

**Comhairle Contae Fhine Gall**  
Fingal County Council



# Annual Report **2017**





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# Foreword

Mayor of Fingal,  
Councillor Mary McCamley



The Annual Report gives us the opportunity to reflect on the activities and achievements of Fingal County Council during 2017. Having been a member of the Council since 2012, it has been a great honour to represent the county as its first citizen and a real pleasure to meet with the very many community groups, organisations, business people and volunteers who help make Fingal what it is, a great County in which to live, work, visit and do business in.

Being Mayor has also given me a greater insight into the great work done on a daily basis for the citizens of the County by our staff, across all departments and I want to thank them for this.

During my term I have had the pleasure of attending a number of significant events for the County. One of my first engagements as Mayor was to be at Dublin Airport to welcome the Canadian Prime Minister, Justin Trudeau, to Fingal and Ireland and there were also great moments to represent the County at the All-Ireland Senior Football Finals when both the Dublin men and women's teams brought home the double.

It was also a great pleasure to welcome our former colleague, An Taoiseach Leo Varadkar TD back to Fingal in July for the official launch of the Fingal Creative Ireland Programme and also to officiate at the formal opening of our refurbished atrium in County Hall in September. This is a key part of the Council transforming how it

delivers services to our citizens and I look forward to that process being rolled-out in the Civic Offices in Blanchardstown.

I would like to thank my fellow Councillors on Fingal County Council for their invaluable support during my term as Mayor, and also express my appreciation to Deputy Mayor, Cllr Adrian Henchy, for his assistance and to my predecessor Cllr. Darragh Butler for his great contribution during 2017. Finally, I wish to thank the Chief Executive, Paul Reid, for the valuable guidance and support he has given me and to thank all our Council staff, both indoor and outdoor, for their hard work in delivering a wide range of services to the people of Fingal, which are highlighted in this report.

**Councillor Mary McCamley**  
Mayor of Fingal

# Introduction

Chief Executive,  
Paul Reid



It has been another very active and productive year and a year when we demonstrated why we held the titles of 'Council of the Year' during 2017. We continued to work across all Council Directorates to realise our vision for the county and to deliver on the agreed objectives set out in our revised Corporate Plan. It is impossible to mention all that has been achieved but it is important to reference a number of key milestones reached in 2017.

In February, the Council adopted the Fingal Development Plan 2017–2023, which sets out a strategic framework for the medium-term development of the county. This was a comprehensive process, with a significant public consultation process and a very constructive engagement of the elected members at all stages. 2017 also saw the Council advancing a number of its strategic infrastructure projects, including the LIHAF funded Donabate Distributor Road, and I look forward to us scaling-up our capital investments in the years ahead.

Nowhere more so than in responding to the national crisis of housing and homelessness, where we as a Council have secured additional resources and coordinated our efforts to address the challenge. Fingal County Council exceeded its targets by 63% for the provision of social housing during 2015-2017. We will deliver on the commitments in the various pillars of the Rebuilding Ireland programme and continue to work hard on the new challenging targets that have been set

for us over the next four years.

I want to also recognise the efforts of our outdoor staff during the year. They do a tremendous job across the county and I was particularly proud of our staff during the extreme weather events we experienced in 2017, such as during Storm Ophelia. The influence of climate change and the impact of more extreme weather events, require that we as a Council better incorporate this in future strategic planning.

In this regard, it is appropriate to recognise the decision by the elected members in November to adopt a progressive budget, enabling us to address future challenges and take advantage of the opportunities that are presented. In particular, the decision to not apply the maximum reduction to the Local Property Tax and to increase the commercial housing rates for the first time in over ten years, allied to the agreement that the Council reached with the European Investment Bank (EIB) for a €75m loan facility, provides us with the resources to deliver on

the increasing expectations of our citizens and to better plan for future requirements.

I would like to thank the Mayor, Cllr. Mary McCamley and her predecessor, Cllr Darragh Butler, and all Members of the Council for their co-operation and support during 2017 and I look forward to a continuation of this co-operation in 2018.

I would like to pay a special tribute to all Council staff for their commitment and enthusiasm in the delivery of services to the people of Fingal. I look forward to us all working together for the future of Fingal in 2018.

**Paul Reid**  
Chief Executive

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# Membership Of Fingal County Council



Mayor  
(Jan – Jun 2017)  
Councillor Darragh Butler

Deputy Mayor  
(Jan – Jun 2017)  
Councillor Eithne Loftus



Mayor  
(Jun – Dec 2017)  
Councillor Mary McCamley

Deputy Mayor  
(Jun – Dec 2017)  
Councillor Adrian Henchy

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## BALBRIGGAN ELECTORAL AREA



Tom O'Leary,  
Fine Gael



Brian Dennehy,  
Fianna Fáil



Ken Farrell,  
The Labour Party



Gráinne Maguire,  
Independent



Barry Martin,  
People Before Profit



Tony Murphy,  
Independent



David O'Connor,  
Independent



Malachy Quinn,  
Sinn Féin

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## CASTLEKNOCK ELECTORAL AREA



Howard Mahony,  
Fianna Fáil



Sandra Kavanagh,  
Anti-Austerity Alliance



Ted Leddy,  
Fine Gael



Eithne Loftus,  
Fine Gael



Mags Murray,  
Fianna Fáil



Roderic O'Gorman,  
Green Party



Natalie Treacy,  
Sinn Féin

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## HOWTH MALAHIDE ELECTORAL AREA



Jimmy Guerin,  
Independent



David Healy,  
Green Party



Anthony Lavin,  
Fine Gael



Brian McDonagh,  
The Labour Party



Daire Ní Laoi,  
Sinn Féin



Eoghan O'Brien,  
Fianna Fáil



Cian O'Callaghan,  
Independent



Keith Redmond,  
Renua

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## MULHUDDART ELECTORAL AREA



Kieran Dennison,  
Fine Gael



Paul Donnelly,  
Sinn Féin



Tania Doyle,  
Anti-Austerity Alliance



Edmund Lukusa,  
Sinn Féin



Mary McCamley,  
The Labour Party



David McGuinness,  
Independent



Lorna Nolan,  
Independent



Matthew Waine  
Anti-Austerity Alliance

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## SWORDS ELECTORAL AREA



Darragh Butler,  
Fianna Fáil



Eugene Coppinger,  
Anti-Austerity Alliance



Anne Devitt,  
Independent



Adrian Henchy,  
Fianna Fáil



Philip Lynam,  
Sinn Féin



Paul Mulville,  
Independent



Joe Newman,  
Independent



Justin Sinnott,  
Independent



Duncan Smith,  
The Labour Party

# Key Achievements of Fingal County Council in 2017



## PART 8/PART XI PLANNING APPROVALS

- Snugborough Interchange Upgrade Scheme, Blanchardstown, Dublin 15.
- Moyne Road/Hole in the Wall Junction Upgrade, Dublin 13.
- Holywell Pumping Station relocation, Swords, Co. Dublin.
- Construction of 42 dwellings at Avondale, Mulhuddart, Dublin 15.
- Construction of 22 dwellings at Church Road, Mulhuddart, Dublin 15.
- The Glebe Park, Balrothery, Strategic Plan.



## REPORTS

- Council Annual Report 2016
- Parks and Open Space Bye Laws
- Local Community Development Committee Annual Report 2016
- Medium Term Skills Strategy 2017 – 2023



## PLANS

- Annual Service Delivery Plan 2017
- Draft River Basin Management Plan
- Fingal Road Safety Plan 2017 – 2020



## PLANNING

- Extension of duration of the Oldtown Local Area Plan 2012 – 2018.
- Extension of duration of the Ballyboghill Local Area Plan 2012 – 2018.
- Extension of duration of the Cherryhound Local Area Plan 2012 – 2018.



## GRANTS

- Financial Assistance to Approved Bodies under the Capital Assistance Scheme.
- Summer Projects 2017
- Artists Support Scheme
- Creative Ireland Community Grants



## FINANCIAL MATTERS

- Annual Budget 2018
- Report on Schedule of Uncollected Rates for year ended 31st December 2016
- Approval of Annual Financial Statement 2017 and Statutory Audit Report.
- Overdraft Accommodation 2018.
- Local Property Tax – Setting of local adjustment factor for 2017 – Variation.
- downwards by 10% on the basis rate of local property tax for 2018.
- Capital Programme 2018 – 2020.

## PRESENTATIONS BY MAYOR 2017

Date	Event
9th Jan 2017 (County Council)	Presentation to Rachel Lee Channel Swimmer
9th Feb ((Balbriggan/Swords)	Presentation to Fingallians GAA FB Club
13th Feb (County Council)	Presentation to Dublin Seniors Ladies & Mens GAA
9th March (Balbriggan/Swords)	Presentation to St Maur's GAA Rush
8th May (County Council)	Presentation to students from Blakestown Community School
11th May (Balbriggan/Swords)	Presentation to Swords Griffith Thunders Basketball Team
11th June (County Council)	Presentation to Park Runs
9th Oct (County Council)	Presentation to students from Portmarnock Community College
13th Nov (County Council)	Presentation to Swords & District Lions Clubs

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# Corporate Awards 2017

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During 2017 there was tremendous recognition of the work Fingal County Council does on a daily basis with the highlight being declared winners of the 2017 Council of the Year at the Local Authority Members Association (LAMA) Awards.

Among the Awards won by the Council during 2017 were:

Council of the Year (Local Authority Members Association (LAMA) Awards)

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Conservation Award for Newbridge House (Irish Georgian Society's Architectural Conservation Awards)

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Council Community Engagement Award – Pride of Place Awards

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Council Award for support of Homegrown Business and FDI (InBusiness Recognition Awards)

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Several projects and organisations which the Council has supported and nominated for awards were also successful. These include:

PSLC Portmarnock Tennis Club achieves Tennis Ireland Bronze Clubmark Award

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Seamus Ennis Centre Naul won a special Award for work with Arts and Culture Community Groups (Pride of Place Awards)

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BASE Enterprise Centre in Mulhuddart won the Best Irish Business Working in the Community

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Worthy of mention also are the high scores awarded to Fingal Towns in the National Tidy Towns awards and the Irish Business against Litter Survey (IBAL) listings, featuring in the top 10. Swords was shortlisted in the Retail Excellence Ireland's Friendliest Town Awards and Fingal County Council's Heritage Property Strategy received international recognition by being nominated for two prestigious international competitions, the Royal Town Planning Institute Awards and Planning Magazine Awards.

# Corporate Plan

## Progress Report 2017

Department	Supporting Strategy	Progress Report
<b>ARCHITECTURAL SERVICES</b>	AR 1. Provide quality architectural design, conservation, urban design, building procurement and quantity surveying services to all departments of the Council.	Architectural services and advice delivered to various council departments throughout 2017 across a range of project types. The diverse services offered ranged from feasibility studies, site assessment, statutory consent processes, tender and contract administration, procurement, cost planning and control, urban and interior design and administration of conservation grants to protect the built heritage. The services were provided in relation to various project types including newbuild, extensions, refurbishment, conservation and maintenance services.
	AR 2. Prepare a Swords Castle Architectural Masterplan proposing works and measures which will regenerate Swords Castle and its environs.	<p>The Architects Department project managed an ongoing programme of work at Swords Castle in 2017 with upgrades at the Chapel building improving fire safety and accessibility which will allow wider use of the buildings.</p> <p>An urban design concept for Swords Cultural Quarter was developed in 2017. The concept proposes a new large public space linking Swords Castle with a proposed civic centre building accommodating a new County Library and Arts venue in Swords. Development of a strategic brief for the Swords Civic Centre continued with inputs from various departments.</p>

Department	Supporting Strategy	Progress Report	
<b>COMMUNITY SERVICES</b>	CS 1.	Review the Fingal Community Development Strategic Plan 2010-2015	Community Development Strategic Plan to be reviewed by Q2 2018
	CS 2.	Develop a strong Public Participation Network and implement a Well-Being Plan for the citizens of Fingal.	The numbers of group registered on the PPN increased by 110 to 572 at December 2017. Work is ongoing on the development of a Well-Being Plan.
	CS 3.	Implement the Arts Plan 2013- 2017	Continue to implement the actions of the Arts Plan. The new Arts Plan 2018–2025 will be completed by Q4 2018
	CS 4.	Implement the “Opportunities for All – A strategy for Public Libraries 2013–2017.	Strategy continues to be implemented and consultation on new national strategy is underway.
	CS 5.	Implement the Sports Strategy – Supporting Sport in Fingal, 2011–2016	Actions of the Sports Strategy being implemented. The Strategy to be reviewed by Q2 2018
	CS 6.	Implement the actions under the Fingal Age Friendly Strategy Initiative 2012–2017	Actions under the Age Friendly Strategy being implemented. The preparation of the Draft Age Friendly Strategy 2018–2023 has begun.
	CS 7.	Provide support and assistance to people, emerging and established communities to access services, participate in and contribute to their community.	Continue working with established and new communities to develop their capacity to contribute to their area.
<b>CORPORATE AFFAIRS</b>	CA 1.	Support the Elected Members in delivering their policy making, oversight and representational roles	All scheduled Council and Area Committee meetings were serviced and took place throughout the year.
	CA 2.	Provide strong executive business management, risk management, procurement, audit and corporate governance structures and systems	Structures and systems developed throughout 2017 to support the work of Council Departments and the Executive Management Team. 2017 Internal Audit Plan completed.
	CA 3.	Measure and Report on the performance of the organisation	Performance monitoring and reporting to Executive Management Team on a quarterly basis.
	CA 4.	Provide a consistent and high quality customer service and complaints handling approach across the organization.	Work ongoing regarding Customer Plan which is to be completed quarter 2 2018. Customer Care Unit and Atrium in County Hall officially opened September 2017. All complaints are processed in a timely manner.
	CA 5.	Develop strategies and channels that use literacy friendly techniques to promote the County, the work of the Council and enable effective communication, consultation and engagement with people and organisations.	Implementation of Communications strategy commenced.
	CA 6.	Implement the Fingal County Council Irish Language Scheme 2015 -2018	Review of the current Irish Language Scheme being undertaken in context of new Scheme being introduced quarter 2 2018. Training courses being provided and staff being identified re providing services through Irish.
	CA 7.	Make information available and accessible and ensure a culture of openness exists within the organisation.	Data and Information requests processed in a timely manner.
	CA 8.	Promote and Implement the Public Sector Duty obligations of the organisation	Continuous improvement to service delivery, organisational and staff development.

Department	Supporting Strategy	Progress Report
<b>ECONOMIC DEVELOPMENT</b>	ED 1. Support local economic development by promoting Fingal as a location in which to invest and by developing and implementing sectoral policy initiatives.	The Industrial Lands Section does this through the identification, provision and promotion of business parks and investment locations. The Dublin Enterprise Zone plays a key role in attracting business to Fingal. A business case for investment in enterprise infrastructure in Stephenstown was developed in 2017 which establishes a clear economic rationale for servicing additional lands in Balbriggan. This investment has the potential to enable the creation of 900 jobs over the medium-term.
	ED 2. Facilitate the work of the Local Community Development Committee (LCDC) and Economic, Enterprise and Tourism SPC.	Both committees were fully serviced in 2017 and fulfilled their respective objectives.
	ED 3. Deliver the actions set out in Fingal's Local Community & Economic Plan and support the implementation of wider economic, enterprise and tourism policies at a regional and national level	The LCDC and Economic Development and Enterprise SPC are the key mechanisms for arranging the implementation of the LECP. All the sub-programmes of these committees including LEADER, SICAP, Healthy Ireland, Town and Village Renewal Scheme, Balbriggan Shopfront Improvement Scheme, Rapid Scheme and others played an important role in 2017 in the delivery of the LECP.
	ED 4. Co-ordinate, manage and oversee the implementation of local community development programmes including the government's Social Inclusion Community and Activation Programme (SICAP) and Leader	SICAP was tendered again in 2017 with Blanchardstown Area Partnership (now known as EMPOWER) subsequently appointed as Programme Implementer. Significant progress was made in implementing the contract in 2017 including: <ul style="list-style-type: none"> <li>• 1,650 people assisted on a one-to-one basis.</li> <li>• 76 local community groups received assistance.</li> <li>• 513 people participated in free lifelong learning courses.</li> <li>• 319 people progressed along the education continuum.</li> <li>• 218 new businesses were supported creating 223 jobs.</li> </ul> LEADER announced several grant calls in 2017 across many areas including Food and Accommodation provision. In 2017 projects totalling €435,000 were applied for and approved.

Department	Supporting Strategy	Progress Report
<b>ECONOMIC DEVELOPMENT (CONTINUED)</b>	ED 5. Foster local enterprise development by delivering business advice, information and financial support through Fingal Local Enterprise Office and implement the Annual Enterprise Plan	LEO Fingal is continuing to implement the actions from the Dublin Region Action Plan for Jobs 2016–2018, the Dublin Regional Enterprise Strategy 2017–2019 and Enterprise 2025. These actions provide businesses in Fingal with the support and skills to scale and increase employment throughout the County. Output in this regard include: <ul style="list-style-type: none"> <li>• Business development workshops delivered to 515 clients.</li> <li>• Enterprise week run throughout the County.</li> <li>• Business clinics delivered to 663 clients and 107 mentoring assignments approved.</li> <li>• A total of €761,000 in financial aid approved which will create 241 jobs in the next three years.</li> <li>• Over 50 Trading Online Vouchers approved.</li> <li>• Start Your Own Business courses delivered to 154 prospective entrepreneurs</li> </ul>
	ED 6. Implement Fingal's Tourism Strategy 2015–2018 and other actions to promote tourism in the county.	Implementation of Fingal's Tourism Strategy continues. In early 2017 policy was fully reviewed with an updated Statement of Tourism Strategy 2017–2022 developed. The events programmed delivered an important impact both social and economically to the County as a whole. The Heritage Properties Capital Programme continued with significant investment and improvement to the property portfolio. A new operator for Malahide Castle & Gardens and Newbridge House & Farm was also procured.
	ED 7. Execute property acquisitions and disposals and ensure the Council's property portfolio, strategic land banks and enterprise centres are utilised to maximise social and economic benefit.	The Property Services Section manages the Council's property portfolio including the following in 2017: <ul style="list-style-type: none"> <li>• Development of new Property Interest Register</li> <li>• Security and maintenance of Council property</li> <li>• Letting of Council lands for tillage and grazing</li> <li>• Temporary Convenience Lettings</li> <li>• Collection of rent</li> <li>• Disposal of property and granting of wayleaves</li> </ul>
<b>ENVIRONMENT &amp; WATER SERVICES</b>	ENW 1. Develop an adaptation policy regime in line with the National Climate Change Adaptation Framework & Dublin's Climate Change Strategy	Draft Action Plan being reviewed. Public consultation to be scheduled for 2018.
	ENW 2. Protect and enhance the natural environment of Fingal through effective education, awareness, monitoring and enforcement of national and local legislation and policy.	Implementation of RMCEI Plan as agreed with EPA, including monitoring, inspections, enforcement and delivery of environmental education initiatives.
	ENW 3. Improve energy efficiency by 3% per year and an overall target of 33% by 2020.	Public Lighting LED replacement programme ongoing.
	ENW 4. Act as Irish Water's agents under the Service Level Agreement that was adopted on 1 January 2014.	Service provided in line with Annual Service Plan agreed with Irish Water.
	ENW 5. Implementation of Eastern-Midlands Region Waste Management Plan (EMRWMP) 2015–2021 and River Basin Management Plan (RBMP) 2015–2021.	Ongoing.

**Corporate Plan  
Progress Report 2017**

continued

<b>Department</b>	<b>Supporting Strategy</b>	<b>Progress Report</b>
<b>FINANCIAL SERVICES</b>	F1. Advance the delivery of the Council's adopted Capital Programmes subject to available funding.	Finance fulfilled the statutory requirement of delivered the three years Capital Programme for 2017–2019. The capital programme was monitored on a quarterly basis.
	F2. Monitor the short and long term financing needs of the Council	The Council's financial resources were prudently managed in 2017 and the Overdraft Accommodation was not availed of.
	F3. Optimise the use of resources and obtain value for money	A balanced budget was produced for 2018.
<b>HOUSING SERVICES</b>	HS 1. Implement the Government Housing Strategy in Fingal.	2017 target achieved.
	HS 2. Address Homelessness in the county	Demand Led Localised assessment, information and support services in place
	HS 3. Adopt and Implement a progressive County Development Plan 2017–2023 that supports the roll out of the Fingal Housing Strategy.	Plan in place.
	HS 4. Maximise occupancy of social housing stock.	Performance standard of less than 1% voids at any time achieved.
	HS 5. Deliver the social housing procurement programme in line with the Fingal Housing Strategy.	Targets under Fingal County Council Housing Strategy achieved.
	HS 6. Plan, administer and manage the Housing Assistance Payment	HAP Unit established, on target, in Q1 2017. Administration of HAP Service is ongoing with 469 HAP tenancies in place to year-end.
	HS 7. Implement the actions under the Traveller Accommodation Programme 2014–2018	Actions under the Traveller Accommodation Programme ongoing. Fire Safety Audits are ongoing and a programme of fire prevention measures underway.
<b>HUMAN RESOURCE MANAGEMENT</b>	HR 1. Promote the development of a culture that allows staff to reach their full potential and to contribute positively to the Council.	The contribution and development of staff continues to be proactively managed through implementing the PMDS system as a normal business process.
	HR 2. Support staff and organisational development through the implementation of the Performance Management Development System, Competency Frameworks and development programmes.	The PMDS system, competency frameworks and corporate training programme continue to be implemented.
	HR 3. Optimise staff deployment and opportunity through Work Force Planning, succession and mobility programmes.	This objective continues to be supported by implementing workforce planning, recruitment and staff mobility programmes.

