastructure Housing Activation Fund (LIHAF) 4 applications have been lodged with a total value of €38.05 million.



APPENDIX I

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*Cllr Tom O’Leary Co-Opted following resignation of Cllr
JP.Browne
**Cllr JP Browne resigned in June 2016



APPENDIX II

Councillor Membership within Fingal County Council

- STANDING COMMITTEES OF THE COUNCIL

AREA COMMITTEES

Balbriggan/Swords

Members of Balbriggan and Swords Electoral Areas

Area Chairperson: Councillor Grainne Maguire (Jan-Sept), Cllr. Tony Murphy (Sept onwards)

Castleknock/Mulhuddart

Members of Castleknock and Mulhuddart Electoral Areas

Area Chairperson: Councillor Eithne Loftus (Jan-Sept), Cllr. Mags Murray (Sept onwards)

Howth/Malahide

Members of Howth/Malahide Electoral Area

Area Chairperson: Councillor Anthony Lavin (Jan-Sept), Cllr Keith Redmond (Sept onwards)

ORGANISATION AND PROCEDURE COMMITTEE

All Members of Fingal County Council are Members of this Committee.

CORPORATE POLICY GROUP

Mayor: Councillor David O'Connor (Mayor) Jan - Jun 2016

Mayor: Councillor Darragh Butler (Mayor) Jun - Dec 2016

Chairs of Strategic Policy Committees

ARTS, CULTURE, HERITAGE AND COMMUNITY STRATEGIC POLICY COMMITTEE

Councillors Anne Devitt (Chairperson), Joe Newman, Adrian Henchy, Mary McCamley, JP Browne*, Tom O'Leary**, Daire Ní Laoi

*JP Browne resigned June 2016, replaced by Tom O'Leary

**Tom O'Leary replaced by Grainne Maguire November 2016

Non-Elected Nominees: Lorcan Blake, Guy Thompson, Vacant

TRANSPORTATION STRATEGIC POLICY COMMITTEE

Councillors Eoghan O'Brien (Chairperson), Darragh Butler, Tania Doyle, Ted Leddy, Roderic O'Gorman, Natalie Treacy

Non-Elected Nominees: Paddy Kavanagh, Bob Laird, Raymond Ryan

ECONOMIC DEVELOPMENT AND ENTERPRISE STRATEGIC POLICY COMMITTEE

Councillors Kieran Dennison (Chairperson), Keith Redmond, Anthony Lavin, Tony Murphy, Lorna Nolan, Edmond Lukusa, Jimmy Guerin, Mags Murray, David McGuinness, Howard Mahony

Non-Elected Nominees: Eric Fleming, Siobhán Kinsella, Emmanuel Okezie Emuaga, James Scully

HOUSING STRATEGIC POLICY COMMITTEE

Councillors Ken Farrell (Chairperson), Duncan Smith, Adrian Henchy, Paul Mulville, Barry Martin, Malachy Quinn, Kieran Dennison, Matthew Waine, Lorna Nolan, Sandra Kavanagh

Non-Elected Nominees: Alan Redmond, Odran Reid, Freda Hughes, Finbar Geaney

WATER AND ENVIRONMENTAL SERVICES STRATEGIC POLICY COMMITTEE

Councillors Paul Donnelly (Chairperson), Natalie Treacy, Anne Devitt*, Mary McCamley, Eugene Coppinger, Eithne Loftus

*Anne Devitt replaced by Grainne Maguire April 2016

Non-Elected Nominees: Séamus McGrath, Charles Sargent, Angela O'Flynn Bury

PLANNING AND STRATEGIC INFRASTRUCTURE POLICY COMMITTEE

Councillors Cian O'Callaghan (Chairperson), David Healy, Brian Dennehy, Brian McDonagh, Justin Sinnott, Philip Lynam, Gráinne Maguire*, David O'Connor

*Grainne Maguire replaced by Tom O'Leary November 2016

Non-Elected Nominees: Greg Farrell, Deirdre Fox, Kieran O'Neill



APPENDIX III

Councillor Membership of Other Bodies

BLANCHARDSTOWN COMMUNITY POLICING FORUM

Councillors Mary McCamley, Howard Mahony

MALAHIDE CASTLE AND GARDENS LTD.