Department	Supporting Strategy	Progress Report
<b>HUMAN RESOURCE MANAGEMENT (CONTINUED)</b>	HR 4. Improve staff engagement and communication structures through PMDS, line management and improvement of internal communications channels.	Staff engagement and internal communications are being supported by trade union participation, staff forums and regular team meetings and staff briefings.
	HR 5. Promote staff wellbeing through occupational health and wellbeing, diversity and equality programmes.	The H.R. Dept. and staff consultation groups continue in collaboration with Managers to promote and implement action programmes in these areas.
<b>LEGAL SERVICES</b>	L1. Provide a comprehensive in-house legal service to the Chief Executive and all of the Council's Departments relating to the broad and varied range of statutory functions that the local authority is responsible for.	Legal services continue to be provided as required by the Chief Executive and all Council Departments.
<b>OPERATIONAL SERVICES</b>	OP 1. Improve accessibility for citizens	<p>To realise this objective, we put heightened focus on our CRM closure times. This ensured that both citizen and councillor representations were responded to in a timely manner. We also provided a full year agenda for the Transportation SPC, with topics spanning the year to give opportunity for input and further deliberation.</p> <p>As part of the JPC, we managed public meetings and ensured heightened awareness of these meetings within communities by producing a multilingual leaflet to encourage attendance.</p> <p>The content of the annual works programme was brought to area committee level for approval, as were the additional items included when Operations were granted a budget increase for the works programme.</p>
	OP 2. Provide safe transport infrastructure	<p>New and improved infrastructure is provided under various headings in operation including -</p> <ul style="list-style-type: none"> <li>• Resurfacing Programme</li> <li>• Footpath renewal programme</li> <li>• Traffic Signals</li> <li>• Pedestrian Crossings</li> </ul>
	OP 3. Deliver core operational services in the most efficient and effective manner possible.	<p>Scheduled Tree Maintenance Programme commenced on Estate by Estate basis.</p> <p>Enhanced maintenance footpath repairs</p> <p>Delivery of Works programme achieved on time and within budget.</p>
	OP 4. Train and resource personnel to meet the demands of the citizens across all operational areas.	<p>Establishment and training of new crews for Tree Maintenance, Footpath repair and Spraying has commenced.</p> <p>Established of new crew for Management &amp; Maintenance of Dublin Enterprise Zone</p>

**Corporate Plan  
Progress Report 2017**

continued

Department	Supporting Strategy	Progress Report
<b>OPERATIONAL SERVICES (CONTINUED)</b>	OP 5. Keep our beaches clean and free from pollution	Summer staff recruitment for beach clean ups.  Coordination with other state agencies to ensure prevention of pollution spread to public beach.  Blue Flag retained for Portmarnock.
	OP 6. Manage and maintain the four Harbours in Fingal to an acceptable standard.	Approval of funding for works on Harbours has been received.
<b>PLANNING &amp; STRATEGIC INFRASTRUCTURE</b>	PL 1. Conclude the review of the Fingal County Development Plan and set out the strategy and objectives for the sustainable development of the County	The Fingal Development Plan 2017–2023 was adopted on 16th February, 2017. The Development Plan sets out the Council's proposed policies and objectives for the development of the County over the Plan period. The Development Plan seeks to develop and improve, in a sustainable manner, the social, economic, environmental and cultural assets of the County.
	PL 2. Develop a programme that supports increased housing output to meet demand as set out in Construction 2020 A Strategy for a Renewed Construction Sector.	The Action Plan for Housing and Homelessness – Rebuilding Ireland established a €200m Local Infrastructure Housing Activation Fund (LIHAF) for investment in infrastructure sufficient to enable early activation of suitably located and scaled housing sites. The LIHAF will be funded through €150m Exchequer funding matched by €50m in local authority funding. In October 2017 the Minister approved total LIHAF funding of €26.58m for Fingal's three LIHAF projects; Donabate Distributor Road, Oldtown / Moorestown & Baldoyle / Stapolin. The Council will continue to progress these projects through the various stages of design and delivery in 2018.
	PL 3. Collaborate with other stakeholders and statutory providers in developing the essential infrastructure necessary for economic and social development.	The P&SI Department is in continuous engagement with all stakeholders to ensure the timely and efficient delivery of strategic infrastructure throughout the County.
	PL 4. Contribute to the achievement of a sustainable transport system for all the citizens.	The 2018–2020 Capital Program shows investment of €67.78M including €25.5M investment in strategic roads infrastructure and €9M in Greenways projects.
	PL 5. Deliver an effective and efficient development management and enforcement service to the public.	The number of planning applications continues to increase (increased by 10.7% year on year), indicating continued growth in the construction sector. The Planning System and internal businesses processes are under continuous review to identify areas for improvement and to deliver a better planning service to the public. 2017 shows significant increase in planning enforcement activity in the County – warning letters, enforcement notices and prosecutions.

# Report on Strategic Policy Programme 2017

## ARTS, CULTURE, HERITAGE & COMMUNITY DEVELOPMENT STRATEGIC POLICY COMMITTEE



Chair – Cllr Anne Devitt

Meeting Date 2017	Theme/Policy issue	Update
<b>MARCH</b>	Library Development Programme 2017–2021	Presentation on the Library Development Programme and details of the public consultation process.
	Swords Civic & Cultural Centre	Progress report circulated.
	Arts Office	Presentation on the work of the Arts Office.
	Creative Ireland Programme	Update on new 5 year strategy for Creative Ireland.
	Motion on Permanent Orienteering Course – Lorcan Blake	Following discussion agreed that Fingal Orienteering Group will be asked to make a presentation to relevant Council departments.
<b>JUNE</b>	3D Printer	Demonstration was given.
	Swords Civic & Cultural Centre	Update on restoration works.
	Age Friendly	Presentation given.
	Creative Ireland Programme	Overview given.

Meeting Date 2017	Theme/Policy issue	Update
<b>SEPTEMBER</b>	Fingal Public Participation Network (PPN)	Presentation given.
	Swords Civic & Cultural Programme	Progress report.
	Age Friendly	Presentation given.
	Creative Ireland Programme	Progress report.
<b>DECEMBER</b>	Library Development Plan	Presentation of the Draft Library Development Plan 2018–2023.
	Update of Draft Integration Policy for Fingal.	Update of the progress of Draft Integration Policy.
	Planning for 2018–2025 Arts Plan	Update on the timeframe.
	Update on Swords Civic & Cultural Centre	Report on the progress to date.
	Update of Creative Ireland Programme	Progress report circulated.
	Draft SPC Workplan for 2018	The Draft SPC Workplan 2018 was agreed.

## Report on Strategic Policy Programme 2017

continued

### ECONOMIC DEVELOPMENT & ENTERPRISE STRATEGIC POLICY COMMITTEE



Chair – Cllr Kieran Dennison

Meeting Date 2017	Theme/Policy issue	Update
<b>FEBRUARY</b>	Update on Policy Implementation covering the Local Economic & Community Plan 2016–2021, Dublin Rural LEADER 2016–2020, Social Inclusion & Community Activation 2015–2017, Fingal Tourism Strategy 2015–2018 and the Local Enterprise Office.	Ongoing.
	Local Enterprise Plan 2017	A presentation was given.
	Howth Tram Feasibility Study	A presentation given.

Meeting Date 2017	Theme/Policy issue	Update
<b>APRIL</b>	Agri-Food Strategy for Fingal.	A presentation was given.
	Fingal Tourism Strategy	An update was given.
	Investment Attraction Activities in Fingal	An update was given.
<b>JUNE</b>	Update on Policy Implementation Agri-Food Strategy for Fingal	Presentation given by James Burke, JB & A Business Advisors.
	Feasibility Study of Howth Tram	An update was given.
	Serviced lands at Stephenstown	Presentation was given.
<b>OCTOBER</b>	Update on Fingal Skills Strategy	An interim report was presented.

## HOUSING STRATEGIC POLICY COMMITTEE

Chair – Cllr Ken Farrell



Meeting Date 2017	Theme/Policy issue	Update
<b>JANUARY</b>	Housing Strategy 2020 / ReBuilding Ireland	Presentation on Homeless Families in the Dublin Region by Bernie O'Donoghue Hynes, PhD, Head of Research, DRHE
	Report presented outlining delivery on Housing Strategy 2020 targets to date.	Report presented outlining delivery on Housing Strategy 2020 targets to date
	Housing Assistance Payment (HAP) Rollout	Presentation on the new Social Housing Support Scheme.
	Allocations Scheme for Social Housing Support	Presentation on the proposed amendments to the Allocations Scheme.
<b>MAY</b>	Housing Strategy 2020 /ReBuilding Ireland	Report presented outlining delivery on Housing Strategy 2020 targets to date.
	Management & Maintenance of Housing Stock	Presentation on the Management & Maintenance of Housing Stock.

Meeting Date 2017	Theme/Policy issue	Update
<b>OCTOBER</b>	Housing Strategy 2020 / ReBuilding Ireland	Report presented outlining delivery on Housing Strategy 2020 targets to date.
	ICTU Delegation	Discussion around Housing Delivery and ICTU Strategy.
	Update on Preparation of Draft Disability Strategy Plan	Presentation on the Draft Strategic Plan for housing people with a disability.
<b>NOVEMBER</b>	Housing Strategy 2020 / ReBuilding Ireland	Report presented outlining delivery on Housing Strategy 2020 targets to date
	Apartment Owners Network (AON)	Presentation by David Rouse, Director, Apartment Owners Network

## Report on Strategic Policy Programme 2017

continued

### PLANNING AND STRATEGIC INFRASTRUCTURE STRATEGIC POLICY COMMITTEE



Chair – Cllr David Healy  
Chair – Cllr Cian O’Callaghan (Until June 2017)

Meeting Date 2017	Theme/Policy issue	Update
<b>JANUARY</b>	DAA – Proposed New Runway and Roads infrastructure	The DAA gave a presentation to the January meeting.
	Work Programme 2017	Work Programme presented to the Members.
	Development Plan 2017–2023	A Progress report was made.
	Building Control	A presentation on this topic was made.
	Taking in Charge	A presentation was made.
<b>APRIL</b>	Development Plan 2017–2023	A progress report was made.
	Strategic Infrastructure	A presentation on this topic was made.
	Vacant Site Levy	A presentation was given.
	Local Area Plans/ Masterplans	A progress report was made.
	Fingal Coastal Way	A progress report was made.
<b>JULY</b>	Heritage Plan	A Presentation was made.
	Coastal Erosion	A presentation was made.
	Planning Enforcement	A progress report was made.
	Local Area Plans/ Masterplans	A progress report was made.
	Fingal Coastal Way	A presentation was made.
	Rural Settlement and Housing	A progress report was made.

Meeting Date 2017	Theme/Policy issue	Update
<b>OCTOBER</b>	Taking in Charge Review	A progress report and presentation was made.
	Protected Structure	A presentation was made.
	Local Area Plans/ Masterplans	A progress report was made.
	Fingal Coastal Way	A presentation was made.
	National Planning Framework	A presentation was made.

## TRANSPORTATION STRATEGIC POLICY COMMITTEE



Chair – Cllr Eoghan O'Brien

Meeting Date 2017	Theme/Policy issue	Update
<b>APRIL</b>	Road Safety Plan 2017 – 2020	Report Noted.
	Assessment of 30kph Speed-Limit Pilot Project in Residential Estates Report	Report Noted.
	Report on Review of Function of Cycling Officer in DLR and SDCC	Report Noted.
	Speed limits	Motion Noted.
	Rural/local bus services in Fingal	Motion Noted.
	Traffic Impact reports with planning applications	Motion Noted.

Meeting Date 2017	Theme/Policy issue	Update
<b>JULY</b>	Bike Rental Scheme	Report Noted.
	Busconnects Project Briefing	Report Noted & Agreed.
	Car Sharing Presentation by Go Car	Report Noted.
	Traffic Management Team	Motion Noted.
	Fingal Coastal Way	Motion Noted & Agreed.
	Noise Monitor	Motion Noted & Agreed.
	Change of Date January TSPC from 1st Monday.	Members Agreed.

## Report on Strategic Policy Programme 2017

continued

### WATER AND ENVIRONMENTAL SERVICES STRATEGIC POLICY COMMITTEE



Chair - Cllr Paul Donnelly

Meeting Date 2017	Theme/Policy issue	Update
<b>APRIL</b>	RMCEI Plan 2016 Review / 2017 Plan	2016 Plan reviewed and 2017 Plan presented.
	Bathing Water Update 2017 Season	2017 Bathing Water Programme presented.
	Real Time Monitoring of Bathing Waters	Presentation given to Members.
	Research Projects in Water and Climate Change	Presentation given to Members.
<b>JUNE</b>	Domestic Waste Water Treatment Systems	Report presented to Members.
	Update on enforcement of Smoky Coal Regulations	Update presented to Members.

Meeting Date 2017	Theme/Policy issue	Update
<b>SEPTEMBER</b>	Update on Irish Water Plans	Update presented to Members.
<b>NOVEMBER</b>	Irish Water Capital Programme – Fingal Projects Presentation	Presentation given to Members.

# Financial Position

## Revenue Account Statement

for year ended 31st December 2017

	DRAFT 2017	2016
	€	€
<b>Expenditure</b>		
Housing and Building	42,274,768	39,232,828
Road Transportation & Safety	22,486,296	21,889,506
Water & Sewerage	17,078,269	17,932,195
Development Incentives & Controls	17,206,495	15,495,689
Environmental Protection	36,299,450	35,262,500
Recreation & Amenity	34,835,545	34,317,645
Agriculture, Education, Health & Safety	844,721	909,112
Miscellaneous	8,482,956	12,278,745
<b>TOTAL GROSS EXPENDITURE</b>	<b>179,508,500</b>	<b>177,318,220</b>
<b>Income</b>		
Housing and Building	49,074,024	45,049,727
Road Transportation & Safety	7,824,027	7,261,925
Water & Sewerage	21,485,149	20,122,805
Development Incentives & Controls	4,622,502	4,358,115
Environmental Protection	3,981,645	3,926,301
Recreation & Amenity	2,550,646	3,699,137
Agriculture, Education, Health & Safety	257,730	354,289
Miscellaneous	9,937,432	10,541,825
<b>TOTAL INCOME</b>	<b>99,733,155</b>	<b>95,314,124</b>
<b>Net Expenditure</b>	<b>79,775,345</b>	<b>82,004,096</b>
<b>Which is funded by:</b>		
County Rates	115,759,973	115,776,504
Local Property Tax	5,605,164	2,408,452
Pension Related Deduction	0	2,315,909
<b>TOTAL</b>	<b>121,365,137</b>	<b>120,500,865</b>
Surplus/(Deficit) for Year before Transfers	41,589,791	38,496,769
Transfers from/(to) Reserves	(41,587,989)	(38,494,251)
	1,802	2,518
Incoming Balance @ 1st January	15,974,675	15,972,157
<b>Closing Balance @ 31st December</b>	<b>15,976,477</b>	<b>15,974,675</b>

## Financial Position

continued

# Capital Account Statement

for year ended 31st December 2017

	DRAFT 2017	2016
	€	€
<b>Expenditure (Net of Internal Transfers)*</b>		
Housing and Building	69,132,127	54,331,739
Road Transportation & Safety	8,962,937	5,661,537
Water Supply & Sewerage	746,233	1,247,706
Development Incentives & Controls	22,844,581	34,063,751
Environmental Protection	3,105,523	1,459,777
Recreation & Amenity	4,497,758	7,326,788
Miscellaneous	1,355,037	699,505
	<b>110,644,196</b>	<b>104,790,803</b>
<b>Income (Net of Internal Transfers)*</b>		
Housing and Building	69,520,839	52,783,107
Road Transportation & Safety	6,001,552	4,460,038
Water Supply & Sewerage	778,739	619,729
Development Incentives & Controls	48,886,378	67,366,555
Environmental Protection	2,725,000	4,323,800
Recreation & Amenity	3,333,331	13,766,129
Miscellaneous	7,301,897	5,955,256
	138,547,736	149,274,614
<b>Surplus/(deficit) for year</b>	27,903,540	44,483,811
Balance (Debit)/Credit @ 1st January	129,363,485	84,879,674
<b>Balance (Debit)/Credit @ 31st December</b>	<b>157,267,025</b>	<b>129,363,485</b>

\*Excludes internal transfers, includes transfers to and from revenue account

# Membership and Activities of Joint Policing Committee

## MEMBERSHIP

15 Local Authority Members:

Cllr. Kieran Dennison (Chair) and Cllr. Grainne Maguire (Vice-Chair), Cllr. Tom O'Leary, Cllr. Malachy Quinn, Cllr. Adrian Henchy, Cllr. Paul Mulville, Cllr. Anthony Lavin, Cllr. Jimmy Guerin, Cllr. Howard Mahony, Cllr. Mags Murray, Cllr. Eithne Loftus, Cllr. Roderic O'Gorman, Cllr. Natalie Treacy, Cllr. Tania Doyle, Cllr. Duncan Smith.

## OIREACHTAS MEMBERS

Alan Farrell TD, Brendan Ryan TD, Louise O'Reilly TD, Senator James Reilly, Senator Lorraine Clifford-Lee

## PPN (COMMUNITY) REPRESENTATIVES

Josy Akwuobi, Rev. Kenneth Lindsay, Eamonn Price (Social Inclusion), Myles Caulfield, Ray Smyth, Peadar O'Kelly (Community & Voluntary) and Maria Tormey (Environment).

## AN GARDA SÍOCHÁNA

Chief Superintendent Wheatley (DMR-W), and Chief Superintendent Curran (DMR-N) who replaced Chief Superintendent O'Brien in September 2017.

## FINGAL COUNTY COUNCIL

Mr. Paul Reid (Chief Executive) and Mr. Liam Burke (SEO Housing Department).

## ACTIVITIES

The Fingal Joint Policing Committee is established under the Garda Síochána Act 2005, and its function is to serve as a forum for consultations, discussions and recommendations on matters affecting the policing of the local authority's administrative area, and in particular to keep under review –

- The levels and patterns of crime, disorder and anti-social behaviour in that area (including the patterns and levels of misuse of alcohol and drugs), and
- The factors underlying and contributing to the levels of crime, disorder and anti-social behaviour in the area.
- This is managed through the Annual Work Programme of the Joint Policing Committee which sets out four strategic areas for collaboration between Fingal County Council and An Garda Síochána.

In 2017, the Fingal Joint Policing Committee met quarterly (17th February; 26th May; 15th September and 1st December) and hosted a series of four public meetings in April at Dublin 15 on 5th April, Sutton on 12th April, Malahide on 19th April and Balbriggan on 26th April. The report from the series of public meetings was agreed by the Committee on 26th May 2017 and published on the website at [www.fingaljpc.ie/FingalJPC](http://www.fingaljpc.ie/FingalJPC)

Reports on  
**Service  
Delivery**

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# Reports on Service Delivery

## Architects

The Architects Department provided architectural design, conservation, urban design, building procurement and quantity surveying services to all departments of the Council during 2017. The department has worked on a wide variety of projects over the year - the provision of new social housing, best use of our existing housing stock and work on public and community buildings.

### SWORDS CULTURAL QUARTER



The Council continued work related to Swords Castle with upgrades to the Chapel building to improve fire safety. An urban design concept for Swords Cultural Quarter was developed proposing a new large public space linking Swords Castle and a proposed civic centre building. Development of a brief for the Swords Civic Centre continued. The brief envisages the development of a new County Library and Arts venue in Swords.

### ARDGILLAN CASTLE

Fire safety improvement and electrical upgrades were completed at Ardgillan Castle in 2017.

### MALAHIDE CASTLE

Conservation works were completed in 2017 on the first floor windows and a section of roof at the Castle.

### NEWBRIDGE DEMESNE



Resurfacing of the farm courtyard was completed in May and won a Commendation for conservation at the 2017 Irish Georgian Society Awards. Site works converting the south courtyard range to provide new visitor and reception facilities continued.

### CASINO MALAHIDE

Tenders were invited in late 2017 for the refurbishment and extension of the building which will house an exhibition related to the Fry Model Railway.

### KELLYSTOWN CEMETERY

Tenders were invited for the first phase of works providing access roads in 2017.

### BALGRIFFIN CEMETERY

Site works commenced in July 2017 on the development of an extension to the facility allowing for improved public facilities and parking.

### OLDER COMMUNITY CENTRES

Condition reports on fifteen older community buildings were commissioned and progressed throughout 2017.

### LIAM RODGERS COMMUNITY CENTRE & SPORTS HALL AT DRINAN



The construction of the Liam Rodgers Community Centre was completed in July 2017.

### CONSERVATION SECTION

Various grant programmes for heritage related works were administered and the Conservation Officer supported other Departments on heritage related issues.

### CIVIC OFFICES GROVE ROAD

Preliminary brief development commenced for the refurbishment of the atrium and public areas at the councils Grove Road offices.

## COUNTY HALL



The re-design of the County hall atrium including new Entrance lobby and a public landscaped area was completed in March 2017.

## SKERRIES LIBRARY



Project briefing and a preliminary design concept for the redevelopment and extension of Skerries Library progressed in 2017.

## SCHOOLS SITES / PILOT PROJECTS / ENHANCED FACILITIES FOR COMMUNITY USE

The Department continued to liaise with Community Department dealing with post-completion issues of existing shared facilities and liaison in connection with new facility at Luttrellstown Community College Dublin 15.

## HOUSING CONSTRUCTION PROGRAMME



The Architect's Department continued to work on the design and procurement of social housing schemes within the County in 2017.

Completion and occupation was achieved for three housing projects:

- 25 dwellings, Racecourse Common, Lusk.
- 2 houses, Patrick's Grange, Ballyboughal.
- 20 Dwellings, Wellview Terrace, Dublin 15.

Ongoing construction work continued during 2017 on two housing projects:

- 49 dwellings in Racecourse Common, Lusk handed over in 2018
- 6 dwellings at Ballyboughal, to be handed over in 2018.

Construction commenced on site for a further two housing projects:

- 24 dwellings at Kilsough Gardens, Castlelands Park View, Balbriggan.
- 20 dwellings at Pinewood Heath, Balbriggan.

Tenders were sought and received for two housing projects:

- 20 dwellings at Rowlestown, County Dublin.
- 42 dwellings at Avondale. Dublin 15.

Consultation in accordance with Part XI of the Planning and Development Act was completed for two housing projects:

- 24 dwellings at Rathbeale Road, Swords.
- 22 dwellings at Church Road, Dublin 15.

Fingal County Council were jointly awarded Best Procurement External Collaboration, Project of the Year, at the National Procurement Awards 2017, for the Rapid Delivery Housing Framework established by the procurement of 20 dwellings at Wellview Terrace.

## PYRITE REMEDIATION

This department is involved in Pyrite Remediation works at Corduff, Blanchardstown.

## INSPECTIONS

Advice continued to be given and inspections carried out for house purchases as requested by the Housing Department. 96 inspections were carried out in 2017.

## HOUSE ADAPTIONS, EXTENSIONS AND SMALL WORKS

50 new accessible showers, 14 new stair-lift installations, 12 external ramps and 6 extensions were completed.

## HOUSING MAINTENANCE

The Department continued to manage the maintenance of the Council's stock of 4,887 council dwellings along with 161 Long Term Lease units; attending to just over 10,791 requests for repair (including requests from the Traveller Accommodation Unit.

An extensive Window and Door Replacement Programme was carried out of over 221 occupied dwellings in Blanchardstown and North County Dublin. The Council has made a claim in the amount of €1,015,791 for these works to the Dept. of Housing, Planning and Local Government.



## Reports on Service Delivery

### Architects

continued

#### ARCHITECTS

Service Delivery Objective	Service Performance Standard	Update
Assist with particular built heritage protection issues including managing the Building Conservation Office and the assessment and administration of grant supports.	Built heritage of the county protected.	Grant programmes completed and targets achieved.
Procure professional expert consultant services and construction services.	Council's procurement procedures are accurately recorded and open to independent scrutiny.	Achieved on all completed projects / ongoing work.
To engage with relevant government departments in relation to budget approvals, administration of grant schemes and policy on the built environment as it relates to the council.	The interests of Fingal protected through effective operation of grants schemes and through input to and interpretation of policy matters.	Ongoing.
To ensure that building projects commissioned by the council meet statutory requirements in relation to Planning, Health and Safety, Building Control and Environmental and Heritage protection.	Practice procedures updated in accordance with changing legislation and accurate project recording.	Standards met and procedures applied on all projects.
To manage and implement efficient cyclical and planned maintenance services for existing Fingal housing stock.	Painting, joinery maintenance and other planned maintenance programmes; Response maintenance services; Mechanical and electrical installations and maintenance.	KPIs achieved.
To manage construction budgets and process contractor claims for payment efficiently and fairly.	Accurate professional budgeting of projects.	Achieved.
Accurate recording of tender prices and claims.	Annual work programme agreed with client departments.	Programmes delivered.
Accurate recording and processing of payments within set timelines.	Ongoing on all projects.	KPIs achieved Voids >1% housing stock.
To provide a quality professional Architectural Service to meet the requirements of the client departments.	Annual work programme agreed with client departments.	Various projects completed and delivery of programmes ongoing.
To provide a service for the efficient management of re-let repair projects to minimise void housing.	Void houses are inspected, tendered and repaired promptly.	Voids >1% housing stock.

# Reports on Service Delivery

## Community Culture & Sports



### COMMUNITY DEVELOPMENT OFFICE

Castlelands Community Centre opened in February. Balbriggan Community College Sports Hall opened in November. Liam Rodgers Centre was officially opened in December.

Fingal PPN participated in:

- A workshop on the County Development Plan.
- A consultation process with Libraries on the Library Development Plan.
- Made a joint submission with the other Dublin PPN's to the Ireland 2040 document.
- Worked with the National Adult Literacy Agency (NALA) to achieve the internationally recognised Plain English standard.



### Holywell Community Centre

In April Snowflakes Autism Support celebrated World Autism Awareness Day with their traditional balloon launch where each Snowflake releases a balloon.

**10th Anniversary of Corduff Sports Centre** in June with a turnout of over 2000 people. Mayor Cllr Mary McCamley and Stephanie Roche attended.

Sportscon, a specialised training module developed for children of all ages and abilities was delivered in 2016. School and community sports programmes included Soccer & Tag Rugby, Indoor Cricket Leagues, Tennis programmes, Women in Sport, Older Active and Sports for People with Disability. A Football and Fitness course, which uses sport and fitness as a means to assist unemployed people to seek employment or further education, was delivered in conjunction with the FAI and in association with BAP.

### Fingal Comhairle na nÓg:



Twenty youth councillors elected in November to represent the voice of young people in Fingal. They discussed topics around Mental Health Issues such as Male Body Image and financial stress on young people along with Promoting Positive Relationships and Cycle Safety.

**Intergenerational Project - "Kaleidoscope"** project where older people are introduced into a preschool setting and in return host the preschool children, in conjunction with Donabate Portrane Community Centre.

### ARTS OFFICE

Part of the Sport Ireland network of Local Sports Partnerships works with a myriad of agencies/organisations to deliver programmes.

### Sports Programmes

Sports Conditioning, a specialised training module developed for children of all ages and abilities continues. Other programmes include Athletics, Soccer, Rugby, Cricket and Tennis, programmes for Older Adults, Young People, Women in Sport, and Inclusive Sports.

### Transition Year Football Development Course:

In partnership with the FAI the Sports Office implemented a pilot TY Football Development Course with 25 students, supported by BAP, Department of Education & Skills, Parents and Clubs.

## Reports on Service Delivery Community Culture & Sports

continued

### Club Development

Assisted clubs through the delivery of courses including Safeguarding Children and Emergency Skills.



### Highlights:

- School & Youth Sports: 77,253 Participants
- Women in Sport: 1,854 participants
- Older Adults: 607 participants
- General Sports: 3,680 participants
- Youth Sports Grants - funding of €85,800.
- "MarathonKids" – 3,000 children participated in the programme
- Funding sought and received from Healthy Ireland and Dormant Accounts through Sport Ireland



### ARTS OFFICE

The Arts Office implemented the actions of the Fingal Arts Plan and agreed a new landmark eight year framework agreement with the Arts Council. Continue work on the Swords Cultural Quarter (S.C.Q) as part of the design team and project team.

Implemented art grant funding schemes, early years, youth & education programmes and commissioning of public art works. Seamus Ennis Arts Centre and Draíocht Arts Centre, owned and funded by the Council, offered a range of events, concerts and educational programmes.

### Youth and Education

- Exploring and Thinking commissioning programme for early years
- Musician in residence programme in schools
- Room 13 Inquiry

### Public Art 2016 Programme

- Infrastructure public art commissions
- Resort Revelations
- The Hide Sculpture

### Other Programmes

- Loughshinny Boathouse
- Studio Award at The RHA
- Artist support Scheme.



### Age Friendly Initiative

#### Age Friendly Alliance

Began the process of developing a new Fingal Age Friendly Strategy.

- **Home Computer Support Service.** DDLETB in collaboration with Fingal Leader Partnership and BAP delivered the training element for this initiative.
- **'Support Coordination Service for Older People'** supported by the HSE and run by ALONE.
- **Walkability Surveys** –in Swords town with the support of people with impaired visual and mobility issues.

### Fingal Creative Ireland Programme Fingal

- Public Information Session to explore opportunities to increase access, engagement and collaboration in arts, creative industries and community activities.
- 'Your Say, Your Way' Creative Conversation with young people



### Cruinniú na Cásca

Family fun and creativity in Swords Castle in April.

### Launch of Creative Ireland Fingal Programme by An Taoiseach Leo Varadkar T.D. in July



### Fingal County Council success at the IPB Pride of Place Awards:

**Seamus Ennis Centre** won a Special Award for "...a place that has ably demonstrated that the arts have a pivotal role in community life"

### Council Community Engagement,

"council that has continuously and actively participated in the growing and shaping of Pride of Place at an All-Island level and has influenced many aspects of the competition. This council, its councillors, chief executive and community staff thoroughly deserve to be recognised."



### Service Indicators 2017:

**Y1:** Participation in the Comhairle na nÓg Scheme: 42% the total number of local schools involved in the local Youth Council/Comhairle na nÓg scheme: the total number of secondary schools in Fingal at 31/12/17 is 31 and the number of second level schools from which representatives attended the AGM is 18.

### Y2: Groups associated with the Public Participation Network (PPN)

The number of organisations included in the County Register at 31/12/2017 was **572** and the proportion of those organisations that opted to be part of the Social Inclusion College with the PPN was **106**.

## COMMUNITY SERVICES – REPORT ON ANNUAL SERVICE DELIVERY PLAN 2017

Service Delivery Objective	Service Performance Standard	Update
Continue to deliver Community Facilities and Community Supports.	1. Delivery of Liam Rodgers Community Centre.	Completed.
	2. Launch of the Mulhuddart Priority Task Group Research.	Completed.
	3. Continued support of existing Community Centres.	Ongoing.
	4. Develop and Implement a new 5 year Strategy with an Annual Action Plan.	In progress, to be completed in 2018.
Continue to implement all actions of the Fingal Arts Development Plan 2013–2017.	Arts Programmes and Artists Support Scheme to be delivered.	Programmes and supports delivered in the areas of arts festivals & events; youth & education programmes.
		Grants for 27 professional artists under the Artists Support Scheme.
Continue to support the work of Age Friendly Alliance.	Develop and Implement a new 5 year framework 2017–2021 with an Annual Action Plan.	Ongoing.
Delivery of Sports Programmes.	1. Continued engagement to deliver programmes for School/Youth Sports Programmes, women in sport, older adult programmes and disability sports.	871 Programmes delivered with 55,950 participants. Sports Disability – 18 Programmes. Training/Education – 90 programmes. Women in Sport – 21 programmes. Older Adult – 14 programmes. School & Youth – 720 programmes. General Sports – 8 programmes.
		2. Develop and Implement a new 5 year Strategy.
Develop a Fingal Integration Policy.	Continue the development of the Fingal Integration Policy Process.	Work in progress, to be completed in 2018.
Support the work of the Fingal Community Network (FCN).	Implement and continue to Develop and review work plan.	Review completed.
Swords Civic Centre.	Continue to work with the interdepartmental team on the development of the Swords Civic Centre.	Meetings attended, work ongoing.

**COMMUNITY SERVICES – REPORT ON ANNUAL SERVICE DELIVERY PLAN 2017 (CONTINUED)**

<b>Service Delivery Objective</b>	<b>Service Performance Standard</b>	<b>Update</b>
To ensure the highest possible standard in the delivery and operation of library spaces.	Further develop and enhance library infrastructure.	Ongoing year on year.
To ensure the libraries budget is spent appropriately and in line with the Council's procurement policies.	Council's procurement and financial management systems accurately record libraries procurement and spending activities.	Ongoing.
To ensure uninterrupted access to library services.	Maintain a six day week service over a network of 10 branches, Local Studies and Archives, mobile and housebound services.	Ongoing.
To further develop and implement Fingal Libraries ICT enhancements.	ICT enhancement continues to underpin an efficient and relevant public library service.	Ongoing.
To further develop strong links and partnerships with outside agencies to underpin libraries' role as a socially inclusive, community, cultural, educational, information and learning centre.	Develop and Implement programmes in collaboration with internal and external stakeholders.	Ongoing.
To maintain a high quality library workforce who receive training and support to deliver services.	Staff deliver services as required.	Ongoing.

# Reports on Service Delivery

## Corporate Affairs & Governance

This department's functions are:

- Corporate Services
- Customer Care
- Procurement
- Higher Education Grants
- School Meals
- Register of Electors
- Corporate Plan 2015–2019
- Internal Audit
- Communications
- Irish Language Scheme
- Emergency Management
- Freedom of Information

### PROCUREMENT

The Procurement Unit ensures that good practice in relation to public procurement is observed and that Council procedures are followed in relation to all purchasing. Compliance with local national and EU procurement rules is monitored and categorised. Key achievements in 2017 included:

- Improved procurement performance and compliance reporting model
- Increased use of e-procurement
- Increased use of collaborative procurement arrangements
- Introduction of procurement functionality in MS4/Purchase to Pay process
- Continued training programme for staff involved in procurement activities
- Continued business engagement with SME's.

### REGISTER OF ELECTORS

The final Register of Electors for 2017/2018 was published on 01/02/2017. The total number of Electors on the final register was 185,476. A draft register of electors for 2018/2019 was published on 01/11/2017. The total number of electors on draft register was 185,505.

### CORPORATE PLAN 2015 – 2019

The Corporate Plan was prepared in 2015 and sets out the strategic direction for Fingal County Council for the five year period 2015–2019. The Plan was reviewed in September 2016 and is in force until 2019.

### INTERNAL AUDIT

Internal Audit strives to improve the effectiveness of internal controls, risk management and governance processes within the organisation. The role of Internal Audit is to provide independent and objective assurances to Management in relation to the existence, adequacy and effectiveness of such controls and frameworks in the areas examined. The work of Internal Audit is governed by an Internal Audit Charter which outlines the roles, authority, responsibilities and scope of internal audit work. The Internal Audit Unit works in close partnership with the Executive Management Team, the Audit Committee and the Local Government Auditor.

### COMMUNICATIONS UNIT

The Communications Unit is responsible for the implementation of Council's Communications Strategy which includes media relations, external communications, internal communications, crisis communications and marketing. During 2017 its activities included:

- Providing communications advice to all departments.
- Providing communications support for Council-run events and campaigns.
- Issuing of press releases, statements, media briefing notes, photographs and audio clips.
- Responding to all queries from local, national and international media.
- Promotion of Council activities and events.
- Management of Council's Social Media accounts.
- Management of content on the Council's website, [fingal.ie](http://fingal.ie).
- Participation in LGMA's 'Tweet Day'.





### COMMUNICATIONS UNIT (CONTINUED)

- Publication of a daily staff messages bulletin.
- Publication of The Raven staff newsletter.
- Management of content on the staff and public information screens.
- Recording and production of videos about Council activities.
- Management and promotion of the Fingal brand.
- Placing of statutory advertisements on behalf of all departments.

### FINGAL LOCAL AUTHORITIES IRISH LANGUAGE SCHEME

Implementation of Fingal County Council's Irish Language Scheme 2015–2018 continued during the year. It aims to improve the Irish language service to the public and so Irish language training was provided to selected staff, improvements were made to the Irish language content of the Website, forms and publications were made available in Irish, and Irish language events for the public were held. Work also commenced on drafting the Council's Third Irish Language Scheme, which will run from 2018 to 2021, and as part of this process there was a public consultation phase during November and December.

### FREEDOM OF INFORMATION

The Freedom of Information (FOI) Act 2014 was introduced to help access official information to records created after 21st October 1998. The act gives citizens the legal right to access information held by public bodies, have official information relating to them amended where it is incomplete, incorrect or misleading and be informed of reasons for decisions that affect them. Details of the information requests submitted and dealt with during 2017 are set out in Appendix XI.

### EMERGENCY MANAGEMENT

The Emergency Management Unit supports Fingal County Council to meet its obligations under "A Framework for Major Emergency Management". Fingal County Council is a Principal Response Agency and works closely with the two other Principal Response Agencies, An Garda Síochána and the Health Service Executive, in regard to all aspects of Emergency Management.

## CORPORATE AFFAIRS & GOVERNANCE – REPORT ON ANNUAL SERVICE DELIVERY PLAN 2017

Service Delivery Objective	Service Performance Standard	Update
To achieve best practice and value for money in procurement.	Council is compliant with Public Procurement requirements.	Corporate Procurement Plan implementation is ongoing. Regular monitoring and reporting on procurement to Executive Management Team.
To ensure effective internal and external communications and the promotion of Council activities.	Implementation of Communications strategy commenced.	Communications Strategy was approved in quarter 1 and is being implemented.
To ensure that data and information held by the Council is protected and accessible.	All requests processed within required timeframes.	Data Protection Policy approved by Executive Management Team. GDPR implementation plan underway. 95% of requests processed on time.
To ensure the effective delivery and transparency of democratic processes within the Council.	All Council meetings serviced and statutory requirements adhered to.	Council meetings, including Area Committees and Standing Committees were appropriately serviced and recorded.
To ensure the provision of good customer service across the organisation.	All customer contacts dealt with and council properties maintained to required standards.	Customer contacts responded to. Council Corporate buildings maintained and improved as required.
To Plan for Major Emergency Management in the County.	Training events arranged, equipment maintained, volunteers trained, facilities inspected and on-going representation at all regional working/ sub groups throughout year.	Fingal Emergency Plan to be fully revised by Q3 2018. Planning of training exercises commenced for 2018. Plan to be developed for relocation of Council Equipment and training facility in Outlands during 2018.
To promote best practice in corporate governance.	Full support to Executive Management Team.	Quarterly Departmental governance meetings held during year. Updates provided to EMT.
To promote good governance through effective internal audit functions.	Audit Plan implemented.	2017 Internal Audit Plan completed. Audit reports approved by CE and presented to Audit Committee. Recommendations from audit reports included on Governance Actions Tracker.
To promote the use of the Irish language through the implementation of the Irish Language Scheme.	Delivery of the Irish Language Scheme Implementation Plan & Improved availability of services through the Irish language.	Review of the current Irish Language Scheme being undertaken in context of new Scheme being introduced quarter 1 2018. Training courses being provided and staff being identified re providing services through Irish.
To uphold the Citizen Charter and good customer service.	Complaints processed within required timeframes.	Work ongoing regarding Customer Plan which is to be completed quarter 2 2018. Customer Care Unit and Atrium in County Hall officially September 2017.

# Reports on Service Delivery

## Economic, Enterprise & Tourism Development

### TOURISM

The Fingal Tourism Development Office launched the Council's Statement of Tourism Strategy 2017-2022 in March 2017.

A key focus in 2017 was on digital marketing and the launch of six websites.

The Council continued to work in close partnership with Fáilte Ireland including on the Dublin Breath of Fresh Air proposition for the region.

Fingal Tourism manages four Tourist Information Offices in Swords Castle, Malahide, Howth and Balbriggan, assisting in excess of 300,000 visitors per year.

### EVENTS

The Events Unit supported over 50 events and festivals across the County in 2017.

Events directly managed by the Events Unit in 2017 included:



- St. Patrick's Day Festivals, Swords, Blanchardstown and Balbriggan
- Dublin Bay Prawn Festival, Howth
- Generation Dublin Urban Music Festival, Blanchardstown
- Criunniú na Cásca Easter Market, Swords Castle
- Baldoyle Mayfest
- Flavours of Fingal County Show, Donabate
- Swords Summer Festival
- Blanchardstown Family Fun Day
- Fingal Fleadh & Fair, Swords
- Fingal Festival of Fire, Swords
- Christmas lights, Swords, Balbriggan & Blanchardstown

### HISTORIC PROPERTIES

Implementation of the Council's Historic Properties Strategy continued. Key milestones include:

- Completing the procurement process for a new operator contract for Malahide Castle and Newbridge House.
- Completing the procurement process for the cafe at Newbridge House.
- Consultants appointed to undertake a Business Development Strategy for Bremore Castle.
- Consultants engaged to undertake a feasibility study for Shackleton's Mill.

### CAPITAL WORKS DURING 2017 INCLUDED:

- New café and visitor facilities at Newbridge House
- Electrical Works and widening of door in the Chapel in Swords Castle

### LOCAL ENTERPRISE OFFICE FINGAL FUNDING APPROVED

During 2017, LEO Fingal approved grant aid to 36 businesses totalling €761,000, a 9% increase year-on-year. This funding created over 70 immediate jobs, with 240 forecast to be created within the next 36 months.



## TRAINING PROGRAMMES



In 2017, 13 Start Your Own Business Programmes were delivered to 154 participants in addition to a range of training workshops. LEO Fingal also supported the Dublin Food Chain and Food Academy.

### OTHER SUPPORTS

LEO Fingal approved 107 mentoring assignments during 2017. 663 would-be-entrepreneurs also attended the weekly Business Advice Clinics.

### LOCAL ENTERPRISE WEEK

Local Enterprise Week was held during March.



### STUDENT ENTERPRISE PROGRAMME

The Fingal Student Enterprise Awards Programme continued with over 2,500 second and primary-level students taking part.

### IRELAND'S BEST YOUNG ENTREPRENEUR

Fingal ran the "Ireland's Best Young Entrepreneur" competition in 2017, with three winners of investments totalling €50,000 emerging. Two of these winners, Kevin Kelleher from Ostoform in Malahide and Alan Hickey from WeBringg in Castleknock, subsequently won their categories in the Dublin Regional finals.

### PROPERTY SERVICES DIVISION

#### Property Acquisition

The Property Services Section continued to progress the acquisition and disposal of school sites.

### DEVELOPING AND MANAGING INDUSTRIAL PARKS

The Council continued its programme of development and management of Industrial Parks at Damastown, Cappogue, Stephenstown, College Business and Technology Park, Blanchardstown and Turvey. The Council continued to undertake a programme of operational investment and a marketing campaign to attract new investment into the Dublin Enterprise Zone.

## SOCIO-ECONOMIC DEVELOPMENT

### Local Community Development Committee (LCDC)

The LCDC has fulfilled its role in overseeing the implementation of the Social Inclusion and Community Activation Programme (SICAP). The LCDC also provides members of the Dublin Rural Local Action Group (LAG).