Councillors Eoghan O'Brien, Anthony Lavin

NEWBRIDGE HOUSE & GARDENS LTD.

Councillors Adrian Henchy, Paul Mulville

ARDGILLAN CASTLE LTD.

Councillor Grainne Maguire

GOVERNING AUTHORITY OF DCU

Councillor Keith Redmond

AUDIT COMMITTEE

Councillors Howard Mahony, Anne Devitt, Cian O'Callaghan, Anthony Lavin

NORTH DUBLIN REGIONAL DRUG AND ALCOHOL TASK FORCE

Councillors Jimmy Guerin, Malachy Quinn, Tom O'Leary, Eoghan O'Brien, Grainne Maguire, Adrian Henchy

BLANCHARDSTOWN DRUG TASK FORCE

Councillors Ted Leddy, Sandra Kavanagh

DUBLIN NORTH EAST DRUG TASK FORCE

Councillors Keith Redmond, Cian O'Callaghan

DUBLIN & DÚN LAOGHAIRE EDUCATION & TRAINING BOARD

Councillors Ken Farrell, Eithne Loftus, Mags Murray, Roderic O'Gorman, Justin Sinnott

ASSOCIATION OF IRISH LOCAL GOVERNMENT

Councillors Darragh Butler, Eithne Loftus, Grainne Maguire, Daire Ní Laoi, Mary McCamley

The following Members are also Members of THE STANDING POLICY COUNCIL OF THE A.I.L.G.:

Councillors Grainne Maguire, Eithne Loftus, Daire Ní Laoi

EASTERN AND MIDLAND REGIONAL ASSEMBLY

Councillors Kieran Dennison, David Healy, Brian McDonagh

IRISH PUBLIC BODIES MUTUAL INSURANCES LIMITED

Councillor Anthony Lavin

LOCAL AUTHORITY MEMBERS ASSOCIATION

Councillor Mags Murray (Chairperson)

FINGAL TOURISM LIMITED

Councillors Mags Murray, Kieran Dennison

LOCAL TRAVELLER ACCOMMODATION CONSULTATIVE COMMITTEE

Councillors Eugene Coppinger, Ted Leddy, Lorna Nolan

JOINT FINGAL AND SOUTH DUBLIN LIFFEY VALLEY MANAGEMENT ADVISORY COMMITTEE

Mayor David O'Connor Jan 2016 - Jun 2016
Mayor Darragh Butler Jun 2016 - Dec 2016

All Councillors from Castleknock and Mulhuddart Electoral Areas

BALLEALLY LANDFILL LIAISON COMMITTEE

Councillors Brian Dennehy, Ken Farrell, Barry Martin, Paul Mulville, Malachy Quinn, Adrian Henchy

COUNTY HERITAGE FORUM

Councillors Mags Murray, David Healy, Ted Leddy, Eithne Loftus, Daire Ní Laoi

NORTH FRINGE AREA FORUM

Councillors Brian McDonagh, David Healy, Cian O'Callaghan, Keith Redmond



REGIONAL HEALTH FORUM DUBLIN AND NORTH EAST

Councillors Adrian Henchy, Mags Murray, Eithne Loftus, Lorna Nolan, Kieran Dennison, Mary McCamley

DRINAN ENTERPRISE CENTRE

Councillors Eoghan O'Brien, Anthony Lavin

EDGE CITIES NETWORK

Councillor David McGuinness

AIRPORT REGIONS CONFERENCE (ARC)

Councillor Anne Devitt

NORDUBCO

Mayor & Councillor Anne Devitt

DRAÍOCHT

Councillors Natalie Treacy, Mary McCamley

NUCLEAR FREE LOCAL AUTHORITIES SECRETARIAT (NFLA)

Councillor Ted Leddy

FINGAL LOCAL COMMUNITY DEVELOPMENT COMMITTEE (LCDC)

Councillors Tony Murphy, Brian McDonagh, Natalie Treacy

BASE ENTERPRISE CENTRE

Councillors Mary McCamley, Edmond Lukusa

HANSFIELD SDZ STEERING GROUP

All Councillors from Castleknock and Mulhuddart Electoral Areas



APPENDIX IV

Meetings held in 2016

Meeting	No. of Meetings Held
Full Council	15
Balbriggan/Swords (Services A) Area Committee	10
Balbriggan/Swords (Services B) Area Committee	10
Castleknock/Mulhuddart (Services A) Area Committee	10
Castleknock/Mulhuddart (Services B) Area Committee	10
Howth/Malahide (Services A) Area Committee	10
Howth/Malahide (Services B) Area Committee	10
Joint Policing Committee	4
Strategic Policy Committees	24
Corporate Policy Group	8



APPENDIX V

Local Elections (Disclosure of Donations and Expenditure) Act 1999

Councillor	Donations and Expenditure Disclosed
Councillor Tom O'Leary	€0
Councillor Darragh Butler	€0
Councillor Howard Mahony	€0
Councillor Eugene Coppinger	€0
Councillor Brian Dennehy	€0
Councillor Kieran Dennison	€0
Councillor Anne Devitt	€0
Councillor Paul Donnelly	€0
Councillor Tania Doyle	€0
Councillor Ken Farrell	€0
Councillor Jimmy Guerin	€0
Councillor David Healy	€0
Councillor Adrian Henchy	€0
Councillor Sandra Kavanagh	€0
Councillor Anthony Lavin	€0
Councillor Ted Leddy	€0
Councillor Eithne Loftus	€0
Councillor Edmond Lukusa	€0
Councillor Philip Lynam	€0

Councillor Gráinne Maguire	€0
Councillor Barry Martin	€0
Councillor Mary McCamley	€0
Councillor Brian McDonagh	€0
Councillor David McGuinness	€0
Councillor Paul Mulville	€0
Councillor Tony Murphy	€0
Councillor Mags Murray	€0
Councillor Joe Newman	€0
Councillor Daire Ní Laoi	€0
Councillor Lorna Nolan	€0
Councillor Eoghan O'Brien	€0
Councillor Cian O'Callaghan	€0
Councillor David O'Connor	€0
Councillor Roderic O'Gorman	€0
Councillor Malachy Quinn	€0
Councillor Keith Redmond	€0
Councillor Justin Sinnott	€0
Councillor Duncan Smith	€0
Councillor Natalie Treacy	€0
Councillor Matthew Waine	€0

*Councillor Tom O'Leary was co-opted following the resignation of Councillor J.P. Browne.

**Councillor J.P. Browne resigned in June 2016.



APPENDIX VI

Payments to Councillors in 2016

Councillor Payments made to Councillors under Section 142 of the Local Government Act 2001	Amount
Total of Expenses paid to members in respect of attendance at meetings of the County Council and its Committees	€303,980.58
Representational Payments Total	€658,603.75
Strategic Policy Committee Chairpersons Allowance Total	€36,000
Mayors Allowance (January - Dec 2016)	€29,979.54
Deputy Mayors Allowance (January - Dec 2016)	€5,798.79

Councillors Expenses and Representation at Conferences in 2016

Expense Type	Home	Abroad	Total
Travel & Subsistence	€12,291.68	€1,224.13	€13,515.81*
Fees	€2,115		€2,115