### FINGAL LOCAL ECONOMIC & COMMUNITY PLAN 2016 – 2021

A number of key actions in the LECAP were advanced during 2017:

- Economic analysis of the impact of the Council in terms of employment creation, economic output and other variables
- Healthy Ireland initiative.
- Town and Village Renewal Scheme.
- An analysis of affluence and deprivation was completed.



### SOCIAL INCLUSION & COMMUNITY ACTIVATION PROGRAMME (SICAP)

A new tender was completed for SICAP in 2017. Delivery highlights for 2017 include -

- 1,650 people and over 75 community groups assisted.
- Over 500 people participated in lifelong learning courses
- Over 300 people progressed along the education continuum
- Over 200 new businesses were supported creating almost 225 jobs

### LEADER—RURAL DEVELOPMENT PROGRAMME

The allocated fund for the LEADER Programme in the Dublin Rural Area for the period 2014–2020 is €6.42 million. Several grant calls were issued in 2017 across areas including Food and Accommodation provision. In 2017 projects totalling €435,000 were approved.

## Reports on Service Delivery Economic, Enterprise & Tourism Development

continued

### ENTERPRISE CENTRES

Fingal County Council continues to support three Enterprise Centres in the County, Drinan (Swords) BASE (Mulhuddart) and BEAT (Balbriggan). Occupancy rates at the Council's three enterprise centres remained high in 2017 supporting 66 businesses and 331 jobs.

### POLICY PROGRAMME 2017

#### Anticipating Brexit Challenges for Fingal:

The LEO has introduced initiatives that will assist businesses with challenges posed by Brexit.

**Local Enterprise Plan 2017:** The Local Enterprise Plan 2017–2020 is completed and the LEO is working to achieve the goals therein.

**Fingal Agri-food Policy:** Work on the Fingal Agri-food Strategy progressed in 2017 and will be completed by Q2 2018

**Economic Impact of Fingal Budget 2018:** The full economic impact of the Council's Annual Budget was presented to the Members.

**Fingal Skills Strategy:** Work on the Fingal Skills Strategy progressed in 2017 with the preparation of an initial draft. This strategy will be finalized in Q2 2018.

## ECONOMIC, ENTERPRISE AND TOURISM DEVELOPMENT – REPORT ON ANNUAL SERVICE DELIVERY PLAN 2017

Service Delivery Objective	Service Performance Standard	Update
Achieve the objectives set out in Fingal's Local Community & Economic Plan (LECP) in a manner that both reflects and supports the implementation of the existing Regional Planning Guidelines, proposed Regional Spatial and Economic Strategies and wider economic, enterprise and tourism policies at a regional and national level.	Deliver 2017 Actions in LECP. Promote DEZ. Promote investment in Stephenstown & Balbriggan. Deliver a medium-term skills strategy for Fingal.	2017 actions delivered.  Ongoing promotion of DEZ is underway.  Construction has begun on Stephenstown Link Road. Balbriggan Action Plan Project inception.  Development of skills strategy ongoing. Completion date Q2 2018.
Channel a range of supports to local businesses in Fingal.	Deliver business advice and screening clinics. Organise and successfully deliver Fingal Enterprise Week. Circulate e-zines and information to subscribers. Channel supports to microenterprises. Deliver training to local businesses.	Business development workshops delivered to 515 clients.  Enterprise week held.  Business clinics delivered to 663 clients.  €761,000 in financial aid delivered.  192 trading online vouchers delivered (since '14).  164 start your own business courses delivered.

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## ECONOMIC, ENTERPRISE AND TOURISM DEVELOPMENT – REPORT ON ANNUAL SERVICE DELIVERY PLAN 2017 (CONTINUED)

Service Delivery Objective	Service Performance Standard	Update
Co-ordinate, manage and oversee the implementation of local community development programmes including the government's Social Inclusion Community and Activation Programme (SICAP) and LEADER.	Oversee SICAP roll-out. Act as financial partner for LEADER.	SICAP headline indicators satisfied.  LEADER financial partnership successfully implemented.
Implement the Fingal Tourism Strategy, 2015–2018.	Deliver 2017 Tourism Strategy Actions. Deliver 2017 Programme of events. Reform governance of heritage properties.	Strategy reviewed and updated. 2017 actions delivered.  Successful and safe programme of events delivered.  Operation of Malahide Castle and Newbridge House and Farm successfully tendered.
Support the work of the local Community Development Committee (LCDC) and Economic, Enterprise & Tourism SPC.	Ensure all documents issued to SPC members 1 week in advance Agree and deliver SPC work programme to schedule Support LCDC meetings.	Standards achieved.

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# Reports on Service Delivery

## Environment & Water Services

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### ENVIRONMENT

Functions in this Division include landfill operation and aftercare, waste management planning, waste regulation, monitoring and enforcement, water pollution, litter enforcement, air quality and noise pollution, environmental awareness and climate change action co-ordination.

### RECOMMENDED MINIMUM CRITERIA FOR ENVIRONMENTAL INSPECTIONS (RMCEI) PLAN

The RMCEI Plan 2016 was implemented through the combined resources of the Environment Division to ensure the efficient monitoring and implementation of environmental legislation.

### WASTE ENFORCEMENT / LITTER CONTROL

Environment Division continue to monitor and enforce Waste Regulations and Litter Pollution Acts. The following were carried out in 2017:

- 78 enforcement actions were initiated for breaches of the Waste Management Acts
- 10 waste tyre inspections
- 2 Waste Facility Permits were issued/ reviewed
- 47 inspections under the Packaging Regulations 2014
- 63 inspections carried out under the European Waste Electrical and Electronic Equipment Regulations 2014
- 33 food waste inspections
- 922 litter fines were issued
- 205 files were prepared for prosecution
- 125 inspections under the solid fuel regulations (S.I. 326 of 2012)

### AIR QUALITY / NOISE CONTROL

This is provided on an agency basis by the Health Service Executive (HSE) Environmental Health Officers (EHO's).

Noise mapping was completed following a review and update of all data inputs to the noise model and following extensive consultations and workshops under the supervision of EPA, supported by national census information and a topology model from Ordinance Survey of Ireland (OSI). Inspections of fuel stores continued under the Solid fuel Regulations (2012)

### WATER POLLUTION CONTROL

The 2nd Cycle River Basin Management Plan arising from the 2003 Water Framework Directive will run from 2018 to 2021 within a three tier governance structure. Fingal County Council is part of a revised single National River Basin District at Tier 3 of the structure whose primary objective is to achieve compliance with statutory obligations set out in the Directive relating to surface, ground and coastal waters, including the implementation of the 2008 Bathing Water Regulations.

### WASTE MANAGEMENT PLAN – EASTERN MIDLANDS REGION

Fingal County Council continues to implement the Regional Waste Management Plan 2015–2021.

New Regional Lead Authorities (NLA's) were formed in 2016, with Dublin City Council taking up the role for the Eastern Midlands Region Waste Management Office. All enforcement priorities are now set by the Waste Enforcement Regional Lead Authority (WERLA), which is also based in Dublin City Council.

### LANDFILL RESTORATION AND AFTERCARE

Fingal County Council is currently responsible for the management of 2 licences issued by the Environmental

Protection Agency (EPA) for Balleally and Dunsink Landfill sites.

### HISTORIC LANDFILLS

Fingal County Council is currently responsible for site investigations in 12 historic / legacy landfills.

### RECYCLING AND RECOVERY OPERATIONS

The Council operates two civic amenity sites (Estuary & Coolmine); a network of 61 bottle banks throughout the county and 26 clothes banks.

A Waste to Energy recovery facility to service the four Dublin LAs at Poolbeg was fully commissioned in September 2017. This facility was developed and is operated under an agreement between the four DLAs and the Service Provider, Covanta.

### ENVIRONMENTAL AWARENESS

Fingal County Council employs an Environmental Educational Officer to promote environmental awareness programmes, such as Green Schools, Fingal's Cleaner Communities Competition, National ReUse Month, Green Dog Walker, Adopt a Patch, and Fingal's Green Christmas Campaign 2017.

### Climate Change

Following the publication of a joint "Draft Strategy Towards Climate Change Action Plans" by the 4 Dublin Local Authorities, workshops were held for the 4 Dublin Local Authorities to agree a draft Climate Change (Mitigation and Adaptation) Action Plan. A peer review of the draft plan was undertaken and the plan is currently undergoing internal review.

## ENVIRONMENTAL & WATER SERVICES – REPORT ON ANNUAL SERVICE DELIVERY PLAN 2017

Service Delivery Objective	Service Performance Standard	Update
Co-ordination of Climate Change Adaptation Plan.	Progress on development of Plan.	Draft plan prepared and undergoing review.
Ensure contracts are operating satisfactorily at Estuary and Coolmine Recycling Centres and at bring banks. Identify sites for bring banks.	Number of sites identified for bring banks.	No viable new sites identified. Number reducing due to local pressures.
Implement the Eastern-Midlands Region Waste Management Plan 2015–2021.	Effective delivery of actions under the Plan as set out by Regional Lead Authority.	Awareness initiatives roll out ongoing.
Landfill Operation and Aftercare.	Compliance with EPA Licences, Implement Programme of Specified Engineering Works.	Compliance assured through regular monitoring. SEW works ongoing.
Monitor Air and Noise Pollution.	Monitor Air Quality. Produce ~Round Three Noise Maps. Draft Environmental Noise Action Plan 2018–2023.  Meet Targets set out in RMCEI Plan.	Noise Mapping completed. Draft Noise Action Plan underway.
Monitor and Enforce Waste Regulations.	Investigate all environmental complaints and meet inspection targets set out in RMCEI Plan.	ELV inspections including Multi agency inspection carried out.
Monitor Historic and Legacy Landfills.	Review current information on known/suspected sites in conjunction with site visits.	Ongoing site investigation at two historical sites and ten visits made to legacy sites.
Operate Dog Warden and Pound Service.	Control of Dogs Act implemented.	Service being provided in line with legislation.
Operate Litter Warden Service.	Litter Pollution Acts implemented.	Service being provided in line with legislation.
	Control of Horses Act implemented.	Service being provided in line with legislation.
Provide Horse Seizure and Pound Service.	Control of Horses Act implemented.	Service being provided in line with legislation.
Water Quality Protection.	Maintain and Improve water quality in accordance with obligations under the Water Framework Directive and meet monitoring targets as per RMCEI Plan.	Full Compliance with EPA requirements. Agreed actions with EPA for 2018–2021 RMBP.
Provision of water services on behalf of Irish Water.	Provision of water services, including delivery of capital projects, on behalf of Irish Water is in accordance with 12 year Service Level Agreement, agreed protocols and Annual Service 2017. This is the third year of the SLA implementation.	Service ongoing. Capital projects on target.

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# Reports on Service Delivery

## Finance

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The Finance Department deals with the short and long term financing of the Council's operations both of a Revenue and Capital nature.

This involves:-

- monitoring and controlling income and expenditure in all areas
- arranging borrowing and leasing requirements
- treasury and cash flow management and
- ensuring that statutory and financial accounting principles are complied with.

The Council's revenue or day-to-day expenditure is defrayed from sources such as:-

- Commercial Rates
- Government Grants
- Local Property Tax
- Housing Rents
- Planning application fees
- Non principal private residence charges

The amount of money available for capital or infrastructural developments is dependent on State Grants, Local Property Tax, borrowing and/or development levies.

The main functions of the Finance Department include:-

- Preparation of the Annual Budget
- Preparation of Annual Financial Statement
- Financial Management and Control
- Revenue Collection – commercial rates, entry year property levies, non-principal residence charge
- Payment of accounts
- Payroll administration
- Insurance and claims administration
- Cash Office operations

### **PROMPT PAYMENT OF ACCOUNTS ACT 1997**

The Prompt Payment of Accounts Act 1997 and the European Communities (Late Payment in Commercial Transactions) Regulations 2002 aims to ensure that all Public Bodies and Contractors on public sector contracts pay amounts due to suppliers promptly. In the event of a payment not being made within a 30 day period from the date of receipt of their valid invoice, there is an obligation to pay an interest penalty.

In accordance with Government decision S29296 coupled with the National Recovery Plan and the EMU/IMF Programme of Support for Ireland, Fingal County Council operates the 15 day prompt payment rule.

Constant monitoring of the level and nature of outstanding invoices was conducted throughout the year and action was taken where appropriate to ensure that the Council met all prompt payment deadlines.

In the course of the year 2017 €6,336.87 interest penalties were incurred by the Council and 91% of invoices were paid within 15 days.

## FINANCE – REPORT ON ANNUAL SERVICE DELIVERY PLAN 2017

Service Delivery Objective	Service Performance Standard	Timetable for Delivery
Active Debt Management (Rates/PEL/NPPR).	Ongoing / % collected.	Rates - National Target collection set by CCMA will be met PEL - On target NPPR - % Collection will exceed budget.
Effective Management of Liability Claims and Insurance Policies.	Review claims and property schedules annually.	The 2017 claims and property schedule reviews were completed.
Ensure Budgets are reviewed and monitored.	Quarterly Budget Reviews/Budget is on line at year end.	The capital and revenue programmes were monitored on a quarterly basis.
Production of 3 Year Capital Programme.	To Members by 31st December.	Finance fulfilled the statutory requirement of delivered the three years Capital Programme for 2018–2020.
Production of Annual Budget.	By Statutory Date.	A balanced budget was produced for 2018.
Production of Annual Financial Statement.	Publication of the Annual Financial Statement by 1st July.	The 2016 Annual Financial Statements were produced which had a small surplus.
The Management of Accounts Payable, Payroll and Treasury Management Cash Outflows.	To ensure all outgoing payment are valid.	Accounts Payable - Controls in place to minimise exposure to fraud. Audit of controls was undertaken during 2017. Preparations for the migration to My Pay are currently ongoing. No significant overpayment or underpayment were encountered. The Council's financial resources were prudently managed in 2017 and the Overdraft Accommodation was not availed of.

# Reports on Service Delivery

## Housing



### HOUSING DEVELOPMENT/ CONSTRUCTION

The Council continues to work towards the delivery of social housing units as set out under the Social Housing Strategy 2020 and the Action Plan for housing and homelessness - Rebuilding Ireland. During 2017 a total of 1258 social housing units were delivered under a range of housing delivery mechanisms including, the construction programme, leasing programme (RAS and LTL), acquisitions programme including acquisitions under Part V agreements, void stock management/turnaround and the Homeless HAP Scheme. The Council also works in partnership with Approved Housing Bodies in the delivery of social housing units through the Capital Advance Leasing Facility (CALF), Mortgage to Rent and Capital Assistance Schemes.

### HOUSING ADAPTATION GRANTS

The Strategic Plan for Housing People with a Disability 2017-2020 was completed during 2016. It was prepared by the Fingal Housing and

Disability Steering Group, comprising multi agency stakeholders. The Strategy will help to inform and guide housing provision for those with a disability, thereby facilitating easier access to a wide range of housing options, appropriate to specific needs.

### HOUSING STOCK

#### Rental

At 31st December 2017 the Council had 4,887 social properties and 161 long-term lease properties. The budgeted Rental income from these properties was a total of €16,100,000.

#### Loans

At 31st December 2017, there were 1,507 live accounts and they yielded €15,704,069 in total payments received for the year.

### ESTATE MANAGEMENT

#### Anti-Social Behaviour Strategy:

The ASB Strategy sets out the Council's policy and procedures for the prevention and reduction of anti-social behaviour in Fingal's housing stock and

estates. Fingal County Council Estate Management Section administers and implements the Anti-Social Behaviour Strategy with the support of Housing Inspectors and Housing Welfare Officers.

- 741 allegations regarding Anti-Social Behaviour and potential breach of tenancy were received during 2017.
- Vacant possession of 9 anti-social tenancies was recovered.
- Inspections carried out by the Housing Inspectors – 2,486.
- 73 Case Referrals for Housing Welfare Officer supports.

#### Revenue Expenditure:

Provision was made for €5m revenue expenditure on response maintenance and general upkeep of the Council's Housing Stock and estates during 2017. A further €1.6m provision was made in respect of the Traveller Accommodation Unit's response maintenance programme:

- 10,791 response maintenance requests were received during 2017.
- 4,305 boilers were included in the Council's Boiler Servicing Programme.
- 437 dwellings received garden maintenance and grass cutting undertaken (senior citizens and vulnerable tenants) under the grass cutting programme.

Estate Improvement Works were undertaken at a number of locations to deal with laneway issues and to alleviate problems at anti-social behaviour black spots.

## HOUSING SUPPORT

### Housing Assistance Payment (HAP)

The Housing Assistance Payment (HAP) scheme was launched in Fingal County Council on the 1st March 2017 with 469 HAP tenancies put in place.

### Capital Expenditure:

Capital expenditure was incurred on planned maintenance programmes and other improvements some of which are outlined below:

- Re-Let Repairs completed with grant funding received from the DHCLG in respect of 141 dwellings in the amount of €1.3m.
- 189 dwellings received central heating installation and boiler upgrading works.
- 448 dwellings underwent painting and joinery works under the cyclical maintenance programme.
- 221 dwellings – windows, and where necessary doors, replaced under the Window and Door Replacement Programme.

### ALLOCATIONS

Allocations of Housing Support took place during 2017 as follows:

Standard housing stock (casual vacancies)	97
Standard housing stock (new purchase)	70
Part V	12
New build	35
Rental Accommodation Scheme (RAS)	29
RAS in situ	25
Voluntary (Casual vacancies)	58
Voluntary (new build)	162
Mainstream HAP	469
<b>Total Allocations</b>	<b>1224</b>
Long Term Lease	32
Homeless HAP	149
<b>Total Allocations</b>	<b>550</b>



### HOMELESS

Our homeless support team continue to offer support to those in homeless circumstances with a Tenancy Protection Service provided in conjunction with Threshold. During 2017, the homeless circumstances of 249 households (families\couples\singles) was alleviated through the varying forms of social support with an additional 246 Homeless HAP (families\couples\singles) tenancies also provided under the Dublin Region Homeless Executive Homeless HAP scheme.

Spring and Winter Rough Sleeper Counts were conducted. On the night of the Winter Rough Sleeping Count, 7th November 2017, 6 rough sleepers were located. Support is offered to rough sleepers from the Council's Homeless Support Team in liaison with the Rough Sleeping Intake Team operated by Focus Ireland and the Peter McVerry Trust.

### TRAVELLER ACCOMMODATION

The 2017 Annual Count of Traveller Families showed that a total of 509 families are resident in the County. Fingal County Council provided 27 units of standard accommodation to Travellers in 2017. Fire Safety Training was provided on site on three occasions in 2017. Fingal County Council issued 16 Caravan loans in 2017.

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## Reports on Service Delivery

### Housing

continued

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#### HOUSING SERVICES - REPORT ON ANNUAL SERVICE DELIVERY PLAN 2017

Service Delivery Objective	Service Performance Standard	Update
Efficient Housing Vacancies / Voids Turnaround.	Less than 1% voids at all time.	Standard achieved.
Implement the actions under the Traveller Accommodation Programme 2014–2018.	Actions implemented.	Fire prevention measures, identified under an audit on Traveller Specific Accommodation, were implemented during 2017.
Implement the Social Housing Strategy 2020 to increase the supply of housing in the County.	Housing Strategy targets exceeded 2015–2017.	2,241 homes delivered to December 2017.
Manage & deliver homeless services including prevention services in accordance with the Dublin Homeless Action Plan.	Localised assessment, information and support services in place- Demand Led.	To December 2017: <ul style="list-style-type: none"><li>• 495 lettings to homeless households inclusive of Homeless HAP tenancies,</li><li>• Additional Weekly Homeless prevention clinics provided in partnership with Threshold.</li></ul>
Management & Maintenance of Housing Stock.	Planned Preventative Maintenance Programme.	To December 2017: <ul style="list-style-type: none"><li>• Windows and doors programme.</li><li>• Upgrading works completed to 221 houses.</li><li>• Scheme painting programme.</li><li>• 448 houses completed.</li></ul>
Administration of the Housing Assistance Payment Scheme.	Introduction and administration of the HAP Scheme in Fingal.	Launched in Quarter 1 2017 <ul style="list-style-type: none"><li>• 469 tenancies in place December 2017.</li></ul>

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# Reports on Service Delivery

## Human Resources

The Human Resources Department continued to collaborate with the Directorates on various projects to maintain efficiency and service delivery throughout the Council.

The Health and Safety Unit for the 7th consecutive year received two awards in the National Irish Safety Organisation's Annual Occupational Safety Awards. In recognition of our safety management work practices in service provision, we were awarded the Distinction Award and also awarded a Consistent High Achiever Award.

### STAFFING RESOURCES

Fingal County Council employed 1,278 staff (FTE) at year end 31/12/2017 as detailed in the following table:-

	Total
Management	8
Administration	509
Professional/Technical	265
Outdoor	496
Total	1,278

### RETIREES

46 staff retired from the Council in 2017.

### STAFF TRAINING

199 Training courses were run in 2017 resulting in the provision of 2,186 Training Days to staff.

57 employees availed of the Staff Education Scheme in 2017

### INDUSTRIAL RELATIONS

The Council continued to maintain its good industrial relations record.

### HEALTH & SAFETY

The following activities were carried out during 2017:

- 300 safety inspections
- 45 safety audits

### NETWORK FINGAL FORUM (FINGAL'S WORKPLACE PARTNERSHIP COMMITTEE)

The Network Fingal Forum was engaged in the following projects and initiatives during 2017:

- Remembrance Ceremony
- Staff Calendar
- St. Patrick's Day parade
- Health & Safety Week
- Corporate Wellbeing Stands and Corporate Health Checks for staff
- Transition Year Programme for Fingal County Council

## HUMAN RESOURCES - REPORT ON ANNUAL SERVICE DELIVERY PLAN 2017

Service Delivery Objective	Service Performance Standard	Update
To foster and embed an effective performance management and development culture in the organisation.	PMDS implemented as normal business process.	PMDS operating as normal business process.  Competency Framework roll out to all staff commenced.
To maintain a harmonious and high-trust work environment and culture.	No days lost due to industrial disputes good attendance patterns.	No days lost to industrial action.  Work absences not affecting service delivery.
To optimise the availability and skills of the Council's human resources.	Timely Recruitment of staff.	35 recruitment competitions held to fill vacancies.
To promote a safe and healthy work environment.	A reduction in the number of Serious Workplace Accidents.	0.11% of attendance days lost to work place accidents.

# Reports on Service Delivery

## Information Technology

The Information Technology (IT) Department is responsible for the strategic use of information technologies in Fingal County Council to support business areas in delivering their objectives through improved efficiencies and effectiveness.

The provision of services to citizens, staff and elected public representatives is enabled through multiple channels such as front desks, mobile devices, Internet and using technologies such

as GIS and Web 2.0. These digital technologies enable transformational change in the delivery of Fingal County Council services.

### SBIR CHALLENGES

Fingal Council led a Wayfinding SBIR challenge in 2017 along with our partners in Smart Dublin and Grangegorman Development Agency.

The Wayfinding challenge sought innovative solutions to getting around

urban environments using Main Street, Swords as a pilot area. Four companies were selected for Phase I. The challenge will continue with Phase II in 2018.

The Council also partnered in the Illegal Dumping SBIR challenge with the other three Dublin Local Authorities. Six companies were selected for Phase I.

### IT PROJECTS

The IT Department successfully completed 18 projects in 2017 including –

### DEVELOPMENT PLAN

#### Development Plan

The Fingal Development Plan 2017-2023 process successful concluded in 2017. The IT programme of works aimed to digitally enable the Development Plan process. As a result, there was a significant increase in online submissions and all Council business in relation to the Development Plan process was conducted digitally.

### HR/PAYROLL/SUPERANNUATION SYSTEM

#### HR/Payroll/Superannuation System

The implementation of the national HR/Payroll/Superannuation system for Fingal continued in 2016. HR & Timesheets were Phase II & III of the project and were successfully implemented in 2017.

### Cyber-Security

The global Wannacry ransomware attack occurred on Friday 13th May. While Fingal County Council was not infected by this attack, a comprehensive review of cyber security measures was carried out. June was

## WAYFINDING

SEEKING **SMART**, LOW COST SOLUTIONS...

**CHALLENGE: GETTING ABOUT IN DUBLIN**

**FOR USE INDOORS AND OUTDOORS**

**GET FROM A TO B EASILY AND ON TIME**

**DELIVER AN ENHANCED VISITOR EXPERIENCE**

**ALIGN WITH THE PRINCIPLES OF UNIVERSAL DESIGN**

**APPLY HERE: WWW.SMARTDUBLIN.IE**

**€200,000 IN FUNDING AVAILABLE**

Logos: Enterprise Ireland, Dublin City Council, Grangegorman Development Agency, Smart Dublin, DLR, Dublin City Council, Dublin City Council, Dublin City Council

## ILLEGAL DUMPING

SEEKING **SMART**, LOW COST SOLUTIONS...

**CHALLENGE: REDUCE URBAN & RURAL ILLEGAL DUMPING IN THE DUBLIN REGION**

**SOLUTIONS SOUGHT: PREDICT, TRACK & DETER**

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designated Cyber Security month and all staff attended briefings to ensure that the risks posed by cybercrime are understood and that best practice is followed.

### Firewalls

The Councils Firewalls were replaced and increased resilience implemented.

### Corporate Business Planning

The Corporate Business Planning system was implemented to manage the Service Delivery and Operational Plans.

### SHARED INITIATIVES

The Council continued its active participation in the regional Smart Dublin initiative which incorporates the Dublinked data-sharing project. The Smart Dublin strategy was published in 2017.

Fingal County Council represents the Local Government sector on the National Public Bodies Working Group on Open Data.

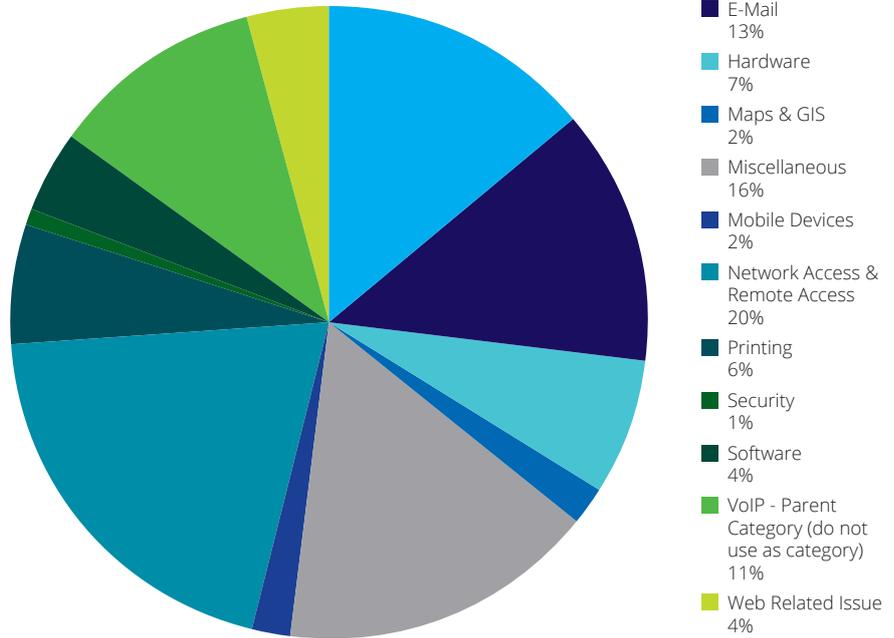
### IT OPERATIONS

The Department maintained and supported the information technology and communications infrastructure for Fingal County Council throughout the year including the network, server infrastructure, business systems and computing devices.

### Service Desk Statistics

Call Statistics	2017	2016	2015
Service Desk Calls Logged	4,481	5,025	5,190
Average calls per month	373	419	432
Average calls per day	12	14	14
Resolved with 24 hours	53%	52%	60%

### SERVICE DESK CALLS 2017



### Online Statistics

#### Website

- 3,486,890 Page Views
- 1,402,702 Visits

#### Webcasting

- 214,737 Views

#### Twitter

##### @fingalcoco

- 13,195 Followers
- + 1,796 Followers Change
- 2,102 Tweets
- 3,307,856 Impressions

#### Facebook

##### fingalcoco

- 10,008 Followers
- 9,945 Page Likes
- + 2,789 Page Likes Change
- 606 Posts
- 4,137,135 Impressions

**INFORMATION TECHNOLOGY REPORT ON THE ANNUAL SERVICE DELIVERY PLAN 2017**

<b>Service Delivery Objective</b>	<b>Service Performance Standard</b>	<b>Update</b>
Analysis, design and deployment of secure IT systems to support business processes.	Analyse requests and deliver approved IT systems efficiently.	Business Value of IT appraisal procedure continues for evaluation and prioritisation of IT projects. Development of associated project standards underway. 21 projects successfully completed with 55 currently in flight. Development Plan project completed in February 2017. HR/Payroll projects including CorePersonnel and CoreTime have completed on target and preparation is underway for move to MyPay in March 2018.
Deliver an efficient support service for our Staff and Councillors.	Provide support service for c. 1500 Staff, 40 Councillors and other public representatives.	All Full Council meetings supported with 1 hour on site support. Service Desk calls closed within 24 hours above target. Target availability was achieved for 96% of applications. Significant infrastructure projects including firewall upgrade and LAN/WAN hardware.
Encourage sustainable business change through design for digital.	Increased enabling of Citizen access to information and services at a time and place of their choosing.	Increased usage and improved functionality of online consultation portal. Implemented innovation challenges through Smart Dublin using Enterprise Ireland SBIR process.
Produce Digital Strategy.	Digital Strategies created and adopted.	Progress made in relation to national broadband plan including process for the development of Digital Strategy. Digital Strategy Manager position advertised.
Promote a culture of continuous improvement.	Underlying patterns in processes and behaviours are reviewed and critiqued on a regular basis, and changes implemented as required.	Internal staff awareness campaign regarding ICT security and best practices delivered. Service Design Approach adopted for Intranet project.
Promote innovation solutions through the mediums of Web, GIS, CRM, Data Analytics, BPI, Open Data and Knowledge Management.	Innovative solutions provided for Corporate Value, Citizen Value and value for Elected Members.	Implementation of new data analytics software. Development of Executive Mgmt. dashboard and KPI reporting.

# Reports on Service Delivery

## Law

The Law Department provides a comprehensive in-house legal service to the Chief Executive and all of the Council's Departments relating to the broad and varied range of statutory functions.

These services include:

- Advising and consulting with Council departments in relation to the regulatory framework governing local authorities.
- District Court proceedings on a weekly basis in relation to code enforcement.
- Litigation services relating to matters such as contract law and procurement, disputes in relation to land, debt collection including rates collection, judgements and judgement mortgages, injunctions including statutory injunctions, public and employers liability claims, housing repossessions for non-payment of rent/mortgage and antisocial behaviour, personal injury litigation and trespass.
- Conveyancing and property management services dealing with acquisitions and disposal of Council properties including clubs and community centres, agreements/licences, commercial leases of the Council's industrial sites, dedications of open spaces, equity buy outs, first



registrations, loans and mortgages, shared ownerships, tenant purchases under the sales schemes, voluntary housing schemes.

- Providing training to Council Departments.
- Judicial Review.
- Representing the Council at arbitrations and oral hearings.

The provision of legal services involves regular communications with external bodies such as Court Services, Property Registration Authority, Government Departments, members of the legal profession and other consultants.

Internally, staff interact actively with client departments, both individually and in teams, to ensure the provision of a comprehensive, inclusive legal service and legal risks are minimised.

Review and upgrade of the department's case management system continued in 2017, which has proved an effective tool in the provision of legal services. In 2017 ongoing training was provided to staff who attended a broad range of courses in the areas of professional development, legal knowledge and I.T.

### LEGAL SERVICES – REPORT ON ANNUAL SERVICE DELIVERY PLAN 2017

#### Service Delivery Objective

To provide legal services to the Chief Executive and all Council Departments.

#### Service Performance Standard

Legal services provided across range of Departments and Services.

#### Update

Ongoing.

# Reports on Service Delivery

## Libraries

Fingal Libraries attracted 1.14 million visitors (3.86 per head of population) to its 10 branch libraries, 4 mobile libraries and Local Studies and Archives service in 2017. Over 1 million transactions were carried out to borrow books, CDs and DVDs and to access digital resources such as ebooks, emagazines and newspapers. The cost of providing the service was €11.63m\*, which is an investment of €39.29 by the Council for every citizen in the County.

### LIBRARY DEVELOPMENT

In 2017 work began on the consultation phase of a 5 year Library Development Plan. There was extensive engagement with a diverse range of stakeholders through surveys, focus groups and meetings. The plan will be published in 2018.

The Libraries Department also started to develop a strategic brief for a County Library at the new Swords Civic and Cultural Centre.

### FUNDING FOR LIBRARIES

Fingal Libraries received €106,000 from the Department of Rural and Community Development to extend self-service facilities to more Libraries. Also in 2017, Fingal Libraries were awarded a €50,000 grant from Science Foundation Ireland to roll out an extensive STEM (Science, Technology, Engineering, Maths) programme in 2018.

Since May 2017, under the Libraries Ireland banner, members of Fingal Libraries have access to 15m items in 333 library branches across the country, through shared national library management and book distribution systems. Readers can reserve books online or at their local branch library,

and have them delivered to their nearest library free of charge.

### EUROPE DIRECT CONFERENCES

The Europe Direct Centre (ED) at Blanchardstown Library provides information and a forum for discussion on the EU. As part of the ED 2017 programme of events, staff at the Library organised 2 successful conferences – Women in Politics and Brexit: Moving into the new Europe for SMEs.

### WORK MATTERS

Work Matters, a national business, enterprise and employment support service which has operated at Blanchardstown Library since 2015 was extended to Balbriggan Library in 2017. The first Fingal Libraries Work Matters Expo took place in November and the programme included interactive workshops, and advice from employment and enterprise agencies.

### 3D PRINTER

During the first few months of 2017, footfall to Donabate Library increased by 34%, mainly due to the introduction of a 3D printer at the branch. Since it's installation, library users have printed many items including key rings and phone covers.

### LIBRARY BLOG

Library staff members write a regular blog which is available on the Council's website at <http://www.fingalcoco.ie/blog/> and on our social media channels – Facebook and Twitter.

### SPRING INTO STORY TIME AND SUMMER STARS

Spring into Story Time in April and the Summer Stars Reading Programme are national literacy initiatives which support the Right to Read campaign. During Spring into Story Time, children enjoyed storytelling sessions and parents got tips to enhance the reading



process at home. Hundreds of children signed up to the Summer Stars Reading Programme in Fingal Libraries in 2017.

### **BATTLE OF THE BOOK**

Supported by the Dublin Airport Authority, and involving 6 primary schools in Fingal, the Battle of the Book is designed to encourage children to read and discuss a particular book. "The Irish Civil War 1922 – 23: Ava's Diary" by Patricia Murphy was the selected title for 2017 and the winning school was the St Marnocks National School.

### **FINGAL FESTIVAL OF HISTORY**

The Fingal Festival of History was organised by Fingal Libraries at Newbridge House in Autumn 2017. History lovers were treated to fascinating talks and a screening of Fingal's Finest – a drama documentary which tells the story of the 5th 'Fingal' Battalion, and its actions during the 1916 Rising.

### **BURIED IN FINGAL**

In May, the Archives section launched a database of burial records from the Council's 33 graveyards. The website at <https://buried.fingal.ie/> also contains information about the history of each graveyard, location information, details of notable burials and extracts from interesting epitaphs.

### **THOMAS ASHE CENTENARY**

An exhibition to mark the centenary of the death of Thomas Ashe went on display in the Atrium, County Hall in October. The exhibition panels were accompanied by an audio-visual display on one of the Atrium's digital screens.

### **FINGAL LIBRARIES AND THE ITB**

An award ceremony for the Design a Book Project, a collaboration between Fingal Libraries and the Institute of Technology, Blanchardstown (ITB), was held in January. The project tasked ITB students to create a story book for children aged 3 – 6 years. The Libraries Department published the winning title, Sonas and Daithí, by student Orlagh McDonald.



Fingal Libraries, the ITB and Sophia Housing, Donabate collaborated on the House and Home Project, which aims to introduce children and their parents to the benefits of reading. The children continue to enjoy weekly visits to Donabate Library for storytelling and related activities.

### **THE WRITE TIME**

Throughout the month of September, Fingal Libraries presented the Write Time – a programme of events to celebrate the written and spoken word. Workshops and talks to spark the imagination and inspire creativity were held at Blanchardstown, Malahide, Baldoyle, Donabate, Balbriggan, Swords and Howth Libraries.

### **DUBLIN BOOK FESTIVAL**

Ireland's Notable Women was an event held at Blanchardstown Library in November in partnership with the Dublin Book Festival. It recognised the achievements of some of Ireland's most distinguished and interesting women, who are often overlooked, including Maria Edgeworth and Helena Molony.

## Reports on Service Delivery

### Libraries

continued

#### LIBRARY SERVICES – REPORT ON ANNUAL SERVICE DELIVERY PLAN 2017

Service Delivery Objective	Service Performance Standard	Update
To ensure the highest possible standard in the delivery and operation of library spaces.	Further develop and enhance library infrastructure.	<p>The consultation phase of the Libraries Development Plan 2018-2023 began early in 2017.</p> <p>Work has begun on the development of the strategic brief for the County Library at the Swords Civic and Cultural Centre.</p> <p>Plans for the refurbishment of Skerries Library were further developed with Council Architects.</p> <p>Floor defects at Baldoyle Library continue to be monitored by the Architects Department.</p> <p>New carpet has been fitted in Blanchardstown Library.</p> <p>Facilities and Operations continue to work with Libraries to deliver the highest possible standard in the delivery and operation of library spaces.</p>
To ensure the libraries budget is spent appropriately and in line with the Council's procurement policies.	Council's procurement and financial management systems accurately record libraries procurement and spending activities.	The Libraries 2017 budget was spent appropriately and in line with the Council's procurement policies.
To ensure uninterrupted access to library services.	Maintain a six day week service over a network of 10 branches, Local Studies and Archives, mobile and housebound services.	Achieved in 2017.
To further develop and implement Fingal Libraries ICT Enhancements.	Strategy continues to underpin an efficient and relevant public library service.	<p>New national library management system fully implemented.</p> <p>Awarded grant to extend self- service to more branches.</p>
To further develop strong links and partnerships with outside agencies to underpin our role as a socially inclusive, community, cultural, educational, information and learning centre.	Develop and Implement programmes in collaboration with internal and external stakeholders.	Strong links and partnerships developed e.g. with Institute of Technology Blanchardstown, Dublin Airport Authority, Newbridge House, Dublin Book Festival and local schools via educational programming & initiatives.
To maintain a high quality workforce who receive training and support to deliver services.	Staff deliver services as required.	Training and support delivered in 2017.

# Reports on Service Delivery

## Operations Department



The Operations Department is responsible for the general maintenance and improvement of regional and local roads, bridges, parks and public open spaces, litter collection in all public areas in Fingal. It is also responsible for beaches, harbours, burial grounds and public conveniences. We liaise with the Tidy Towns and were successful in the 2017 IBAL Awards 'Dublin Airport Environs' and 'Balbriggan'.

In addition, Operations Department coordinates a vast variety of events from major commercial events i.e. Malahide Concerts to Community Events, Road Races and Family Fun Days.

### ROADS AND TRAFFIC

A wide range of services are provided including the improvement, maintenance and lighting of existing roads, the implementation of traffic management measures and the operation of a Road Safety Section

and School Warden Service. The Department is also responsible for taking in charge new roads, temporary road closures, the making of bye-laws relating to roads and related areas (e.g. speed limits, parking places etc.) and the operation of Pay and Display parking.

Traffic Elements in 2017	Total
Traffic Signals	106
Pedestrian Signals	122
Toucan Crossings	53
School Warning Signals	31
Zebra Crossings	18
Bus Gates	1
Speed Readers/ vehicle activated signs	55

### SUSTAINABLE TRANSPORT PROJECTS

In 2017 the following projects were advanced:

- Road safety schemes progressed through the use of antiskid/signage/ vehicle activated warning signage.
- 5 speed readers, 2 school warning signs, 4 pedestrian crossing signs and 3 bad bend signs were installed in 2017.
- Remedial works to traffic calming ramps.
- New traffic calming provided at Estuary Walk, Millview Road, Carrickhill Road, Carrickbrack Heath, Dun Emer, Kilhedge Lane, Castleview/ Ashton Broc, Hartstown Distributor Road, Huntstown Wood, Hollystown, Castleknock Rise and Corduff.
- The refurbishment of signals at Dublin Road, Sutton; Malahide Road Roundabout, Clonsilla Road, Blanchardstown Road North and Millennium Roundabout.
- The installation of 12 no Pedestrian/ Toucan crossings commenced in January 2017.

A contract for the installation of the 2017 Programme of works for traffic signals commenced construction in 2017. These works are ongoing at 13 locations at present.

**ROAD MAINTENANCE**

Within the Fingal Area there are 65km of National Roads including Motorways, 264km of Regional Roads and 1,011km of Local Roads.

There are three depots at Balbriggan, Swords and Coolmine. An extensive Programme of Works was carried out in 2017 on the county roads.

Footpath renewal and repairs were also undertaken throughout 2017.

**The following applications were processed during 2017:**

Item	2015	2016	2017
Wayleave/ Communications,	439	811	1054
Road Opening Licences		138	148
Temporary Road Closures	19	28	66
Taking in Charge Certs	532	1426	1546
Abnormal Load Permits	350	456	527

**BRIDGES – MAINTENANCE AND RECONSTRUCTION**

During 2017 the Council undertook the reconstruction / rehabilitation of five bridges in the County.

**ROAD SAFETY (SCHOOL WARDENS AND GENERAL)**



The total number of School Wardens employed in 2017 was 114.

**Road Safety in the County in 2017 continued through:**

- School Warden Service
- Recommendation for improvement to 92 School Crossings
- Training Workshops for the School Warden Service
- Production of information/campaign materials, leaflets, armbands, rulers and pencils
- Cycling training courses
- Educational talks and competitions
- Junior school warden training course
- National Road Safety campaigns
- Road Safety Road Show for transition year students
- Safe routes to schools and walking buses
- Cycle events during Bike Week,
- Cycle to school / Bike to work campaigns
- European Mobility Week

**FLEET MANAGEMENT AND PLANT HIRE**

The Fleet Management and Plant Hire Section (FMPH) managed a council owned fleet of 300 vehicles and 220 items of plant in 2017 and 60 vehicles on hire to Irish Water. 19 vehicles and 22 items of plant were purchased in 2017. Average age of Council fleet at the end of 2017 was 5 years.

**STREET LIGHTING**

In 2017, maintenance of the council's stock of 31,000 lights continued. As part of the end-of-life column

replacement programme, 400 new columns were installed in 2017. 1,850 lanterns were replaced with LED lights giving a saving of over 300,000kWh in a full year.

**BEACHES & BATHING WATER**



88 kilometres of coastline are maintained including 11 designated beaches at Balbriggan, Skerries South, Loughshinny, Rush South, Rush North, Portrane, Donabate, Malahide, Portmarnock, Sutton (Burrow Road) and Claremont, Howth. 35 lifeguards were employed from June to end August 2017. Monitoring of seawater samples was carried out to ensure compliance with Bathing Water Quality requirements.