*For details of Conference Payments – see Appendix 7



APPENDIX VII

Conferences/Seminars/ Training attended by Councillors in 2016

Name of Conference	Venue	Date	Councillors in Attendance	Travel/ Sub/ Expenses	Conf. Fee
AILG Training Module 1	Bloomfield Hotel Mullingar, Co Westmeath	18 th February 2016	J. Newman	€108.49	€50.00
			A. Devitt	€134.05	€50.00
			E. Loftus	€118.23	€50.00
			K Dennison	€113.48	€50.00
AILG Annual Conference	Inishowen Gateway Hotel, Buncrana, co Donegal	5 th -6 th May 2016	K. Dennison	€534.31	€125.00
			E. Loftus	€ 546.98	€125.00
			A. Devitt	€518.35	€125.00
AILG	Arklow Bay Hotel, Arklow, Co Wicklow	10 th May 2016	E. Loftus	€120.66	€0.00
AILG Training Module 2		14 th May 2016	K. Dennison	€408.69	€50.00
		14 th May 2016	A. Devitt	€403.83	€50.00
AILG		13 th June 2016	A. Devitt	€169.99	
AILG Training- Planning/Zoning	Crown Plaza Hotel, Dundalk, Co Louth	18 th June 2016	E. Loftus	€123.10	€50.00
		18 th June 2016	J. Newman	€62.82	€50.00
AILG Training Module 3	Lakeside Manor Hotel, Co Cavan	23 rd June 2016	A. Devitt	€105.68	€50.00
		23 rd June 2016	K. Dennison	€108.73	€50.00
AILG Module 4	Longford Arms Hotel, Longford	15 th September 2016	K Dennison	€155.61	€50.00
		15 th September 2016	A. Devitt	€183.98	€50.00
		15 th September 2016	E. Loftus	€163.28	€50.00
AILG Autumn Seminar	Amber Springs Hotel, Gorey, Co Wexford	13-14 th October 2016	A. Devitt	€350.93	€125.00



AILG Emergency Planning	County Arms Hotel Birr, Co Offaly	18 th October 2016	E. Loftus	€186.41	€50.00
AILG Training Module 5	Radisson Hotel, Sligo	22 nd October 2016	A. Devitt	€383.73	€50.00
	Radisson Hotel, Sligo	22 nd October 2016	K. Dennison	€392.14	€50.00
AILG Training Seminar	Moran Red Cow Hotel Dublin	19 th November 2016	T. O'Leary	€71.84	€50.00
LAMA Spring Seminar	Sligo Park Hotel, Sligo Co Sligo	1 st -2 nd April 2016	M. Murray	€466.00	
			K. Dennison	€445.78	
			E. Loftus	€448.34	
			D. O'Connor	€341.25	
			T. Leddy	€327.55	
LAMA Autumn Seminar 6	Westlodge Hotel, Bantry, Co Cork	29 th September – 1 st October 2016	M. Murray	€637.44	
			A. Devitt	€634.62	
			K. Dennison	€639.02	
			E. Loftus	€539.58	
ARC Noise at Airports Workshop	ARC Offices, Helsinki, Finland	7 th -8 th June 2016	A. Devitt	€1,224.13	
Celtic Conferences					
Audit and Governance	Four Seasons, Carlingford, Co Louth	15 th -17 th April 2016	A. Devitt	€358.97	€100.00
Celtic Conferences					
Rebuilding Ireland	Four Seasons Carlingford Co Louth	18 th -20 th November 2016	A. Devitt	€372.98	€100.00
Brexit	Four Seasons, Carlingford, Co Louth	9 th -11 th December 2016	A. Devitt	€359.70	€100.00
			K. Dennison	€378.33	€100.00
			T. O'Leary	€321.40	€100.00
			D. O'Connor	€345.82	€100.00
Co-Housing A New Model for Ireland	Cloughjordan, Co Tipperary	10 th -12 th May 2016	P. Mulville	€209.59	€25.00
Willie Clancy Summer School	Milltown Malbay, Co Clare	July 2016	D. O'Connor		€140.00
				€13,515.81	€2115.00



APPENDIX VIII

Annual Report under Section 22 of the Protected Disclosures Act 2014

There were no protected disclosures in 2016.

APPENDIX IX

Freedom of Information Requests / Customer Complaints / Ombudsman's Queries

Applications Received/Processed	2016	2015	2014
Applications received	175	108	54
Decisions made	169	105	50
Applications on hand at 31 December	6	3	4
Nature of Information Sought	2016	2015	2014
Personal (to applicant)	18	28	16
Non-Personal	157	80	38
Mixed	0	0	0
Granted	84	62	34
Part-Granted	38	27	13
Refused	24	9	5
Transferred	3	0	0
Withdrawn/Outside FOI	11	7	5
Appeals	2016	2015	2014
Appeals to Information Commissioner	2	2	0
Source of Requests	2016	2015	2014
Journalists	48	28	9
Business	22	9	7
Oireachtas/Local Authority members	14	0	0
Other/General Public	89	70	38
Staff	2	1	0