The Blue Flag was retained for Velvet Strand Beach, Portmarnock.



## HARBOURS & PIERS

A number of harbours and piers at Balbriggan, Skerries, Rush, Loughshinny and Malahide Slipway are managed and maintained.



## BURIAL GROUNDS

There are 36 Burial Grounds operated and maintained by Fingal County Council. Mulhuddart Cemetery Extension was completed in July 2017 with capacity for 700 new plots.

## PUBLIC CONVENIENCES

Maintenance of 14 public conveniences – 7 open year round and 7 open during the summer season.

## PARKS

Management and maintenance of:

- c. 5,000 acres (2,000 Ha.) of public open space including Regional and neighbourhood parks in Fingal.
- c. 800 allotments
- 43 playgrounds



- 170 pitches
- 8 all-weather pitches
- Cricket grounds in Malahide Demesne, Town Park, Balbriggan, Porterstown and Lanesborough
- 14 Multi Use Games Areas (MUGA) across the County. 2 Skateparks at Balheary, Swords and Millennium Park, Blanchardstown. Public tennis courts in Malahide, Holywell, Swords, Balrothery, Skerries, Lusk, Riverwood and Carpenterstown.
- A bowling green in the Town Park, Skerries.
- Adult exercise equipment in 22 locations.

- Green Flag Awards were achieved for Malahide Demesne, Santry Demesne, St. Catherine's Demesne and Millennium Park, Blanchardstown.
- Malahide Demesne won 'Best Heritage Park' in the All Ireland Community & Council Awards (LAMA).

In addition the Operations Department was actively involved in National Tree Week and National Tree Day and provided drop off points for Christmas Tree Recycling.

## OPERATIONAL SERVICES REPORT ON ANNUAL SERVICE DELIVERY PLAN 2017

Service Delivery Objective	Service Performance Standard	Update
Maintenance and management of the 2 Fingal Recycling Centres.	100% delivery of operational plan actions.	Completed.
Maintenance of a safe Road Infrastructure.	100% delivery of operational plan actions.	Completed.
Management and Maintenance of Harbours at Balbriggan, Skerries, Rush and Loughshinny.	100% delivery of operational plan actions.	Completed.
Management and Maintenance of Open Space, Pitches and Recreational Facilities.	100% delivery of operational plan actions.	Completed.
Management and Maintenance to provide a safe beach environment.	100% delivery of operational plan actions.	Completed.
Provision of a Burial Ground service.	100% delivery of operational plan actions.	Completed.

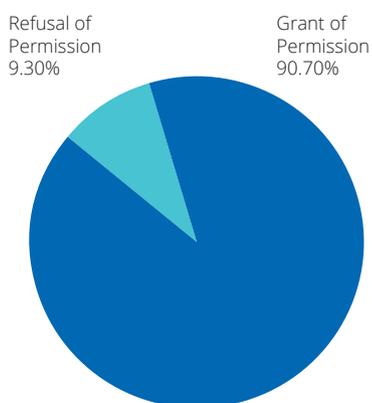
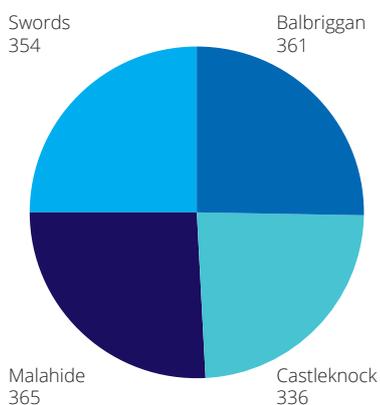
# Reports on Service Delivery

## Planning & Strategic Infrastructure

### DEVELOPMENT MANAGEMENT

#### Planning Applications/Decisions

The number of planning applications received was 1,416. A total of 1,164 applications were determined in 2017 (91% granted). The Department also dealt with planning consultations with prospective applicants (and/or their agents), including consultations on 2 Strategic Housing Developments which are determined by An Bord Pleanála. The volume of applications by area is illustrated below.



#### Strategic Infrastructure Applications

One SID application was lodged with An Bord Pleanála for a materials processing and transfer facility at Millennium Business Park, Cappagh Road.

#### Strategic Housing Development Applications

The Planning and Development (Residential Tenancies) Act 2016 introduced the requirement for applications for housing developments of 100 units or more and larger mixed use developments to be made directly to An Bord Pleanála.

#### Development Contributions Scheme

A sum of €28.5 million was collected in 2017. Payments and phased payment agreements are agreed, monitored and reviewed.

#### Development Plan 2017 – 2023

The Development Plan sets out the strategic spatial vision and future direction for Fingal for the next 6 years and came into effect in March 2017.

#### Local Area Plans, Masterplans, Urban Framework Plans and Studies

A programme of Local Area Plans, Masterplans, Urban Framework Plans and studies identified in the new County Development Plan and to be completed within the next three years was presented to the Elected Members at the September 2017 Full Council Meeting.

#### The Local Infrastructure Housing Activation Fund

Following an application for funding from the Local Infrastructure Housing Activation Fund (LIHAF), the Government announced in March

2017 that Fingal County Council would receive a total allocation of €26.5m for the following public infrastructure works:

1. Donabate: Distributor Road & bridge
2. Mooretown/Oldtown: upgrading of the Rathbeale Road
3. Baldoyle/Stapolin: Ramp to provide pedestrian & cyclist access to Clongriffin Train Station, attenuation areas, a regional park & 'Hole in Wall' staggered junction upgrade

The Minister for Housing, Planning and Local Government, Eoghan Murphy, TD, launched the Donabate Distributor Road in December 2017.

#### Vacant Sites Register



Eight sites in Fingal were added to the Vacant Sites Register in 2017.

#### TRANSPORTATION SECTION PLANNING

The Transportation Section manages the delivery of transportation capital infrastructural works, contributes also on transportation matters and assesses the transportation impacts of planning applications and local area plans.

## BUILT ENVIRONMENT INSPECTORATE SECTION

### Planning Enforcement

Unauthorised developments are investigated and enforcement action taken where required. A total of 268 new enforcement cases were opened in 2017.

### Building Control

Rebuilding Ireland has resulted in increased construction activity in the county. In 2017, 124 BER Certificates were requested, 214 applications for Disabled Access Certificates were received and assessed and up to September, 171 properties were inspected before and after works for the disabled person's grants. A total of 270 applications for Fire Safety Certificates were received as well as 21 Dispensation/Relaxation applications and 22 Regularisation applications. A total of 2587 new buildings/works commenced in 2017, which consists of 1915 new dwelling units, 330 new commercial units, 56 Change of Use works and 286 extensions to both domestic and commercial. Out of the new buildings constructed, 307 were inspected at least once giving a National KPI percentage of 12.63% for 2017.

### Dangerous Structures and Places

The Local Government (Sanitary Services) Act, 1964 gives the Local Authority powers in relation to addressing any safety concerns that may arise in relation to structures or places.

### Derelict Sites

Inspectorate is empowered to direct the owner/occupier of land which is or may become derelict to take such measures considered necessary to prevent it from becoming/continuing to be a derelict site. 14 complaints were investigated during 2017.

### Unfinished Housing Estates

The number of unfinished developments remaining is 5, down from 7 in the previous year.



### Taking In Charge Estates

A total of 8 estates were taken in charge during 2017 when completed in compliance with planning and taking in charge standards.

### FORWARD PLANNING/ DEVELOPMENT MANAGEMENT (WATER SERVICES)

This section advises on the water, foul and surface water drainage requirements for all planning applications. This section also liaises with Irish Water, as a statutory consultee. Following the commencement of the Planning and Development (**Strategic Housing Development**) Regulations 2017, this section has engaged with FCC Planners and with An Bord Pleanála in the context of water services elements for Strategic Housing Developments.

### FINGAL HERITAGE PLAN

Implementation of the Heritage Plan continued in 2017 together with the commencement of work on preparing the third Heritage Plan for Fingal. Three meetings of the Fingal Heritage Forum were held during the year. A full time Community Archaeologist joined the heritage team and led the third year of the very successful *Swords Castle: Digging History* project together with projects such as the *Bremore Castle Big Dig*.

### Planning & Strategic Infrastructure Services

Planning & Strategic Infrastructure Department plans and supports the sustainable development of the County through the Fingal Development Plan and the development management process. The Department also plans and delivers strategic infrastructure.

## Reports on Service Delivery Planning & Strategic Infrastructure

continued

### PLANNING & STRATEGIC INFRASTRUCTURE – REPORT ON ANNUAL SERVICE DELIVERY PLAN 2017

Service Delivery Objective	Service Performance Standard	Update
Deliver Open Space Strategy "Keeping It Green", including delivery of parks and green infrastructure.	Delivery of Open Space Strategy "Keeping It Green" and delivery of parks and green infrastructure.	Part 8 consultations completed in respect of The Green Malahide & The Glebe, Balrothery. Works commenced at Shackleton Gardens.
Deliver strategic infrastructure.	Strategic infrastructure is delivered.	Snugborough Interchange received planning approval in 2017 and is now subject to detailed design in advance of procurement. Back Road Bridge, Malahide was completed. Construction has commenced on a children's hospital satellite centre at Connolly Hospital Campus in Blanchardstown. The National Forensic Mental Hospital under construction in Donabate. ABP granted permission in May 2017 for Thornton's Recycling at Millennium Business Park.
Deliver the County Development Plan 2017–2023 in accordance with statutory timeframes.	Deliver the County Development Plan 2017–2023 in accordance with statutory timeframes.	The County Development Plan was adopted on the 16th February 2017.
Deliver the Heritage Plan 2011–2017.	Delivery of Heritage Plan 2011–2017.	Heritage Week ran from the 19th – 27th August 2017 with a focus on celebrating natural heritage. Events included kayaking on the Liffey & Royal Canal, guided walks of Ireland's Eye & Tours of Bremore Castle. Fingal Heritage Network held an evening "Fingal in Ten Items" in St Sylvester's Parish Centre, Malahide with over 90 people in attendance. Swords Castle: Digging History had a successful third season.
Develop policy, guidelines and standards.	Development of relevant policy, guidelines and standards.	Part 8 internal policy approved. Review of events licence commenced. Planning conditions review commenced. Parks Bye-laws revised and approved. Ongoing cross-departmental engagement in respect of SuDs policy.
Ensure compliance with Building Regulations.	Compliance with Building Regulations.	Ongoing.
Ensure compliance with Health & Safety statutory requirements.	Compliance with Health & Safety statutory requirements.	Regularly scheduled meetings of the departmental Health & Safety Committee have taken place.
Ensure compliance with planning permission.	The expeditious inspection of, and prosecution of, suspected unauthorised developments and non-compliance with planning permissions.	Increased activity in planning enforcement i.e. number of warning letters and enforcement notices issued.

## PLANNING & STRATEGIC INFRASTRUCTURE – REPORT ON ANNUAL SERVICE DELIVERY PLAN 2017 (CONTINUED)

Service Delivery Objective	Service Performance Standard	Update
Ensure compliance with statutory requirements.	Compliance with statutory requirements.	Compliance with statutory requirements is an ongoing activity.
Ensure planning decisions are transparent and are decided in accordance with proper planning and sustainable development and comply with statutory requirements.	Planning decisions are decided in accordance with proper planning and sustainable development and comply with statutory requirements.	All planning decisions decided in accordance with statutory requirements.
Ensure the required standard of public roads, open spaces, public lighting & public realm areas.	Standards met for public roads, open spaces, public lighting & public realm areas.	Standards continue to be met for all infrastructure.
Implement the Vacant Sites Levy for all vacant development sites in the County as per the Urban Regeneration & Housing Act 2015.	Prepare, maintain and make available a Register of vacant Sites.	7 of the largest landbanks have been identified as meeting the criteria for consideration to be entered on the Vacant Sites Register. 35 individual sites were identified, evaluated and inspected which resulted in notifications of proposed entry on the Vacant Sites Register being issued in respect of 25 of the sites. These sites are under ongoing assessment for inclusion on the Vacant Sites Register.
Prioritise the delivery of Local Area Plans (LAPs) and Masterplans to deliver housing and contribute to the economic development of the County.	Delivery of Local Area Plans (LAPs) and Master plans.	Framework of Planning Consultants has been procured to assist in the delivery of LAP's, Masterplans & Studies. A programme of LAP's, Masterplans, Urban Framework Plans, Studies & other projects were identified in the County Development Plan and a programme for delivery was presented to Council in September 2017. Standardisation of templates for LAP's and Masterplans was completed.
Prioritise the delivery of Studies identified with the new County Development Plan 2017-2023.	Delivery of a priority list of Studies.	A programme for delivery was presented to Council in September 2017.
Progress Delivery of Coastal Erosion Policy.	Delivery of Coastal Erosion Policy.	Contributed to National Audit on Coastal Erosion and co-ordinated input from local communities on Coastal Erosion Strategy. Preparation has begun on Coastal Flooding Plan at key locations.
Progress Delivery of strategic advice on forward planning of Water Services Infrastructure in the County contribute to the economic development of the County.	Delivery of Strategic Advice on Water Services Infrastructure in the County.	Ongoing engagement with Irish Water.

## Reports on Service Delivery Planning & Strategic Infrastructure

continued

Service Delivery Objective	Service Performance Standard	Update
Progress projects under LIHAF (Local Infrastructure Housing Activation Fund).	Delivery of Projects under LIHAF and LIHAF funding accessed.	In October 2017 total LIHAF funding of €26.58m was approved for Fingal's three LIHAF projects: Donabate Distributor Road, Oldtown/Mooretown & Baldoyle/Stapolin. This infrastructure includes a distributor road, road upgrades, wetlands and park.
Protect Biodiversity.	Protection of biodiversity.	Biodiversity Plan updated.
Protect Built Heritage.	Built Heritage is protected.	3 Grant Schemes operated for a total of €188,500.
Support Construction 2020 Strategy as amended by Rebuilding Ireland –An Action Plan for Housing and Homelessness, including the delivery of infrastructure.	To develop a programme to support Construction 2020 Strategy as amended by Rebuilding Ireland – An Action Plan for Housing and Homelessness.	Under the Major Urban Housing Development Sites in the Fingal area include: Oldtown/Mooretown with 1,157 units granted planning permission and 364 units commenced/under construction; Hansfield 1,039 units granted planning permission and 598 units commenced/under construction; Donabate 460 units granted planning permission and 246 units commenced/under construction; Baldoyle/Stapolin 1,395 units granted planning permission and 478 units commenced/under construction.



Annual  
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**Appendices**

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# Appendix I

## Council Members Details

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### BALBRIGGAN ELECTORAL AREA

Ken Farrell, (Labour),  
4 The Drive, Orlynn Park,  
Lusk, Co. Dublin  
Mob: 087 7551927  
E-Mail: Ken.Farrell@cllrs.fingal.ie

Tony Murphy, (Non Party),  
22A Drogheda Street, Balbriggan,  
Co. Dublin  
Mob: 086 2772030  
E-Mail: Tony.Murphy@cllrs.fingal.ie

David O'Connor, (Non Party),  
"Meadowlands", Ballyboughal,  
Co. Dublin  
Mob: 087 6803860  
E-Mail: Davidj.Oconnor@cllrs.fingal.ie  
Ph. 8433691 (H)

Malachy Quinn, (Sinn Féin),  
44 Castleland, Parkview,  
Balbriggan, Co. Dublin  
Mob: 087 6727637  
E-Mail: Malachy.Quinn@cllrs.fingal.ie

Graíne Maguire, (Non-Party),  
90 Drogheda Street, Balbriggan,  
Co. Dublin  
Mob: 087 9436650  
E-Mail: Grainne.Maguire@cllrs.fingal.ie

Brian Dennehy, (Fianna Fáil),  
85 Channel Road, Rush, Co. Dublin  
Mob: 085 2298201  
E-Mail: Brian.Dennehy@cllrs.fingal.ie

Barry Martin, (People before Profit)  
15 Kenure Lawns, Rush, Co. Dublin  
Mob: 087 1387216  
E-Mail: Barry.Martin@cllrs.fingal.ie

Tom O'Leary, (Fine Gael),  
Apartment 4 Haven, Thomas Hand  
Street, Skerries, Co. Dublin  
Mob: 087 2459897  
E-Mail: Tom.OLeary@cllrs.fingal.ie

### SWORDS ELECTORAL AREA

Philip Lynam, (Sinn Féin),  
Unit 1a Coachyard House, Main Street,  
Swords, Co. Dublin  
Mob: 085-1259902  
E-Mail: Philip.Lynam@cllrs.fingal.ie

Darragh Butler, (Fianna Fáil),  
17 Highfield Close, Swords, Co Dublin  
Mob: 087 9595378  
E-Mail: Darragh.Butler@cllrs.fingal.ie

Adrian Henchy, (Fianna Fáil),  
3 Somerton Road, Portrane,  
Donabate, Co. Dublin  
Mob: 087 6814485  
E-Mail: Adrian.Henchy@cllrs.fingal.ie

Joe Newman (Non Party),  
21 Hilltown Close, River Valley, Swords,  
Co. Dublin  
Mob: 087 2457729  
E-Mail: Joe.Newman@cllrs.fingal.ie

Eugene Coppinger, (Solidarity),  
46 Forest Walk, Rivervalley,  
Swords, Co. Dublin  
Mob: 087 2327412  
E-Mail: Eugene.Coppinger@cllrs.fingal.ie

Anne Devitt, (Non Party),  
Balcultry Road, Rolestown,  
Swords, Co. Dublin  
Mob: 086 8123435  
E-Mail: Anne.Devitt@cllrs.fingal.ie  
Tel: 8409728 (H)

Paul Mulville (Social Democrats),  
The Burrow, Portrane, Co. Dublin  
Mob: 086 3787395  
E-Mail: Paul.Mulville@cllrs.fingal.ie

Justin Sinnott, (Non Party),  
c/o Fingal County Council  
County Hall, Swords  
Mob: 086 8426545  
E-Mail: Justin.Sinnott@cllrs.fingal.ie

Duncan Smith, (Labour),  
8 Castleview Close,  
Swords, Co. Dublin  
Mob: 087 9862686  
E-Mail: Duncan.Smith@cllrs.fingal.ie

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### HOWTH/MALAHIDE ELECTORAL AREA

Cian O'Callaghan (Social Democrats),  
5 Campbell Court, Main Street,  
Howth, Co. Dublin  
Mob: 086 2866631  
E-Mail: Cian.O'Callaghan@cllrs.fingal.ie

Eoghan O'Brien, (Fianna Fáil),  
13 The Court  
Robswall, Malahide, Co Dublin.  
Mob: 086 8580562  
E-Mail: Eoghan.O'Brien@cllrs.fingal.ie

Daire Ní Laoi, (Sinn Féin),  
'Ros Nuala', Bóthar Chill Roc, Binn  
Éadair, Co. Átha Cliath  
Mob: 086 3977719  
E-Mail: Daire.Nilaoi@cllrs.fingal.ie

Jimmy Guerin, (Non Party),  
27 Thormanby Lawns, Howth,  
Co. Dublin  
Mob: 086 0143346  
E-Mail: Jimmy.Guerin@cllrs.fingal.ie

Anthony Lavin, (Fine Gael),  
28 Chalfont Road, Malahide, Co. Dublin  
Mob: 087 9931329  
E-Mail: Anthony.Lavin@cllrs.fingal.ie

Brian McDonagh, (Labour),  
22 Strandmill Road,  
Portmarnock, Co. Dublin.  
Mob: 086 3858979  
E-Mail: Brian.McDonagh@cllrs.fingal.ie

David Healy, (Green Party), 54 Evora  
Park, Howth, Co. Dublin  
Mob: 087 6178852  
E-Mail: David.Healy@cllrs.fingal.ie

Keith Redmond, (non party),  
10 Howth Road, Sutton Cross,  
Dublin 13  
Mob: 086 6992689  
E-Mail: Keith.Redmond@cllrs.fingal.ie

### MULHUDDART ELECTORAL AREA

Paul Donnelly, (Sinn Féin),  
7 Lohunda Court, Clonsilla, Dublin 15  
Mob: 087 1341514  
E-Mail: Paul.Donnelly@cllrs.fingal.ie  
Phone: 01 8066899

David McGuinness, (Non-Party),  
7 Mount Eustace Park, Tyrrellstown,  
Dublin 15  
Mob: 087 6415403  
E-Mail: David.McGuinness@cllrs.fingal.ie

Edmond Lukusa, (Sinn Féin),  
200 Avondale Park, Mulhuddart,  
Dublin 15  
Mob: 087 2966969  
E-Mail: Edmond.Lukusa@cllrs.fingal.ie

Tania Doyle, (Independent),  
c/o Fingal County Council, Grove Road,  
Blanchardstown, Dublin 15  
Mob: 085 780 9292  
E-Mail: Tania.Doyle@cllrs.fingal.ie

Kieran Dennison, (Fine Gael),  
1 Fernleigh Grange, Castleknock,  
Dublin 15  
Mob: 087 2595949  
E-Mail: Kieran.Dennison@cllrs.fingal.ie

Lorna Nolan, (Non Party),  
32 Pinebrook Glen, Clonsilla, Dublin 15  
Mob: 087 9048885  
E-mail: Lorna.Nolan@cllrs.fingal.ie

Mary McCamley, (Labour),  
147 Castlecarragh Vale,  
Mulhuddart, Dublin 15  
Mob: 087 6501441  
E-Mail: Mary.McCamley@cllrs.fingal.ie

Matthew Waine, (Solidarity),  
58 Woodview Grove, Blanchardstown,  
Dublin 15  
Mob: 087 6684616  
E-Mail: Matthew.Waine@cllrs.fingal.ie

### CASTLEKNOCK ELECTORAL AREA

Natalie Treacy, (Sinn Féin)  
9 Pinebrook Glen, Mulhuddart,  
Dublin 15  
Mob: 085 1285493  
E-Mail: Natalie.Treacy@cllrs.fingal.ie

Roderic O'Gorman, (Green Party),  
1 Avon Lodge, The Plaza, Main Street,  
Blanchardstown, Dublin 15  
Mob: 087 4179777  
E-Mail: Roderic.Ogorman@cllrs.fingal.ie

Eithne Loftus, (Fine Gael),  
6 Deerpark Avenue, Castleknock,  
Dublin 15  
Mob: 087 6223419  
E-Mail: Eithne.Loftus@cllrs.fingal.ie

Ted Leddy, (Fine Gael),  
11 Windmill Square,  
Porterstown, Dublin 15  
Mob: 087 3276630  
E-Mail: Ted.Leddy@cllrs.fingal.ie

Mags Murray, (Fianna Fáil),  
13 Lohunda Close, Parkview,  
Clonsilla, Dublin 15  
Mob: 086 0651419  
E-Mail: Mags.Murray@cllrs.fingal.ie

Sandra Kavanagh, (Solidarity)  
5 Sheepmore Grove,  
Blakestown, Dublin 15  
Mob: 087 2635695  
E-Mail: Sandra.Kavanagh@cllrs.fingal.ie

Howard Mahony (Fianna Fáil),  
10 Bramley Way, Castleknock, Dublin 15  
Mob: 087 0506146  
E-Mail: Howard.Mahony@cllrs.fingal.ie

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# Appendix II

## Councillor Membership within Fingal County Council - Standing Committees of the Council

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### AREA COMMITTEES

#### Balbriggan/Swords

Members of Balbriggan and Swords Electoral Areas

**Area Chairperson:** Councillor Tony Murphy (Jan-Sept), Councillor David O' Connor (Sept onwards)

#### Castleknock/Mulhuddart

Members of Castleknock and Mulhuddart Electoral Areas

**Area Chairperson:** Councillor Mags Murray (Jan-Sept), Councillor Howard Mahony (Sept onwards)

#### Howth/Malahide

Members of Howth/Malahide Electoral Area

**Area Chairperson:** Councillor Keith Redmond (Jan-Sept), Councillor Brian Mc Donagh (Sept onwards)

### ORGANISATION AND PROCEDURE COMMITTEE

All Members of Fingal County Council are Members of this Committee

### CORPORATE POLICY GROUP

**Mayor:** Councillor Darragh Butler (Mayor) Jan – Jun 2017

**Mayor:** Councillor Mary Mc Camley (Mayor) Jun – Dec 2017

### ARTS, CULTURE, HERITAGE AND COMMUNITY STRATEGIC POLICY COMMITTEE

Councillors Anne Devitt (Chairperson), Joe Newman, Adrian Henchy, Mary McCamley, Grainne Maguire, Daire Ní Laoi

**Non-Elected Nominees:** Lorcan Blake, Guy Thompson, Arun Giles Rao

### TRANSPORTATION STRATEGIC POLICY COMMITTEE

Councillors Eoghan O'Brien (Chairperson), Darragh Butler, Tania Doyle, Ted Leddy, Roderic O'Gorman, Natalie Treacy

**Non-Elected Nominees:** Bob Laird, Raymond Ryan

### ECONOMIC DEVELOPMENT AND ENTERPRISE STRATEGIC POLICY COMMITTEE

Councillors Kieran Dennison (Chairperson), Keith Redmond, Anthony Lavin, Tony Murphy, Lorna Nolan, Edmond Lukusa, Jimmy Guerin, Mags Murray, David McGuinness, Howard Mahony

#### Non-Elected Nominees:

Eric Fleming, Siobhán Kinsella, Emmanuel Okezie Emuga\*, James Scully, Kesava Gollapalli

\*Odran Reid replaced Emmanuel Okezie Emuga June 2017

### HOUSING STRATEGIC POLICY COMMITTEE

Councillors Ken Farrell (Chairperson), Duncan Smith, Adrian Henchy, Barry Martin, Malachy Quinn, Paul Mulville\*, Kieran Dennison, Matthew Waine, Lorna Nolan, Sandra Kavanagh, Justin Sinnott.

\*Paul Mulville replaced by Justin Sinnott November 2017.

**Non-Elected Nominees:** Alan Redmond, Freda Hughes, Finbar Geaney, Marian Buckley, Ashraf Logman.

### WATER AND ENVIRONMENTAL SERVICES STRATEGIC POLICY COMMITTEE

Councillors Paul Donnelly (Chairperson), Natalie Treacy\*, Grainne Maguire, Mary McCamley, Eugene Coppinger, Eithne Loftus, Paul Mulville

\*Natalie Treacy replaced by Paul Mulville November 2017

**Non-Elected Nominees:** Séamus McGrath, Charles Sargent, Angela O'Flynn Bury

### PLANNING AND STRATEGIC INFRASTRUCTURE POLICY COMMITTEE

Councillors Cian O'Callaghan & David Healy\* (Chairperson), Brian Dennehy, Brian McDonagh, Justin Sinnott\*\*, Philip Lynam, Grainne Maguire, David O'Connor, Tom O' Leary, Jimmy Guerin

\*David Healy replaced Cian O' Callaghan (Chairperson) July 2017, \*\* Jimmy Guerin replaced Justin Sinnott May 2017

**Non-Elected Nominees:** Greg Farrell, Kieran O' Neill (Deirdre Fox resigned October 2017)

## Appendix III

# Councillor Membership of Other Bodies

### BLANCHARDSTOWN COMMUNITY POLICING FORUM

Councillors Mary McCamley, Howard Mahony, Ted Leddy

### MALAHIDE CASTLE AND GARDENS LTD.

Councillors Eoghan O'Brien, Anthony Lavin

### NEWBRIDGE HOUSE & GARDENS LTD.

Councillors Adrian Henchy, Paul Mulville

### ARDGILLAN CASTLE LTD.

Councillor Grainne Maguire

### GOVERNING AUTHORITY OF DCU

Councillor Keith Redmond

### AUDIT COMMITTEE

Councillors Howard Mahony, Anne Devitt, Justin Sinnott, Anthony Lavin

### NORTH DUBLIN REGIONAL DRUG AND ALCOHOL TASK FORCE

Councillors Jimmy Guerin, Malachy Quinn, Tom O'Leary, Eoghan O'Brien, Grainne Maguire, Adrian Henchy

### BLANCHARDSTOWN DRUG TASK FORCE

Councillors Ted Leddy, Sandra Kavanagh

### DUBLIN NORTH EAST DRUG TASK FORCE

Councillors Keith Redmond, Jimmy Guerin

### DUBLIN & DÚN LAOGHAIRE EDUCATION & TRAINING BOARD

Councillors Ken Farrell, Eithne Loftus, Roderic O'Gorman, Grainne Maguire, Howard Mahony

### ASSOCIATION OF IRISH LOCAL GOVERNMENT

Councillors Darragh Butler, Eithne Loftus, Gráinne Maguire, Daire Ní Laoi, Mary McCamley

The following Members are also Members of THE STANDING POLICY COUNCIL OF THE A.I.L.G:  
Councillors Gráinne Maguire, Eithne Loftus, Daire Ní Laoi

### EASTERN AND MIDLAND REGIONAL ASSEMBLY

Councillors Kieran Dennison, David Healy, Brian McDonagh

### IRISH PUBLIC BODIES MUTUAL INSURANCES LIMITED

Councillor Anthony Lavin

### LOCAL AUTHORITY MEMBERS ASSOCIATION

Councillor Mags Murray (Chairperson)

### FINGAL TOURISM LIMITED

Councillors Mags Murray, Kieran Dennison

### LOCAL TRAVELLER ACCOMMODATION CONSULTATIVE COMMITTEE

Councillors Eugene Coppinger, Ted Leddy, Lorna Nolan

### JOINT FINGAL AND SOUTH DUBLIN LIFFEY VALLEY MANAGEMENT ADVISORY COMMITTEE

Mayor Darragh Butler  
Jan 2017 – Jun 2017  
Mayor Mary McCamley  
Jun 2017 – Dec 2017

All Councillors from Castleknock and Mulhuddart Electoral Areas

### BALLEALLY LANDFILL LIAISON COMMITTEE

Councillors Brian Dennehy, Ken Farrell, Barry Martin, Paul Mulville, Malachy Quinn, Adrian Henchy

### COUNTY HERITAGE FORUM

Councillors Mags Murray, David Healy, Ted Leddy, Eithne Loftus, Daire Ní Laoi

### NORTH FRINGE AREA FORUM

Councillors Brian McDonagh, David Healy, Cian O'Callaghan, Keith Redmond

### REGIONAL HEALTH FORUM DUBLIN AND NORTH EAST

Councillors Adrian Henchy, Mags Murray, Eithne Loftus, Lorna Nolan, Kieran Dennison, Mary McCamley

### DRINAN ENTERPRISE CENTRE

Councillors Eoghan O'Brien, Anthony Lavin

### FINGAL SPORTS PARTNERSHIP COMMITTEE

Councillors Adrian Henchy, Barry Martin, Ted Leddy

### DRAÍOCHT

Councillors Natalie Treacy, Mary McCamley

### NUCLEAR FREE LOCAL AUTHORITIES SECRETARIAT (NFLA)

Councillor Ted Leddy

### FINGAL LOCAL COMMUNITY DEVELOPMENT COMMITTEE (LCDC)

Councillors Tony Murphy, Natalie Treacy, Duncan Smith

### BASE ENTERPRISE CENTRE

Councillors Mary McCamley, Ted Leddy

### HANSFIELD SDZ STEERING GROUP

All Councillors from Castleknock and Mulhuddart Electoral Areas

### EDGE CITIES NETWORK

Councillor David McGuinness

### AIRPORT REGIONS CONFERENCE (ARC)

Councillor Anne Devitt

### NORDUBCO

Mayor & Councillor Anne Devitt

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## Appendix IV

### Meetings held in 2017

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Meeting	No. of Meetings Held
Full Council	13
Balbriggan/Swords (Services A) Area Committee	10
Balbriggan/Swords (Services B) Area Committee	10
Castleknock/Mulhuddart (Services A) Area Committee	10
Castleknock/Mulhuddart (Services B) Area Committee	10
Howth/Malahide (Services A) Area Committee	10
Howth/Malahide (Services B) Area Committee	10
Strategic Policy Committees	24
Corporate Policy Group	8
Organisation & Procedures Committee	5

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## Appendix V

### Attendance at Meetings 2017

Councillor	Number of meeting attended in 2017
Councillor Tom O'Leary	41
Councillor Darragh Butler	34
Councillor Howard Mahony	35
Councillor Eugene Coppinger	55
Councillor Brian Dennehy	39
Councillor Kieran Dennison	46
Councillor Anne Devitt	45
Councillor Paul Donnelly	47
Councillor Tania Doyle	43
Councillor Ken Farrell	39
Councillor Jimmy Guerin	46
Councillor David Healy	35
Councillor Adrian Henchy	42
Councillor Sandra Kavanagh	40
Councillor Anthony Lavin	44
Councillor Ted Leddy	42
Councillor Eithne Loftus	38
Councillor Edmond Lukusa	47
Councillor Philip Lynam	39
Councillor Gráinne Maguire	38
Councillor Barry Martin	40
Councillor Mary McCamley	40

Councillor	Number of meeting attended in 2017
Councillor Brian McDonagh	47
Councillor David McGuinness	33
Councillor Paul Mulville	36
Councillor Tony Murphy	38
Councillor Mags Murray	38
Councillor Joe Newman	39
Councillor Daire Ní Laoi	38
Councillor Lorna Nolan	47
Councillor Eoghan O'Brien	41
Councillor Cian O'Callaghan	40
Councillor David O'Connor	46
Councillor Roderic O'Gorman	40
Councillor Malachy Quinn	42
Councillor Keith Redmond	33
Councillor Justin Sinnott	34
Councillor Duncan Smith	43
Councillor Natalie Treacy	42
Councillor Matthew Waive	41

## Appendix VI

### Local Elections (Disclosure of Donations and Expenditure) Act 1999

Councillor	Donations and Expenditure Disclosed	Councillor	Donations and Expenditure Disclosed
Councillor Tom O'Leary	€0	Councillor Mags Murray	€0
Councillor Darragh Butler	€0	Councillor Joe Newman	€0
Councillor Howard Mahony	€0	Councillor Daire Ní Laoi	€0
Councillor Eugene Coppinger	€0	Councillor Lorna Nolan	€0
Councillor Brian Dennehy	€0	Councillor Eoghan O'Brien	€0
Councillor Kieran Dennison	€0	Councillor Cian O'Callaghan	€0
Councillor Anne Devitt	€0	Councillor David O'Connor	€0
Councillor Paul Donnelly	€0	Councillor Roderic O'Gorman	€0
Councillor Tania Doyle	€0	Councillor Malachy Quinn	€0
Councillor Ken Farrell	€0	Councillor Keith Redmond	€0
Councillor Jimmy Guerin	€0	Councillor Justin Sinnott	€0
Councillor David Healy	€0	Councillor Duncan Smith	€0
Councillor Adrian Henchy	€0	Councillor Natalie Treacy	€0
Councillor Sandra Kavanagh	€0	Councillor Matthew Waine	€0
Councillor Anthony Lavin	€0		
Councillor Ted Leddy	€0		
Councillor Eithne Loftus	€0		
Councillor Edmond Lukusa	€0		
Councillor Philip Lynam	€0		
Councillor Gráinne Maguire	€0		
Councillor Barry Martin	€0		
Councillor Mary McCamley	€0		
Councillor Brian McDonagh	€0		
Councillor David McGuinness	€0		
Councillor Paul Mulville	€0		
Councillor Tony Murphy	€0		

## Appendix VII

### Payments to Councillors in 2017

<b>Councillor Payments made to Councillors under Section 142 of the Local Government Act 2001</b>	<b>Amount</b>
Total of Expenses paid to members in respect of attendance at meetings of the County Council and its Committees	€287,175.94
Representational Payments Total	€662,600.00
Strategic Policy Committee Chairpersons Allowance Total	€36,000
Mayors Allowance (January – Dec 2017)	€32,016.12
Deputy Mayors Allowance (January – Dec 2017)	€6,472.30

#### COUNCILLORS EXPENSES AND REPRESENTATION AT CONFERENCES IN 2017

<b>Expense Type</b>	<b>Home</b>	<b>Abroad</b>	<b>Total</b>
Travel & Subsistence	€13,737.11	€1,869.25	€15,606.36*
Fees	€5,516.75	€975.00	€6,494.75

\*For details of Conference Payments – see Appendix IX

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## **Appendix VIII**

### **Part 15 Local Government Act 2001 - Contraventions**

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There were no contraventions of Part 15 of the Local Government Act 2001 in 2017

## Appendix IX

### Conferences/Seminars/ Training attended by Councillors in 2017

Name of Conference	Venue	Date	Councillors in Attendance	Travel/ Sub/ Expenses	Conf. Fee
AILG Training Module 1 – National Planning Framework Ireland 2040	Dooleys Hotel, Waterford	11th February 2017	Paul Mulville	€192.02	€50.00
			Kieran Dennison	€162.06	€50.00
	Radisson Blue, Athlone	16th February 2017	Anne Devitt		€50.00
			Eithne Loftus		€50.00
			Tom O'Leary	€255.41	€50.00
Energy Action Fuel Poverty Conference 2017	Croke Park Stadium, Dublin	6th May 2017	David Healy		€90.00
Celtic Conferences – The Fair Deal Scheme	Four Seasons Hotel, Carlingford, Co. Louth	10th -12th March 2017	Anne Devitt	€372.98	€100.00
			David O'Connor	€359.83	€100.00
			Tony Murphy	€350.45	€100.00
All Ireland Nuclear Free Local Authorities Forum Spring Seminar	Newry, Mourne & Down District Council Offices, Newry, Co. Down	24th March 2017	David Healy		
Local Government Tourism Seminar	Riverside Park Hotel, Enniscorthy, Co. Wexford	29th–30th March 2017	Anne Devitt	€237.63	€130.00
			Darragh Butler	€193.00	€130.00
			David O'Connor	€321.75	€130.00
			Tony Murphy	€325.90	€130.00
			Kieran Dennison	€435.79	€130.00
Workshop in Sustainable Airport Areas – Airport Regions Conference	Paris, France	4th April 2017	Anne Devitt	€400.17	
AILG Annual Conference	Treacy's West County Hotel, Ennis, Co. Clare	6th–7th April 2017	Tom O'Leary	€458.12	€125.00
			Kieran Dennison	€350.51	€125.00
			Eithne Loftus	€430.35	€125.00
			Mags Murray		€125.00
			Ted Leddy	€433.04	€125.00
			Grainne Maguire	€354.20	€125.00

**Appendix IX**  
**Conferences/Seminars/ Training attended by**  
**Councillors in 2017**

continued

<b>Name of Conference</b>	<b>Venue</b>	<b>Date</b>	<b>Councillors in Attendance</b>	<b>Travel/ Sub/ Expenses</b>	<b>Conf. Fee</b>
LAMA Spring Seminar	City North Hotel, Gormanstown, Co. Meath	29th April 2017	Mags Murray		€160.00
			Ted Leddy	€51.90	€160.00
			Anthony Lavin		€160.00
AILG Module 2 – From Plans to Action – briefing on Community Development Initiatives – Urban & Rural	Castlecourt Hotel, Westport, Co. Mayo	13th May 2017	Ted Leddy	€338.30	€50.00
			Anthony Lavin		€50.00
			Kieran Dennison	€338.30	€50.00
	Anne Devitt		€50.00		
	Tom O'Leary	€368.75			
Lakeside Hotel, Ballina/Killaloe, Co. Tipperary	18th May 2017	Joe Newman	€172.89	€50.00	
		Eithne Loftus	€178.16	€50.00	
Celtic Conferences – The Fair Deal Scheme	Clonakilty Hotel, Clonakilty, Co. Cork	19th–21st May 2017	Tom O'Leary	€569.34	€100.00
AILG Module 3 – Commerical Rates, Rating Law, Valuations & Revaluations	Crowne Plaza Hotel, Dundalk	10th June 2017	Eithne Loftus	€77.49	€50.00
			Kieran Dennison	€166.61	€50.00
Velo-City Conference 2017	Arnhem-Nijmegen, Netherlands	13th–16th June 2017	David Healy		€975.00
Transport Ireland 2017	Gibson Hotel, Dublin	5th July 2017	Ted Leddy		€276.75
Celtic Conferences – Office of the Director of Corporate Enforcement	Clonakilty Hotel, Clonakilty, Co. Cork	7th–9th July 2017	Ted Leddy	€373.75	€100.00
MacGill Summer School	Glenties, Co. Donegal	18th–21st July 2017	Mags Murray		€80.00
AILG Module 4 – Minding our Mental Health	City North Hotel, Gormanstown, Co. Meath	14th September 2017	Grainne Maguire		€50.00
	Clayton Silver Springs Hotel, Cork	23rd September 2017	Tom O'Leary	€590.83	€50.00
ARC	Brussels, Belgium	14th–15th September 2017	Anne Devitt	€438.40	

Name of Conference	Venue	Date	Councillors in Attendance	Travel/ Sub/ Expenses	Conf. Fee
LAMA Autumn Seminar	Hotel Minella, Clonmel, Co. Tipperary	29th–30th September 2017	Ted Leddy	€375.12	€160.00
			Mags Murray		€160.00
			Tom O'Leary	€562.31	€160.00
			Anne Devitt	€268.53	€160.00
AILG Autumn Seminar	Sligo Park Hotel, Sligo	12th–13th October 2017	Anne Devitt	€488.88	€125.00
			Ted Leddy	€555.63	€125.00
			Eithne Loftus	€287.34	€125.00
			Kieran Dennison	€517.72	€125.00
AILG – Module 5 – National Public Library Strategy 2018-2022	Bridge House Hotel, Tullamore, Co. Offaly	19th October 2017	Kieran Dennison	€157.04	€50.00
			Anne Devitt		€50.00
			Ted Leddy	€157.04	€50.00
Celtic Conferences – Rebuilding Ireland – Action Plan for Housing & Homelessness	Four Seasons Hotel, Carlingford, Co. Louth	3rd–5th November 2017	David O'Connor	€288.04	€100.00
			Anne Devitt	€360.19	€100.00
			Tony Murphy	€259.06	€100.00
Workshop in Sustainable Airport Areas (ARC)	Brussels	14th–15th November 2017	Anne Devitt	€451.68	
AILG – Module 6 – Local Authority Role in dealing with Severe Weather	Dunboyne Castle Hotel, Co. Meath	18th November 2017	Ted Leddy		€50.00
Celtic Conferences – Audit Committees in Irish Local Government	Four Seasons Hotel, Carlingford, Co. Louth	2nd December 2017	Tony Murphy	€72.56	€100.00
			David O'Connor	€283.36	€100.00
Workshop in Sustainable Airport Areas (ARC)	Brussels	4th–5th December 2017	Anne Devitt	€579.00	
Celtic Conferences – Office of the Director of Corporate Enforcement	Clonakilty Hotel, Clonakilty, Co. Cork	21st–22nd December 2017	Ted Leddy	€644.93	€100.00
				<b>€15,606.36</b>	<b>€6,491.75</b>

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## **Appendix X**

# **Annual Report under Section 22 of the Protected Disclosures Act 2014**

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There were no protected disclosures in 2017.