Ombudsman Complaints	2016	2015	2014
Complaints received	19	17	14
Complaints responded to	19	17	14
Subject of Complaints	2016	2015	2014
Planning & Strategic Infrastructure	4	3	1
Operations	6	2	1
Housing	5	8	5
Finance	1	3	2
Environment & Water Services	2	0	3
Community	0	0	1
Economic, Enterprise & Tourism	1	0	0
Corporate Affairs & Governance	0	1	1
Libraries	0	0	0
Citizen Charter Complaints	2016	2015	2014
Complaints received	5	15	7
Complaints responded to	5	15	7
Subject of Complaints	2016	2015	2014
Planning & Strategic Infrastructure	1	2	1
Operations	4	3	3
Housing	0	3	1



Finance	0	2	0
Environment & Water Services	0	0	0
Community	0	0	0
Economic, Enterprise & Tourism	0	0	0

Corporate Affairs & Governance	0	4	0
Libraries	0	1	2

APPENDIX X

PERFORMANCE INDICATORS

01/01/2016 – 31/12/2016

HOUSING	
H1: Social Housing Stock	
Social Housing Dwellings Provided during 2016	
A. Overall total number of dwellings provided by the local authority in the period 1/1/2016 to 31/12/2016:	396
B. No of dwelling directly provided:	132
B1. Number of dwellings constructed:	29
B2. Number of dwellings purchased:	103
C. The number of units provided under the Rental Accommodation Scheme (RAS) in 2016	-4
D. The number of units provided under the Housing Assistance Payment Scheme (HAP) in 2016	149
E. The number of units provided under the Social Housing Current Expenditure Programme (SHCEP) – (including unsold Affordable Scheme units and NAMA sourced properties and the Mortgage to Rent Scheme) in 2016:	119
Total Social Housing Dwellings in the LA at 31/12/2016	
F. The overall total number of social housing dwellings in the LA at 31/12/2016:	6,234
G. The total number of dwellings directly provided (constructed or purchased) by the LA:	4,719
H. Total number of dwellings provided under the Rental Accommodation Scheme (RAS):	709



I. Total number of dwellings provided under the Housing Assistance Payment Scheme (HAP):	160
J. Total number of dwellings provided under the SCHCEP (including unsold Affordable Scheme units and NAMA sourced properties and the Mortgage to Rent Scheme):	646
K. No of single rural dwellings that are planned for demolition or sale due to dereliction:	0

H2: Housing Vacancies	
A. The percentage of the total number of dwellings at H1G that were vacant on 31/12/2016:	1.97%
The number of dwelling within the overall stock that were not tenanted on 31/12/2016:	93
H3: Average Re-letting Time and Cost	
A. Average time taken from date of vacation of dwelling to date when a new tenancy had commenced:	18.53 wks
B. Average cost expended on getting the dwellings re-tenanted ready for re-letting:	€ 11,887.97
H4: Housing Maintenance Cost	
A. Expenditure in 2016 on repair & maintenance of housing bought or built by the LA divided by H1G:	€ 805.60
H5: Private rented sector inspections	
A. Total number of registered tenancies in the LA area at end June 2016:	20,438
B. Number of rented dwellings inspected in 2016:	321
H6: Long-term Homeless Adults	
A. Number of adults individuals in emergency accommodation that are long-term homeless (i.e. 6 months or more) as a % of the total number of homeless adults in emergency accommodation at the end of 2016:	66.97 % *

**These stats refer to Dublin City & County: Dublin City Council, Fingal County Council, Dun Laoghaire Rathdown County Council & South Dublin County Council*



ROADS*	
R1: Ratings in Pavement Surface Condition Index (PSCI)	See Note Below
A. The % of (a) Regional, (b) Local Primary, (c) Local Secondary, and (d) Local Tertiary roads that have ever received a PSCI condition rating	See Note Below
B. The % of total regional roads that received a PSCI condition rating during 2015 and	See Note Below
C. The % of (a) Regional, (b) Local Primary, (c) Local Secondary, and (d) Local Tertiary road kilometres represented by the numbers of kilometres at 31/12/2015 rated in each of the following 4 groupings of the 10 PSCI rating categories; 1-4, 5-6, 7-8 and 9-10 for each road type	See Note Below
R2: Regional road grant works	
A. Kilometres of regional road strengthened during 2015 using Road Improvement (RI) grants and the RI grant amount and	See Note Below
B. Kilometres of regional road resealed during 2015 using Road Maintenance (RM) grants and the RM grant amount	See Note Below
R3: % of motor tax transactions conducted online	
A. The percentage of motor tax transactions which are dealt with online (i.e. transaction is processed and the tax disc is issued)	See Note Below

**Data for all indicators in respect of roads will be provided by the Road Management Office or Department of Tourism, Transport and Sport as appropriate*

WATER	
W1: % Drinking water in private schemes in compliance with statutory requirements*	See Note Below

**Data will be obtained directly from the EPA in respect of the monitoring of the quality of private drinking water supplies during 2016*

WASTE/ENVIRONMENT	
E1: No./% of Households with access to a 3 bin service*	
A. The number of households, based on the 2016 Census, who are situated in an area covered by a licensed operator providing a 3 bin service at 31/12/2016	77,190
B. The % of households within the LA area (also as per the 2016 Census) that the number at A represents	79.9%
E2: % of environmental pollution complaints closed	
A. The total no. of pollution cases in respect of which a complaint was made during 2016	(A) 2128
B. The number of pollution cases closed from 1/12/2016 to 31/12/2016	(B) 2159
C. The total no. of cases on hand at 31/12/2016	(C) 240
E3: % of LA area within the 5 levels of litter pollution**	
A. The % of the area within the LA that when surveyed in 2016 was 1) unpolluted or litter free, 2) slightly polluted, 3) moderately polluted, 4) significantly polluted, or 5) grossly polluted	1%



PLANNING	
P1: New Buildings Inspected	
A. Buildings Inspected as a percentage of new buildings notified to the local authority	16.80%
P2: No./% of Planning decisions confirmed by <i>An Bord Pleanála</i>	
A. Number of LA planning decisions which were the subject of appeal to <i>An Bord Pleanála</i> that were determined by the Board on any date in 2016	89
B. % of the determinations at A which confirmed (either with or without variation) the decision made by the LA	77.53%
P3: % of Planning Enforcement cases closed as resolved	
A. Total number of planning cases referred to or initiated by the local authority in the period 1/1/2016 to 31/12/2016 that were investigated	203
B. Total number of cases that were closed during 2016	83
C. % of cases at B that were dismissed under Section 152(2), Planning and Development Act 2000 or were closed because statute barred or an exempted development	30.12%
D. % of the cases at B that were resolved to the LA's satisfaction through negotiations	0%
E. % of the cases at B that were closed due to enforcement proceedings (i.e. remedied in response to a warning letter issued under section 152 of the Act or to an enforcement notice issued under section 154 of the Act or where a prosecution was brought under section 157 or an injunction was sought under Section 160 of the Act)	69.88%
F. Total number of planning cases being investigated as at 31/12/2016	58
P4: Cost per Capita of the Planning Service	
A. The Annual Financial Statement (AFS) Programme D data divided by the population of the LA area per the 2016 Census.	€33.71
P5: Applications for Fire Safety Certificates	
A. The average number of weeks taken to deal with applications for fire safety certificates received in 2016	11.15

FIRE SERVICE	
F1: Cost per Capita of the Fire Service	
A. The Annual Financial Statement (AFS) Programme E expenditure data divided by the population of the LA area per the 2011 Census figures for the population served by the fire authority as per the Risk Based Approach Phase One reports.	To be provided by Dublin City Council
F2: Service Mobilisation	
A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire	To be provided by Dublin City Council
B. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire	To be provided by Dublin City Council
C. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other (non-fire) emergency incidents	To be provided by Dublin City Council
D. Average time taken, in minutes, to mobilise fire brigades in Part-	To be provided by