# Appendix XI

## Freedom of Information Requests / Customer Complaints / Ombudsman's Queries

<b>Applications Received/Processed</b>	<b>2017</b>	<b>2016</b>	<b>2015</b>
Applications received	191	175	108
Decisions made	177	169	105
Applications on hand at 31 December	31	6	3

<b>Nature of Information Sought</b>	<b>2017</b>	<b>2016</b>	<b>2014</b>
Personal (to applicant)	33	18	28
Non-Personal	158	157	80
Mixed	0	0	0
Granted	82	84	62
Part-Granted	55	38	27
Refused	25	24	9
Transferred	0	3	0
Withdrawn/Outside FOI	15	11	7

<b>Appeals</b>	<b>2017</b>	<b>2016</b>	<b>2015</b>
Appeals to Information Commissioner	2	2	2

<b>Source of Requests</b>	<b>2017</b>	<b>2016</b>	<b>2015</b>
Journalists	51	48	28
Business	14	22	9
Oireachtas/Local Authority members	10	14	0
	116	89	70
Staff	0	2	1

<b>Ombudsman Complaints</b>	<b>2017</b>	<b>2016</b>	<b>2015</b>
Complaints received	9	19	17
Complaints responded to	9	19	17

<b>Subject of Complaints</b>	<b>2017</b>	<b>2016</b>	<b>2015</b>
Planning & Strategic Infrastructure	2	4	3
Operations	2	6	2
Housing	4	5	8
Finance	1	1	3
Environment & Water Services	0	2	0
Community	0	0	0
Economic, Enterprise & Tourism	0	0	0
Corporate Affairs & Governance	0	0	1
Libraries	0	0	0

<b>Citizen Charter Complaints</b>	<b>2017</b>	<b>2016</b>	<b>2015</b>
Complaints received	5	15	7
Complaints responded	5	15	7

<b>Subject of Complaints</b>	<b>2017</b>	<b>2016</b>	<b>2015</b>
Planning & Strategic Infrastructure	4	1	2
Operations	9	4	3
Housing	3	0	3
Finance	0	0	2
Environment & Water Services	1	0	0
Community	0	0	0
Economic, Enterprise & Tourism	1	0	0
Corporate Affairs & Governance	0	0	4
Libraries	5	0	1

# Appendix XII

## Performance Indicators

### 01/01/2017 – 31/12/2017

Topic	Indicator	Value	Comment
<b>HOUSING: H1, H2 &amp; H4 APPROVED</b>	A. No. of dwellings in the ownership of the LA at 1/1/2017	4731	
	B. No. of dwellings added to the LA owned stock during 2017 (whether constructed or acquired)	174	
	C. No. of LA owned dwellings sold in 2017	16	
	D. No. of LA owned dwellings demolished in 2017	0	
	E. No. of dwellings in the ownership of the LA at 31/12/2017	<b>4889</b>	
	F. No. of LA owned dwellings planned for demolition under a DHPLG approved scheme	0	
	A. The percentage of the total number of LA owned dwellings that were vacant on 31/12/2017	<b>1.72 %</b>	
	The number of dwellings within their overall stock that were not tenanted on 31/12/2017	84	The percentage of non-tenanted dwellings at 31/12/2017 is due to the volume of buy-in units which require significant re-let works and which are not yet complete.
	A. Expenditure during 2017 on the repair and maintenance of housing bought or built by the LA compiled on a continuous basis from 1 January 2017 to 31 December 2017, divided by the no. of directly provided dwellings in the LA stock at 31/12/2017	<b>€1,407.38</b>	
	Expenditure on repair and maintenance of LA stock compiled on a continuous basis from 1 January 2017 to 31 December 2017, including planned maintenance expenditure but excluding expenditure under approved major refurbishment schemes	€6,880,663	It should be noted that an additional €1.9m has been included for the first time in respect of Window & Door Replacement Programme. CMC of €1.65 m has also been included for the first time.

Topic	Indicator	Value	Comment
HOUSING: H3 & H5 APPROVED	A. The Time taken from the date of vacation of a dwelling to the date in 2017 when a new tenancy had commenced in the dwelling, averaged across all dwellings re-let during 2017	<b>23.75 wk</b>	
	B. The cost expended on getting the dwellings re-tenanted in 2017 ready for re-letting, averaged across all dwellings re-let in 2017	<b>€15,721.21</b>	
	The number of dwellings that were re-tenanted on any date in 2017 (but excluding all those that had been vacant due to an estate-wide refurbishment scheme)	95	
	The number of weeks from when the previous tenant vacated the dwelling up to the date of the new tenant's first rent debit totalled for all dwellings re-tenanted in 2017	2,256.71 wk	
	Total expenditure on repairs necessary to enable re-letting of the dwellings	€1,493,514.71	
	A. Total number of registered tenancies in the LA area at end of June 2017	20,687	
	B. Number of rented dwellings inspected in 2017	704	
	C. Percentage of inspected dwellings in 2017 that were found not to be compliant with the Standards Regulations	<b>79.40 %</b>	
	D. Number of non-compliant dwellings that became compliant during 2017	249	
	The number of dwellings inspected in 2017 that were found not to be compliant with the Housing (Standards for Rented Houses) Regulations	559	
HOUSING: H6 APPROVED	A. Number of adult individuals in emergency accommodation that are long-term homeless as a % of the total number of homeless adult individuals in emergency accommodation at the end of 2017		
	The number of adult individuals classified as homeless and in emergency accommodation on the night of 31 December 2017 as recorded on the PASS system		DCC are returning the Regional figure for Homeless

**Appendix XII**  
**Performance Indicators**  
**01/01/2017 – 31/12/2017**

continued

Topic	Indicator	Value	Comment
<b>HOUSING: H6 APPROVED (CONTINUED)</b>	The number out of those individuals who, on 31/12/2017, had been in emergency accommodation for 6 months continuously, or for 6 months cumulatively within the previous 12 months		DCC are returning the Regional figure for Homeless
<b>ROADS: R1 &amp; R2 APPROVED</b>	The % of Regional road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2017	83 %	
	The % of Local Primary road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2017	90 %	
	The % of Local Secondary road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2017	95 %	
	The % of Local Tertiary road kilometres that received a PSCI rating in the 60 month period prior to 31/12/2017	86 %	
	The % of total Regional road kilometres with a PSCI rating of 1-4 at 31/12/2017	5 %	
	The % of total Regional road kilometres with a PSCI rating of 5-6 at 31/12/2017	25 %	
	The % of total Regional road kilometres with a PSCI rating of 7-8 at 31/12/2017	18 %	
	The % of total Regional road kilometres with a PSCI rating of 9-10 at 31/12/2017	41 %	
	The % of total Local Primary road kilometres with a PSCI rating of 1-4 at 31/12/2017	10 %	
	The % of total Local Primary road kilometres with a PSCI rating of 5-6 at 31/12/2017	26 %	
	The % of total Local Primary road kilometres with a PSCI rating of 7-8 at 31/12/2017	26 %	
	The % of total Local Primary road kilometres with a PSCI rating of 9-10 at 31/12/2017	28 %	
	The % of total Local Secondary road kilometres with a PSCI rating of 1-4 at 31/12/2017	27 %	

Topic	Indicator	Value	Comment
ROADS: R1 & R2 APPROVED (CONTINUED)	The % of total Local Secondary road kilometres with a PSCI rating of 5-6 at 31/12/2017	31 %	
	The % of total Local Secondary road kilometres with a PSCI rating of 7-8 at 31/12/2017	21 %	
	The % of total Local Secondary road kilometres with a PSCI rating of 9-10 at 31/12/2017	16 %	
	The % of total Local Tertiary road kilometres with a PSCI rating of 1-4 at 31/12/2017	6 %	
	The % of total Local Tertiary road kilometres with a PSCI rating of 5-6 at 31/12/2017	30 %	
	The % of total Local Tertiary road kilometres with a PSCI rating of 7-8 at 31/12/2017	14 %	
	The % of total Local Tertiary road kilometres with a PSCI rating of 9-10 at 31/12/2017	36 %	
	A1. Kilometres of regional road strengthened during 2017	8.9 km	
	A2. The amount expended on regional roads strengthening work during 2017	€1,345,217.00	
	B1. Kilometres of regional road resealed during 2017	0.0 km	
	B2. The amount expended on regional road resealing work during 2017	€0.00	
	C1. Kilometres of local road strengthened during 2017	12.1 km	
	C2. The amount expended on local road strengthening work during 2017	€1,475,815.00	
	D1. Kilometres of local road resealed during 2017	0.0 km	
	D2. The amount expended on local road resealing work during 2017	€0.00	

**Appendix XII**  
**Performance Indicators**  
**01/01/2017 – 31/12/2017**

continued

Topic	Indicator	Value	Comment
<b>MOTOR TAX: R3 APPROVED</b>	A. The percentage of motor tax transactions which were dealt with online (i.e. transaction is processed and the tax disc is issued) in 2017		
<b>WATER: W1 APPROVED</b>	% of Private Drinking Water Schemes in compliance with statutory requirements in respect of the monitoring of the quality of private drinking water supplies during 2017	1.00 %	
<b>WASTE: E1 APPROVED</b>	A. The number of households, based on the 2016 Census, who are situated in an area covered by a licensed operator providing a 3 bin service at 31/12/2017	73,435	
	B. The % of households within the local authority (also as per the 2016 Census) that the number at A represents	76.01 %	
<b>ENVIRONMENTAL POLLUTION: E2 APPROVED</b>	A1. Total number of pollution cases in respect of which a complaint was made during 2017	2,218	The figure is the number of complaints received in 2017
	A2. Number of pollution cases closed from 1/1/2017 to 31/12/2017	2,287	The figure includes cases closed from pre-2017 years
	A3. Total number of cases on hands at 31/12/2017	188	This figure includes complaints open from pre-2017 years
<b>LITTER POLLUTION: E3 APPROVED</b>	A1. The % of the area within the LA that when surveyed in 2017 was unpolluted or litter free	1 %	
	A2. The % of the area within the LA that when surveyed in 2017 was slightly polluted	1 %	
	A3. The % of the area within the LA that when surveyed in 2017 was moderately polluted	1 %	
	A4. The % of the area within the LA that when surveyed in 2017 was significantly polluted	1 %	
	A5. The % of the area within the LA that when surveyed in 2017 was grossly polluted	1 %	

Topic	Indicator	Value	Comment
PLANNING: P1 APPROVED	A. Buildings inspected as a percentage of new buildings notified to the local authority	<b>14.08 %</b>	
	Total number of new buildings notified to the local authority i.e. buildings where a valid Commencement Notice was served in the period 1/1/2017 to 31/12/2017 by a builder or developer on the local authority	2,244	
	Number of new buildings notified to the local authority in 2017 that were the subject of at least one on-site inspection during 2017 undertaken by the local authority	316	
PLANNING: P2 & P3 APPROVED	A. Number of LA planning decisions which were the subject of an appeal to An Bord Pleanála that were determined by the Board on any date in 2017	99	
	B. % of the determinations at A which confirmed (either with or without variation) the decision made by the LA	<b>89.90 %</b>	
	Number of determinations confirming the LA's decision (either with or without variation)	89	
	A. Total number of planning cases referred to or initiated by the local authority in the period 1/1/2017 to 31/12/2017 that were investigated	268	
	B. Total number of investigated cases that were closed during 2017	120	
	C. % of the cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	<b>34.17 %</b>	
	D. % of cases at B that were resolved to the LA's satisfaction through negotiations	<b>0 %</b>	
	E. % Cases at B that were closed due to enforcement proceedings	<b>65.83 %</b>	
	F. Total number of planning cases being investigated as at 31/12/2017	373	
	Number of cases at 'B' that were dismissed under section 152(2), Planning and Development Act 2000	41	

**Appendix XII**  
**Performance Indicators**  
**01/01/2017 – 31/12/2017**  
continued

Topic	Indicator	Value	Comment
PLANNING: P2 & P3 APPROVED (CONTINUED)	Number of cases at 'B' that were resolved to the LA's satisfaction through negotiations	0	
	Number of cases at 'B' that were closed due to enforcement proceedings	79	
PLANNING: P4 & P5 APPROVED	A. The 2017 Annual Financial Statement (AFS) Programme D data divided by the population of the LA area per the 2016 Census	<b>€36.31</b>	
	AFS Programme D data consisting of D01 - Forward Planning, D02 - Development Management, D03 - Enforcement (inclusive of the relevant Programme D proportion of the central management charge) for 2017	€10,748,241	
	A. The percentage of applications for fire safety certificates received in 2017 that were decided (granted or refused) within two months of their receipt	<b>32.08 %</b>	
	B. The percentage of applications for fire safety certificates received in 2017 that were decided (granted or refused) within an extended period agreed with the applicant	<b>65.41 %</b>	
	The total number of applications for fire safety certificates received in 2017 that were not withdrawn by the applicant	159	
	The number of applications for fire safety certificates received in 2017 that were decided (granted or refused) within two months of the date of receipt of the application	51	
	The number of applications for fire safety certificates received in 2017 that were decided (granted or refused) within an agreed extended time period	104	

Topic	Indicator	Value	Comment
FIRE SERVICE: F1 APPROVED	A. The Annual Financial Statement (AFS) Programme E expenditure data for 2017 divided by the population of the LA area per the 2016 Census figures for the population served by the fire authority as per the Risk Based Approach Phase One reports		
	AFS Programme E expenditure data consisting of E11 - Operation of Fire Service and E12 - Fire Prevention for 2017		N/A Data supplied by Dublin Fire Brigade
FIRE SERVICE: F2 & F3 APPROVED	A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire		N/A Data supplied by Dublin Fire Brigade
	B. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire		N/A Data supplied by Dublin Fire Brigade
	C. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other (non-fire) emergency incidents		N/A Data supplied by Dublin Fire Brigade
	D. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other (non-fire) emergency incidents		N/A Data supplied by Dublin Fire Brigade
	A. % of cases in respect of fire in which first attendance at scene is within 10 minutes		
	B. % of cases in respect of fire in which first attendance at the scene is after 10 minutes but within 20 minutes		
	C. % of cases in respect of fire in which first attendance at the scene is after 20 minutes		
	D. % of cases in respect of all other emergency incidents in which first attendance at the scene is within 10 minutes		

**Appendix XII**  
**Performance Indicators**  
**01/01/2017 – 31/12/2017**  
continued

Topic	Indicator	Value	Comment
<b>FIRE SERVICE: F2 &amp; F3 APPROVED (CONTINUED)</b>	E. % of cases in respect of all other emergency incidents in which first attendance at the scene is after 10 minutes but within 20 minutes		
	F. % of cases in respect of all other emergency incidents in which first attendance at the scene is after 20 minutes		
	Total number of call-outs in respect of fires from 1/1/2017 to 31/12/2017		N/A Data supplied by Dublin Fire Brigade
	Number of these fire cases where first fire tender attendance at the scene is within 10 minutes		N/A Data supplied by Dublin Fire Brigade
	Number of these fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes		N/A Data supplied by Dublin Fire Brigade
	Number of these fire cases in which first fire tender attendance at the scene is after 20 minutes		N/A Data supplied by Dublin Fire Brigade
	Total number of call-outs in respect of all other emergency incidents (i.e. not including fire) from 1/1/2017 to 31/12/2017		N/A Data supplied by Dublin Fire Brigade
	Number of these non-fire cases in which first fire tender attendance at the scene is within 10 minutes		N/A Data supplied by Dublin Fire Brigade
	Number of these non-fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes		N/A Data supplied by Dublin Fire Brigade
	Number of these non-fire cases in which first fire tender attendance at the scene is after 20 minutes		N/A Data supplied by Dublin Fire Brigade
<b>LIBRARY SERVICE: L1 APPROVED</b>	A. Number of visits to libraries per head of population for the LA area per the 2016 Census	<b>3.86</b>	
	B. Number of items issued to borrowers in the year	568,411	The figure submitted does not, as per the guidelines, include renewals. When renewals are included the number of items issued to borrowers is 1,096,915
	Number of visits to its libraries from 1/1/2017 to 31/12/2017	1,143,387	

Topic	Indicator	Value	Comment
LIBRARY SERVICE: L2 APPROVED	A. The Annual Financial Statement (AFS) Programme F data for 2017 divided by the population of the LA area per the 2016 Census	<b>€41.72</b>	
	AFS Programme F data consisting of F02 - Operation of Library and Archival Service (inclusive of the relevant proportion of the central management charge for Programme F) for 2017	€12,348,549.71	
YOUTH AND COMMUNITY: Y1 & Y2 APPROVED	A. Percentage of local schools involved in the local Youth Council/ Comhairle na nÓg scheme	<b>58.06 %</b>	
	Total number of second level schools in the LA area at 31/12/2017	31	
	Number of second level schools in the LA area from which representatives attended the local Comhairle na nÓg AGM held in 2017	18	
	A. Number of organisations included in the County Register and the proportion who opted to be part of the Social Inclusion College within the PPN	<b>18.53</b>	
	Total number of organisations included in the County Register for the local authority area as at 31/12/2017	572	
	Total number of those organisations that registered for the first time in 2017	112	
	Number of organisations that opted to join the Social Inclusion Electoral College on whatever date they registered for the PPN	106	
CORPORATE: C1 & C2 & C4 APPROVED	A. The wholetime equivalent staffing number as at 31 December 2017	1,278.74	
	A. Percentage of paid working days lost to sickness absence through medically certified leave in 2017	<b>4.21 %</b>	
	B. Percentage of paid working days lost to sickness absence through self-certified leave in 2017	<b>0.33 %</b>	
	Total Number of working days lost to sickness absence through medically certified leave in 2017	13,587.07 day	
	Total Number of working days lost to sickness absence through self-certified leave in 2017	960.21 day	

**Appendix XII**  
**Performance Indicators**  
**01/01/2017 – 31/12/2017**

continued

Topic	Indicator	Value	Comment
<b>CORPORATE: C1 &amp; C2 &amp; C4 APPROVED (CONTINUED)</b>	Number of unpaid working days lost to sickness absence included within the total of self-certified sick leave days in 2017	10.5 day	
	Number of unpaid working days lost to sickness absence included within the total of medically certified sick leave days in 2017	1,361.8 day	
	If any staff are on long-term sick leave (i.e. a continuous period of more than 4 weeks), include a text note of the number of staff on long-term sick leave	91	
	A. All ICT expenditure in the period from 1/1/2017 to 31/12/2017, divided by the WTE no.	<b>€3,606.96</b>	
	Total revenue expenditure on Account Elements	€4,612,366.17	
<b>CORPORATE: C3 APPROVED</b>	A. Total page views of the local authority's websites in 2017	3,486,890	
	B. Total number of followers at end 2017 of the LA's social media accounts	60,586	
	The number of social media accounts operated by the local authority	27	
<b>FINANCE: M1 &amp; M2 APPROVED</b>	A. Cumulative balance at 31/12/2013 in the Revenue Account from the Income & Expenditure of the AFS	€15,947,275	
	B. Cumulative balance at 31/12/2014 in the Revenue Account from the Income & Expenditure of the AFS	€15,967,583	
	C. Cumulative balance at 31/12/2015 in the Revenue Account from the Income & Expenditure of the AFS	€15,972,157	
	D. Cumulative balance at 31/12/2016 in the Revenue Account from the Income & Expenditure of the AFS	€15,974,676	
	E. Cumulative balance at 31/12/2017 in the Revenue Account from the Income & Expenditure of the AFS	€15,976,478	
	F. Cumulative surplus or deficit at 31/12/2017 as a percentage of Total Income from the AFS statement	<b>7.23 %</b>	
	G. Revenue Expenditure per capita in 2017	<b>€746.90</b>	
	The 2017 Total Income figure from the Income and Expenditure Account Statement of the AFS	€221,098,292	

Topic	Indicator	Value	Comment
FINANCE: M1 & M2 APPROVED (CONTINUED)	The 2017 Total Expenditure figure from the Income and Expenditure Account Statement of the AFS	€221,096,490	Includes transfer to Reserves
	Collection level of Rates from the Annual Financial Statement for 2013	90.2 %	
	Collection level of Rates from the Annual Financial Statement for 2014	92.1 %	
	Collection level of Rates from the Annual Financial Statement for 2015	96.1 %	
	Collection level of Rates from the Annual Financial Statement for 2016	95.6 %	
	Collection level of Rates from the Annual Financial Statement for 2017	96.1 %	Actual is 96.08% rounded up
	Collection level of Rent & Annuities from the Annual Financial Statement for 2013	88.9 %	
	Collection level of Rent & Annuities from the Annual Financial Statement for 2014	90.6 %	
	Collection level of Rent & Annuities from the Annual Financial Statement for 2015	90.1 %	
	Collection level of Rent & Annuities from the Annual Financial Statement for 2016	89.8 %	
	Collection level of Rent & Annuities from the Annual Financial Statement for 2017	85.7 %	Actual is 85.68% rounded up
	Collection level of Housing Loans from the Annual Financial Statement for 2013	98.0 %	
	Collection level of Housing Loans from the Annual Financial Statement for 2014	97.8 %	
	Collection level of Housing Loans from the Annual Financial Statement for 2015	97.9 %	
	Collection level of Housing Loans from the Annual Financial Statement for 2016	100.1 %	
Collection level of Housing Loans from the Annual Financial Statement for 2017	101.2 %	Actual is 101.22% rounded down	

**Appendix XII**  
**Performance Indicators**  
**01/01/2017 – 31/12/2017**  
 continued

Topic	Indicator	Value	Comment
<b>ECONOMIC DEVELOPMENT: J1 TO J4 APPROVED</b>	A. The no. of jobs created with assistance from the Local Enterprise Office during the period 1/1/2017 to 31/12/2017	130.0	
	A. The no. of trading online voucher applications approved by the Local Enterprise Office in 2017	51	
	B. The no. of those trading online vouchers that were drawn down in 2017	17	
	A. The no. of participants who received mentoring during the period 1/1/2017 to 31/12/2017	697	
	A. Does the local authority have a current tourism strategy?	Yes	
	B. Does the local authority have a designated Tourism Officer?	Yes	



**Comhairle Contae  
Fhine Gall**  
Fingal County  
Council