Time Stations (reserved fire service) in respect of all other (non-fire) emergency incidents	Dublin City Council
F3: Percentage Attendance Times at Scenes	
A. % of cases in respect of fire in which first attendance at the scene is within 10 minutes	To be provided by Dublin City Council
B. % of cases in respect of fire in which first attendance at the scene is after 10 minutes but within 20 minutes	To be provided by Dublin City Council
C. % of cases in respect of fire in which first attendance at the scene after 20 minutes	To be provided by Dublin City Council
D. % of cases in respect of emergency incidents in which first attendance at the scene is within 10 minutes	To be provided by Dublin City Council
E. % of cases in respect of emergency incidents in which first attendance at the scene is after 10 minutes but within 20 minutes	To be provided by Dublin City Council
F. % of cases in respect of emergency incidents in which first attendance at the scene is after 20 minutes	To be provided by Dublin City Council

LIBRARY/RECREATION SERVICES

L1: Library Visits and Issues	
A. Number of visits to libraries per head of population for the LA area per the 2016 Census	3.87
B. Number of items issued to library borrowers in the year	1,119,390
L2: Cost of operating a Library Service	
A. The Annual Financial Statement (AFS) Programme F data divided by the population of the LA area per the 2016 Census	€39.29

YOUTH/COMMUNITY

Y1: Participation in <i>Comhairle na nÓg</i> scheme	
A. Percentage of local schools involved in the local Youth Council/ <i>Comhairle na nÓg</i> scheme	33.3%
Y2: Groups associated with the Public Participation Network (PPN)	
A1. The number of organisations included in the County Register at 31/12/2016	462
A2. The proportion of those organisations that opted to be part of the Social Inclusion College within the PPN	59

CORPORATE

C1: Total Number of WTEs	
A. The whole time equivalent staffing number as at 31 December 2016 (consistent with figures provided to DECLG in the local government quarterly staffing returns for end December 2016)	1,257
C2: Working Days lost to Sickness	
A. Percentage of working days lost to sickness absence through medically certified leave	4.27%
B. Percentage of working days lost to sickness absence through self-	0.34%



certified leave	
C3: LA website and social media usage	
A. Total page views of the local authority's website in 2016	3,433,047
B. Total number of followers at end 2016 of the LA's social media accounts (if any)	43029
C4: Overall Cost of ICT provision per WTE	
A. All IT expenditure in the period from 1/1/2016 to 31/12/2016, divided by the WTE no. supplied under the C1 indicator	€3189.33

FINANCE

M1: 5 Year summary of Revenue Account balance	
A. The cumulative surplus/deficit balance at 31/12/2012 in the Revenue Account from the Income and Expenditure Account Statement of the Annual Financial Statement (AFS)	€17,476,011
A. The cumulative surplus/deficit balance at 31/12/2013	€15,947,275
B. The cumulative surplus/deficit balance at 31/12/2014	€15,967,583
C. The cumulative surplus/deficit balance at 31/12/2015	€15,972,157
D. The cumulative surplus/deficit balance at 31/12/2016	€15,974,676
E. The cumulative surplus/deficit balance at 31/12/2016 as a percentage of Total Income in 2016 from the Income and Expenditure Account Statement of the AFS	7.40%
M2: 5 Year summary of % collection levels for major revenue sources	
A. The individual % figures for each of (a) Rates, (b) Rent & Annuities and (c) Housing Loans for 2012	(a) 83.15% (b) 88.69% (c) 90.49%
B. The individual % figures for each of (a) Rates, (b) Rent & Annuities and (c) Housing Loans for 2013	(a) 90.20% (b) 88.92% (c) 98.46%
C. The individual % figures for each of (a) Rates, (b) Rent & Annuities and (c) Housing Loans for 2014	(a) 92.08% (b) 90.63% (c) 97.80%
D. The individual % figures for each of (a) Rates, (b) Rent & Annuities and (c) Housing Loans for 2015	(a) 96.10% (b) 90.06% (c) 97.87%
E. The individual % figures for each of (a) Rates, (b) Rent & Annuities and (c) Housing Loans for 2016	(a) 95.63% (b) 89.75% (c) 100.06%

ECONOMIC DEVELOPMENT

J1: No. of jobs created*	
A. The no. of jobs created with assistance from the Local Enterprise Office during the period 1/1/2016 to 31/12/2016	See Note Below

**This figure will be obtained directly from the Department of Jobs, Enterprise and Innovation based on the information provided to it by the Local Enterprise Offices.*